



About V:Bot

V:Bot is a functional demonstration, a little taste of what can be done with today's bot technology with surprisingly little effort and investment.

We build custom bots for organizations of all sizes, all over the world, to meet their day-to-day business goals. The purpose of this demo bot is to get you excited about what YOU could do with a bot of your own. V:Bots features serve as inspiration: the limit is your imagination.

While bots are considered to be a feature of the modern workplace, they often fail to be sufficiently intelligent. At Velrada, we infuse intelligence into bots by leveraging Microsoft's advanced analytics technology. Democratization of AI resources such as natural language understanding (Microsoft's Language Understanding Intelligent Services, or LUIS), QnA Maker, and other such cognitive services hugely enhance a bot's capabilities.



Azure



Dynamics 365



Power BI



Office 365

V:Bot capabilities

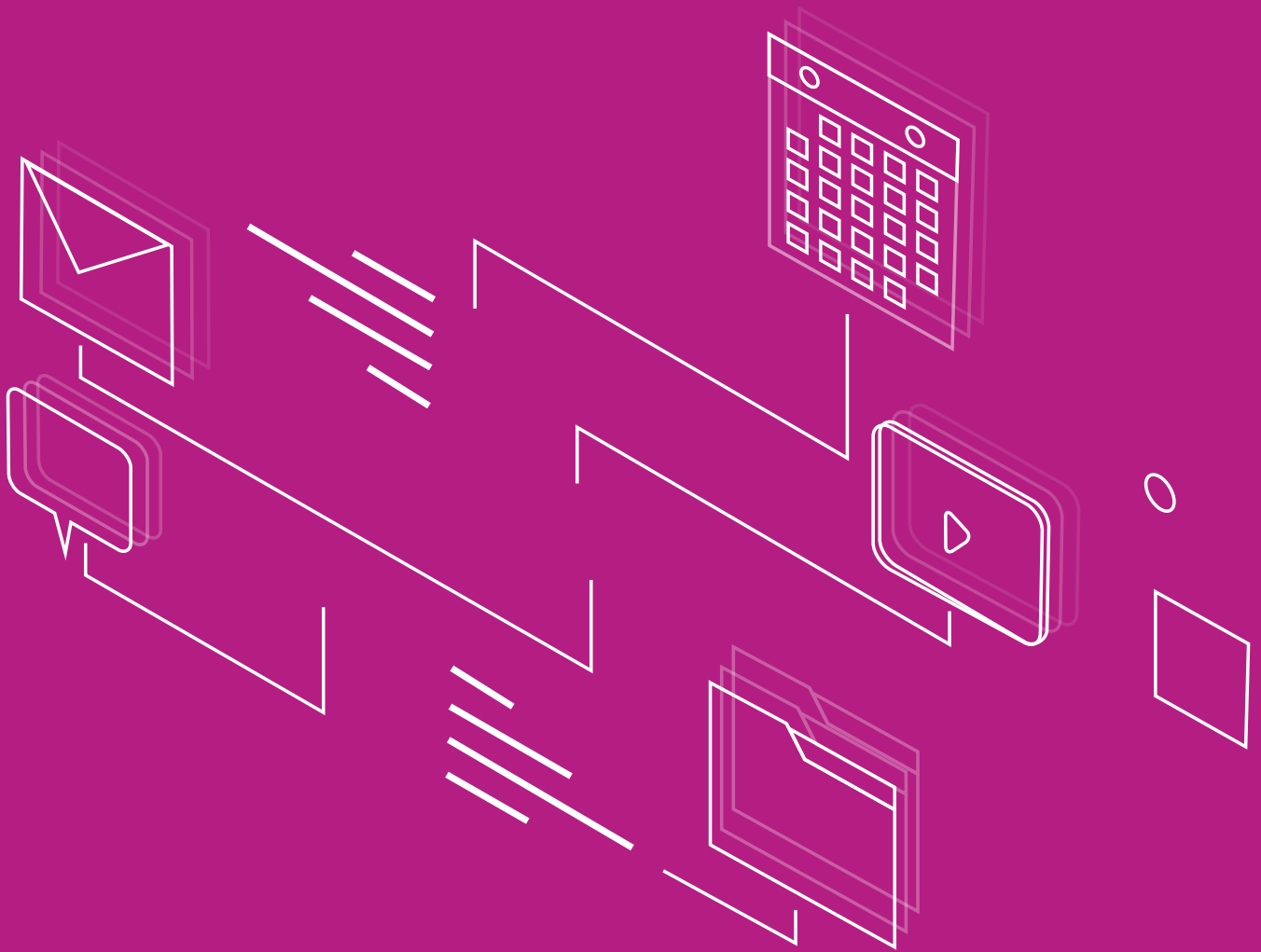
V:Bot was built using the LiveTiles Bots platform, powered by Azure, and is designed to showcase a handful of advanced capabilities that could be integrated into a production environment bot. V:Bot runs 24x7, 365 days a year and can **send an email, create a task list** and **schedule a calendar event** by connecting to an Office 365 demo environment. It can also get the **latest weather and news**. At an enterprise level, V:Bot can participate in **question and answer dialogue**, link to **corporate knowledge bases**, conduct **sentiment analysis**, **add records to a Power BI data set**, **retrieve sample customer accounts details** from Dynamic CRM, **and much more**. Leveraging Microsoft Flow and its 160+ pre-built and custom connectors, the possibilities are endless! Native deployment to Microsoft via first-party services such as Teams, Skype, Cortana, or other web application channels (Slack, Facebook) is possible using V:Bot's API's.

