





Signature 365

Cloud-based service for central management of Microsoft Outlook Email signatures

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Stroka Business Group; 2019



About Stroka Business Group





50+
experts





Our vision

IT to the people

Our mission

Quick and efficient IT solutions for organizations

Microsoft Partner

2018 Partner of the Year Winner Slovenia Partner of the Year













Signature 365 is ...

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Lep pozdrav/Best regards,

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Več informacij



Key points

- Signature 365 description
- Target Market
- Customer audience
- Key advantages and features
- Arhitecture of the solution
- Technical architecture
- Signature 365 Examples



EFFICIENT SALES, MARKETING AND HR TOOL

Centrally editing employees' e-mail signatures, e-mail information

In tune with company's overall visual image

Signature 365

Employees are always presented with all the necessary employees contact information, "right and current"

Include various different elements, such as contact information, promotional banners, important company PR messages, slogans ...



TARGET MARKET



Small, Medium, Enterprise Business Partners

- For companies from 5 to more than 3000 employees/users
- Different business segments
- Sales and Marketing oriented companies (a lot of advertisements)
- B2C and B2B
- An additional measurable mktg/sales channel



CUSTOMER AUDIENCE (BDMs)

• CEO, COO

 Centrally managed e-signatures, all necessary and required data included, image of the company, different sources

Marketing and Sales

- Marketing tool for boosting sales
- Efficient channel for placing current promotions, special offers of individual departments, partner notifications, key company information intended for all recipients

HR

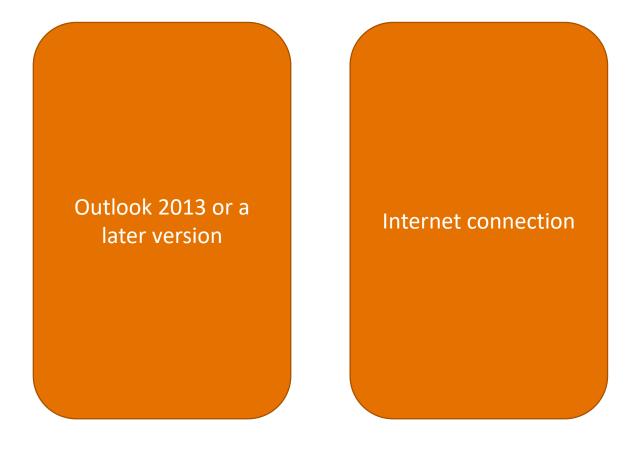
Assured display of unified and up-to-date employee contact info

CIO or responsible for IT/external support

Centrally managed e-signatures



Signature 365 – requirements





Key advantages of "Signature 365"

- Centrally managed signatures for all users
- Unified appearance of the e-signature in accordance with the company's visual image (CGP)
- Use of the e-signature for placing promotional activities targeted both at employees and the general public (marketing purposes)



Key features of "Signature 365"



- Editing via the unified administrator console Signature 365 service
 - Simple management add, remove, change data
- HTML design of the signature appearance
- Option of including image files and URL links
- Simple installation for email clients Outlook plugin
- Low implementation costs



Architecture of the solution - version 2.0

Requirements (infrastructure):

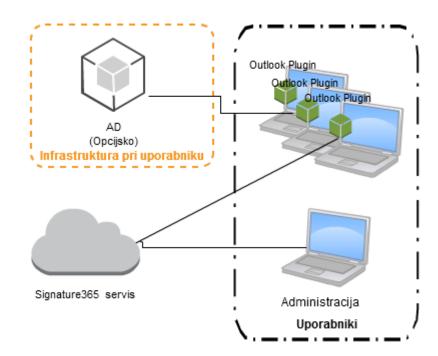
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Solution Architecture:

- Every email client has an **Outlook plugin**, which refreshes signatures & acquires images and links for the signature.
- The entire administration process is conducted using the online app.
- The user database can be kept as a list on the website or in the Active Directory (not recommended & will probably be disused in the future).

