



Technology rides with us



www.trapezegroup.com

Trapeze Group

Trapeze Group is an international company providing enterprise solutions that consider the full 360 degrees of transport. The company has grown its solution portfolio and global presence to become one of the world's leading companies of software solutions and intelligent transport systems. Trapeze provides its solutions to public and private transport organisations and authorities across Europe, North America, and Asia Pacific.



A solid foundation

With a solid financial foundation Trapeze Group has experienced a positive growth trend over the past decade. All Trapeze offices are 100% owned subsidiaries.

Experience Matters

Our team of experienced technology professionals, operational management and support consultants are ready to help design solutions that meet your needs, manage your project, deliver your systems, and provide your organisation with the training and long term support you require.

Long-term partner

Trapeze's in-depth industry experience, ongoing investments in product innovation and solid financial foundation demonstrate the company's ongoing commitment to support your organisation for the long-term.




With offices throughout
**Europe, North America
and Asia Pacific...**



With offices throughout Europe, North America and Asia Pacific we understand the complexities of your local market.

Staying close to our customers is very important to us – particularly with the considerable growth and changes taking place in the transport market. Our local market presence helps to ensure the continuous development of our systems to meet the long-term needs of our clients.

Our software is supplied in nine languages: English, German, Danish, Norwegian, Icelandic, Swedish, French, Spanish and Italian.



Our solutions consider the full
360 degrees of your organisation.

Thinking in 360 Degrees.

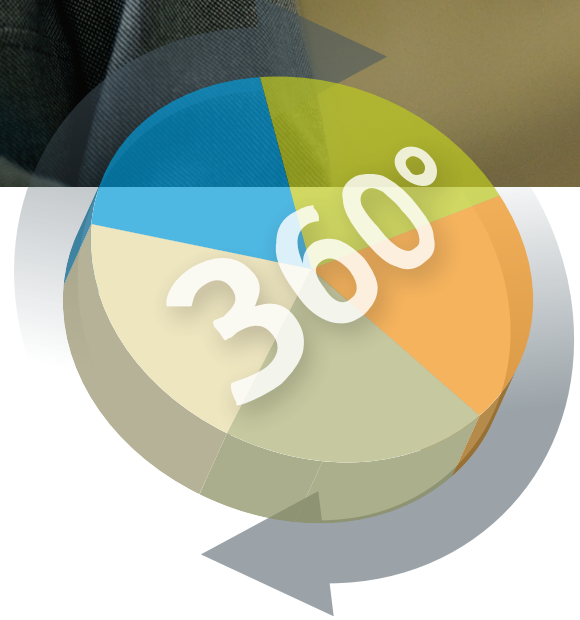
We offer the most extensive solutions to meet today's demands and provide you
with the flexibility to anticipate and meet future challenges.



Whether you prefer to integrate a single Trapeze product with your current operations or choose multiple applications for a complete enterprise system, it's really your choice.

Making It Happen.

Trapeze solutions connect your operations from the back office, to the vehicle, to the street and back again – helping to improve your overall operational efficiency and customer service.



- Dynamic Passenger Information
- In-Vehicle Technology
- On-Street Systems
- Communication & Mobile
- ITCS (Intermodal Transport Control System) & Planning Systems



Point Systems & Enterprise Solutions

Planning

- Precise route definition, timing point and stop management
- Rapid timetable creation and management
- Efficient vehicle assignment
- Cost-effective driver assignment
- Integration with AVL

Operations Management

- Streamlined bidding / sign-ups
- Manage daily dispatch tasks
- Closely manage your workforce
- Perform accurate timekeeping
- Efficient yard management
- Remote sign-in terminals

Passenger Information Systems

- Comprehensive agent services
- Interactive voice response (IVR)
- Web-based journey planning
- Real-time bus location, bus arrival information
- Multi-modal travel information

Intelligent Transport Systems

- Real-time dispatch
- In-vehicle signs and displays
- Onboard units
- Traffic signal priority
- Passenger counting
- Passenger announcements
- Dynamic passenger information displays
- Automatic vehicle location
- Ticketing, smart cards

Asset Management

- Fleet, rail and linear stock management
- Fuel monitoring and management
- Work order management
- Parts inventory
- Purchase orders

Business Information

- Standard, ad hoc and custom reporting
- Real-time data for responsive decision making
- Business intelligence tools and analytics
- Determine efficiency of schedules
- Understand ridership patterns
- Forecast future demand for services

Integration with Other Enterprise Systems

- Accounting and finance systems
- Human resources information systems
- Customer relationship management systems
- Risk management systems
- Mapping data (raster, digital, terra)
- Faring, Ticketing, Revenue Management
- And more...

World of Experience, Local understanding

We offer a world of experience grounded in local understanding. With offices and customers throughout the globe, we understand the complexities of your local market.

Our Solutions Help Organizations in:

- Government & Commercial
- Public Transport –bus, rail, light rail, streetcar
- Ferry & Cargo
- Government Fleet
- School transport
- Medical
- Taxi
- Tourist & charter transport
- Environmental Services
- Logistics
- Freight Rail
- Express & Postal
- Air transport & cargo
- Airport fleet management
- Public safety



Customer Care It's all about you

Trapeze Group offers a comprehensive Customer Care Concept for services that are designed to make our customers' day-to-day life easier.

Long Term Customer Care is an essential service that Trapeze provides after the products have been implemented. Through our long term support programmes our clients are provided with services such as product upgrades, user support and business/operational consultation.

From beginner to expert, Trapeze users can receive hands-on training to improve productivity and expertise with our products, third-party applications and background systems. We offer comprehensive bespoke on site training as well as sessions online using Web conferencing technology.

Additionally, Trapeze holds annual user conferences. Trapeze users attend the conference to refresh or upgrade their skills, meet and exchanges ideas with their peers from other organisations and provide feedback directly to our Product Development teams



Thinking in 360 Degrees. Making It Happen

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