Why V:Bot by Velrada

At Velrada (a Microsoft Gold Certified Partner), we work with clients to understand their business processes and identify opportunities where bots can add real value. We specialize in Data and AI. We're also one of the best in the world at business application solutions (Microsoft awarded us Partner of the Year in Dynamics 365 for Field Services). These two things combined means we have the know-how to integrate artificial intelligence seamlessly into your business operations; AI that draws insights from organizational, third-party and open datasets. In short, we make bots and AI real and relevant to your organization.

Benefits of V:Bot

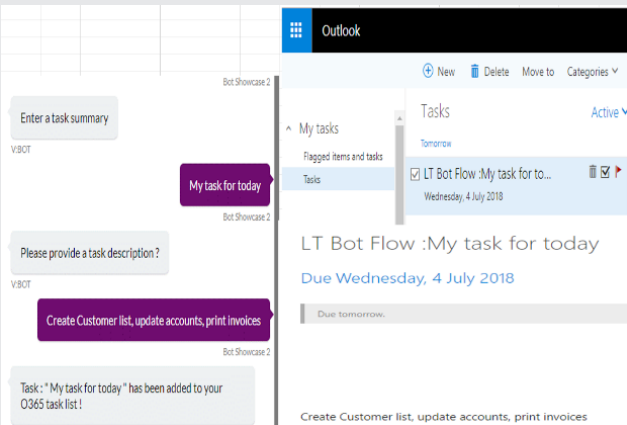
- ✓ Deeper staff engagement
- ✓ Immersive User Experiences
- ✓ Intuitive tasks aided by machine learning and data analytics
- ✓ Business processes infused with Dynamics CRM intelligence
- ✓ Increased staff productivity



How to get started

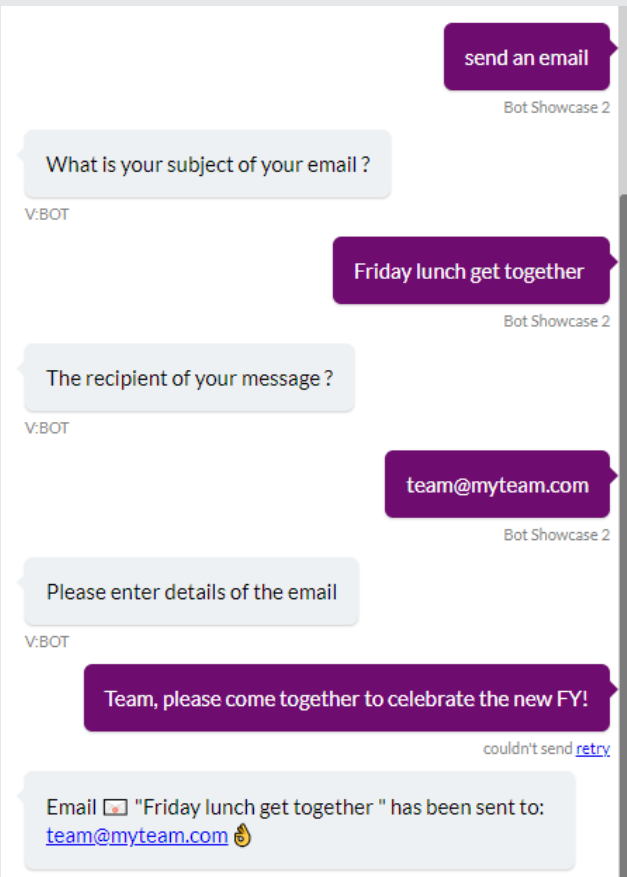
The functional demonstrations include integration to Office 365, Dynamic CRM, Power BI and Microsoft Cognitive services. These features show the potential reach and scope of an actual production bot with full-fledged, contextual intelligence and the ability to navigate complex logic trees.