Advantages of the 2.0 version:

- Easier to use and manage
- No additional requirements for dedicated infrastructure by the user
- Better user experience when creating/designing signatures (WYSIWYG + preview)
- Minimal implementation costs
- The user can manage several companies simultaneously
- Possibility of importing user data from and to Excel files





Technical architecture

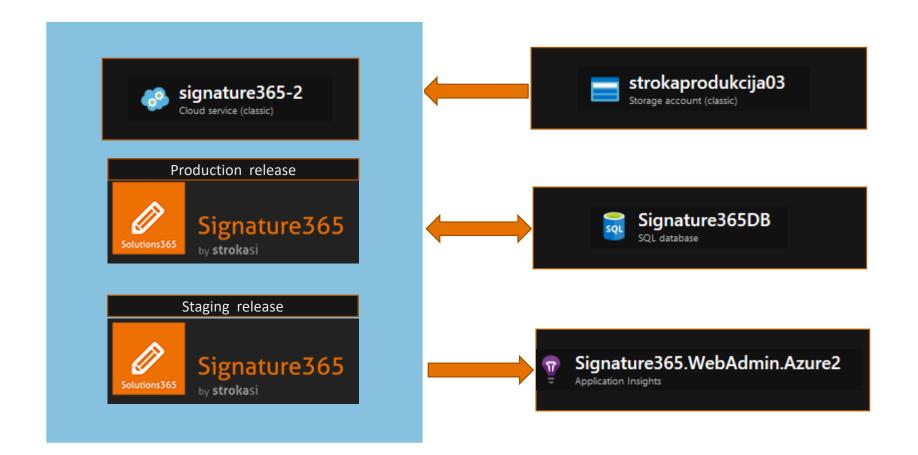


- ASP.NET MVC (administration app)
- It is hosted in Windows Azure.
- Cloud services for online app and internet service – larger scalability
- SQL Azure (Database)
- Blob storage (hosting installation file for the Outlook plugin – easier to publish newer versions)



Technical architecture - Azure resources used







New customer registration procedure

Administrator adds new customer, using Signature365 administration app

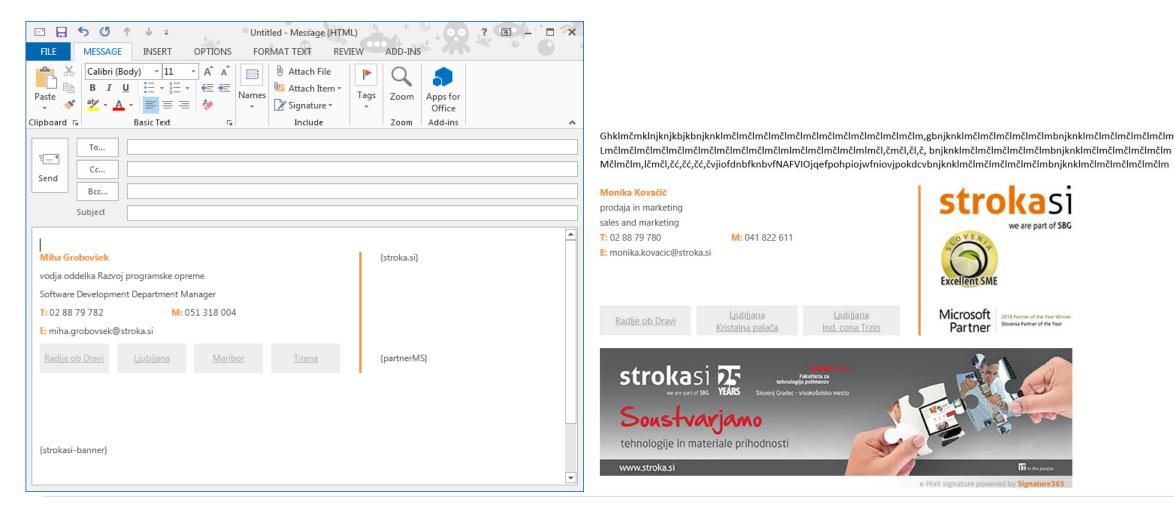
• Procedure:

- 1. Add new customer's company (enter company name, address, number of licences purchased)
- 2. Add new customer's user account (email is mandatory)
- 3. Attach "company administrator" role to newly created user account
- 4. Send email to customer (with login information and short guidelines included)

