TKDialogs
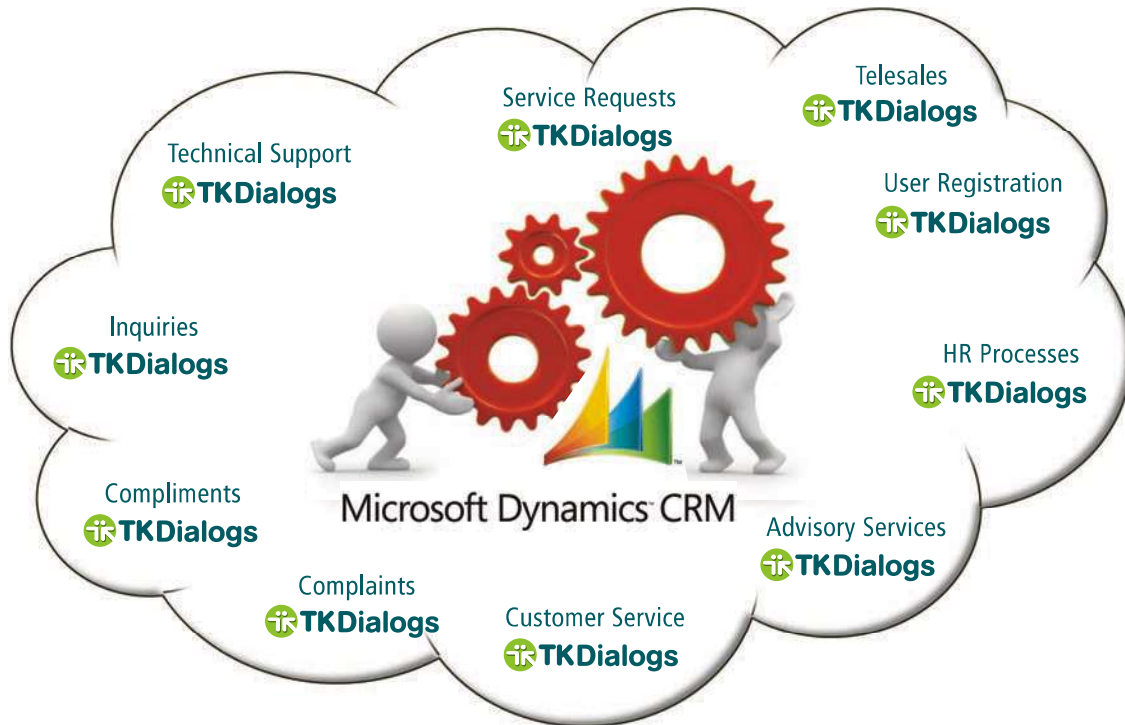
Advanced logic-driven UI for Microsoft Dynamics

Application Name

TKDialogs for Microsoft Dynamics CRM

Business Uses

Internal - Agent call scripting and business driven UIs for CRM users
External - Intelligent web forms for CRM

- Service Requests TKDialogs
- Telesales TKDialogs
- Technical Support TKDialogs
- User Registration TKDialogs
- Inquiries TKDialogs
- HR Processes TKDialogs
- Compliments TKDialogs
- Advisory Services TKDialogs
- Complaints TKDialogs
- Customer Service TKDialogs

Microsoft Dynamics CRM

Supports Microsoft Dynamics CRM 2011, CRM 2013 and CRM Online

Business Benefits

- Reduction in transaction time
- Reduction in training costs, initially and on-going
- Better staff utilization – multi-skilling
- Resolution of enquiries at the first point of contact
- Increased back office productivity
- Rapid development and deployment
- Rapid change, ability to react to business change
- Better customer service
- Improves CRM user adoption

TKDialogs: Call Scripting and so much more