V:Bot can be trained to use a bigger and more natural human vocabulary and remembers how people have tried to talk to it in the past. In the meantime, each feature below includes a handy shortcut command for launching it.



1

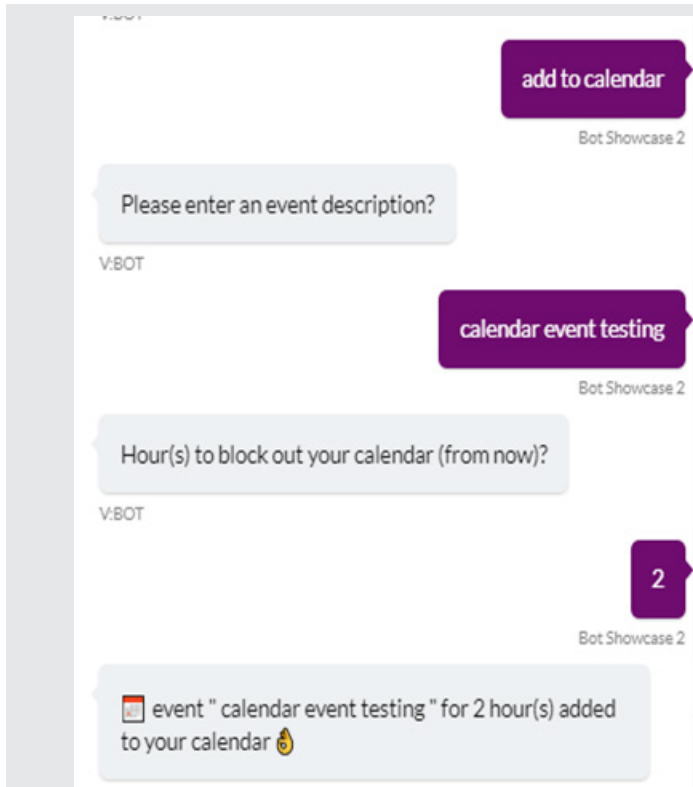
Create task, add task or 'todo' will create an Office 365 task list



2

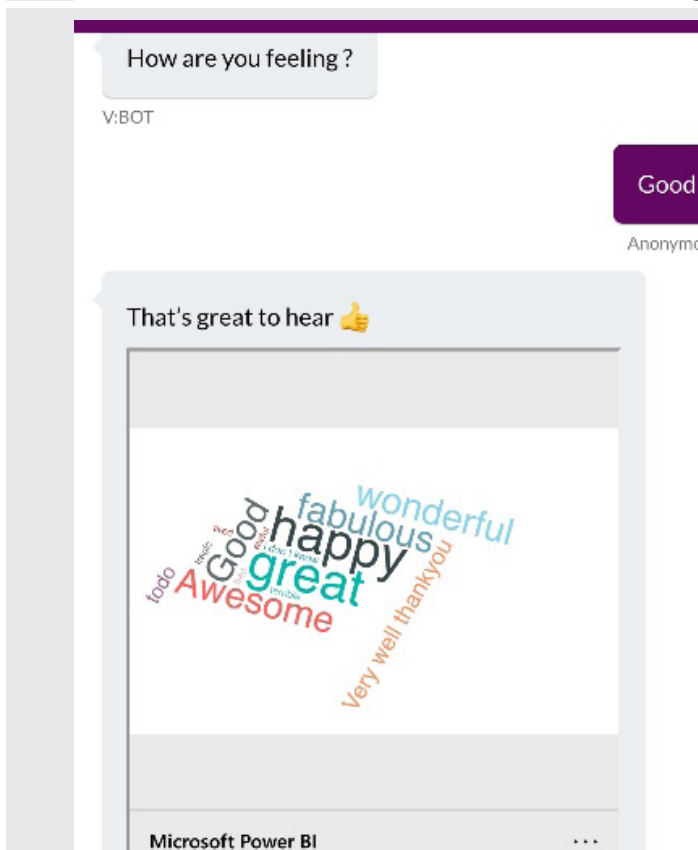
Send an email or 'email' will send email to the intended recipients when enabled in an Office 365 environment. You can also use 'shoot an email' or 'deliver email' (not available in the demo environment).

How to get started



3

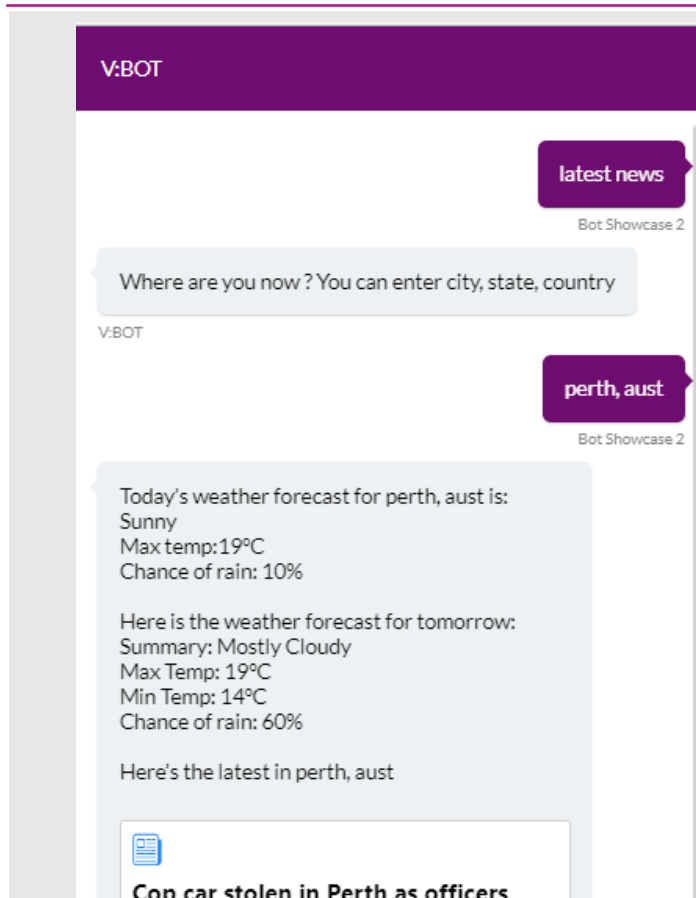
Use Add to calendar, schedule event or 'cal' will create an event in your calendar, scheduling some work to be done.



4

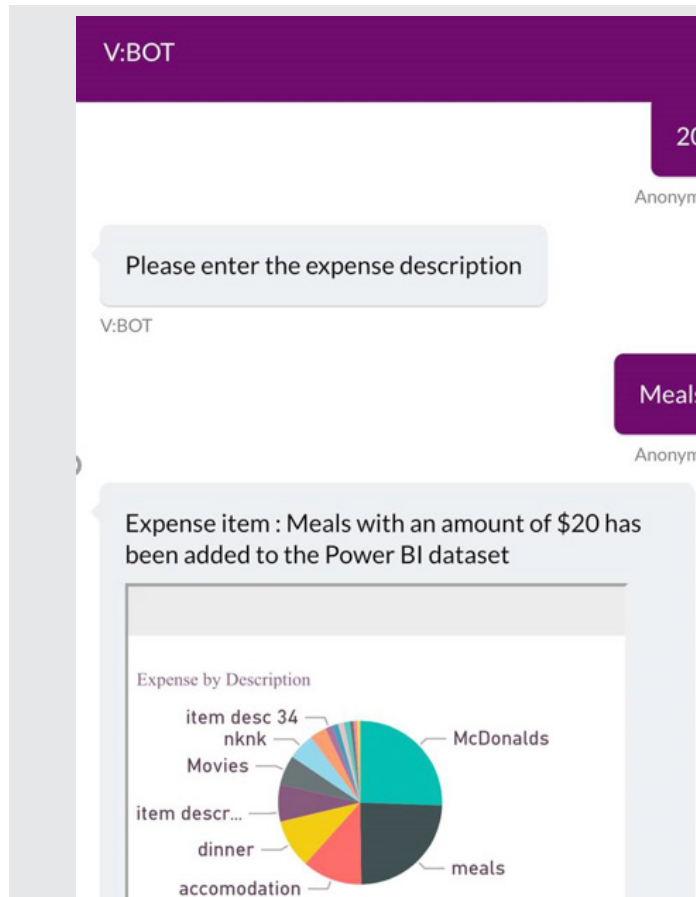
Get Sentiment, 'feeling' prompts for your current sentiment by using the sentiment analysis API, evaluating text input and returning a sentiment score. The text and the score are added to the Power BI streaming dataset and displayed in Word Cloud visual. This capability demonstrates how V:Bot can know and remember how you're feeling over the course of a conversation or even historically—which could inform branching actions in contexts such as customer/user support.

How to get started



5

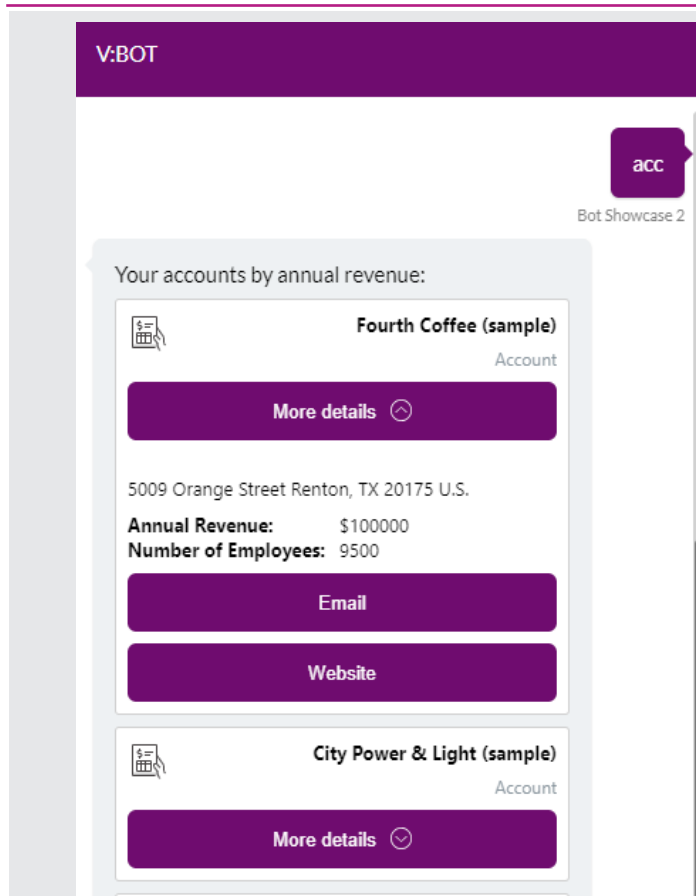
Use Get news, Get weather or 'loc' to retrieve the latest weather and the latest news, after prompting the user for their location. Geolocation is typically used instead by a production bot.



6

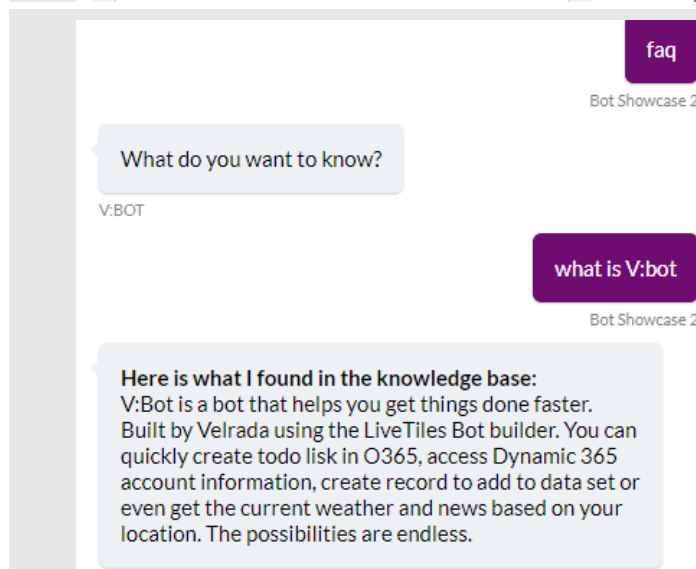
Create an expense, Add expense or 'expense' will create an expense item and add it to the Power BI streaming data set. The Pie chart displays expense items incurred in the current month.

How to get started



7

7 Use Top Accounts or 'acc' to get the Top 5 highest revenue accounts from the Dynamics 365 demo environment. This shows that V:Bot can access customer and financial data. The possibilities are endless in a production environment.



8

About me, FAQ or 'faq' triggers a question and answer mode, letting the user ask questions the bot answers by interrogating an FAQ published with Microsoft QnA Maker that contains information about V:Bot and Velrada. This is the same functionality typically displayed by "help desk" or "customer support" bots.

Contact us



velrada.com



1300 835 723



info@velrada.com



Australia. Europe.

Perth

18/197 St Georges Terrace
Perth WA 6000

Adelaide

7/101 Pirie Street
Adelaide SA 5000

Melbourne

6/170 Queen Street
Melbourne VIC 3000

Sydney

3/45 Murray Street,
Pyrmont NSW 2009

France

Paris
31 Rue des Longs Prés
92100 Boulogne-Billancourt