Time required: aprox. 15 minutes

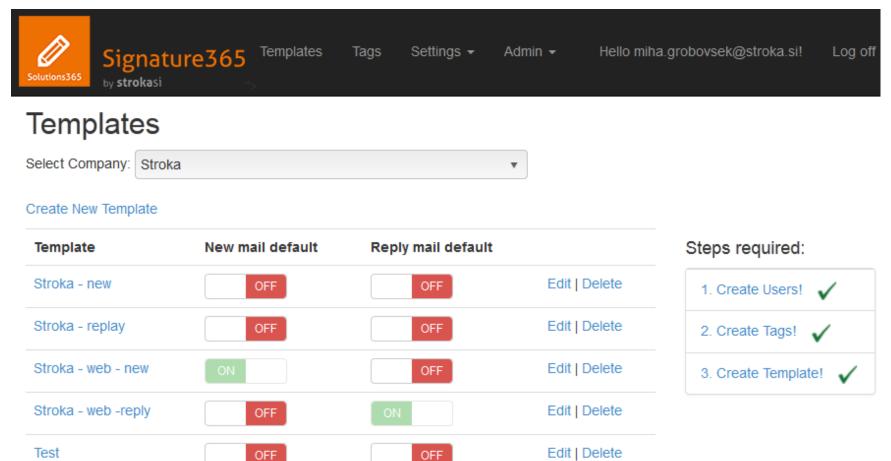


Example of a signature (before & after sending)



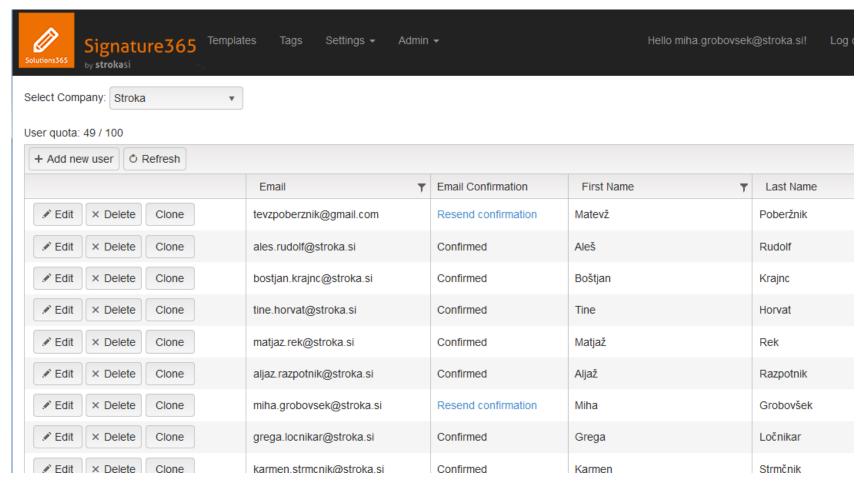


Administration – managing templates



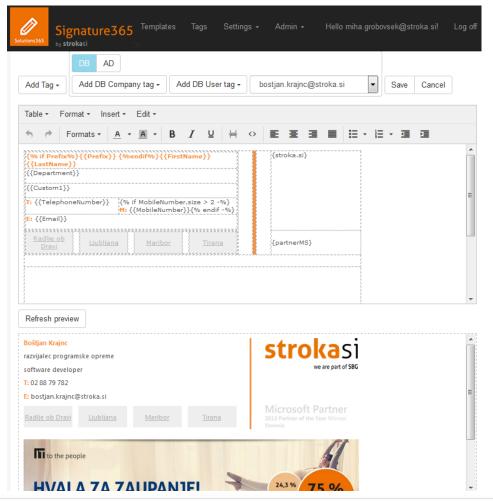


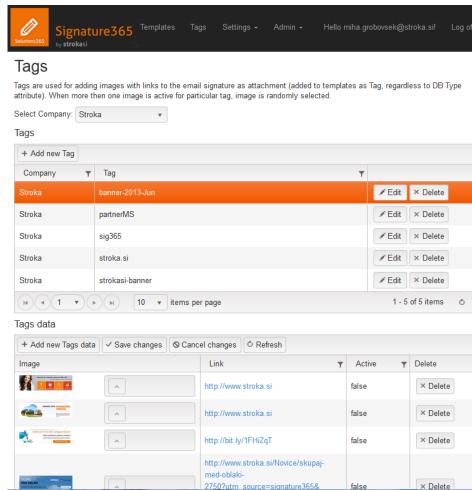
Administration – managing users





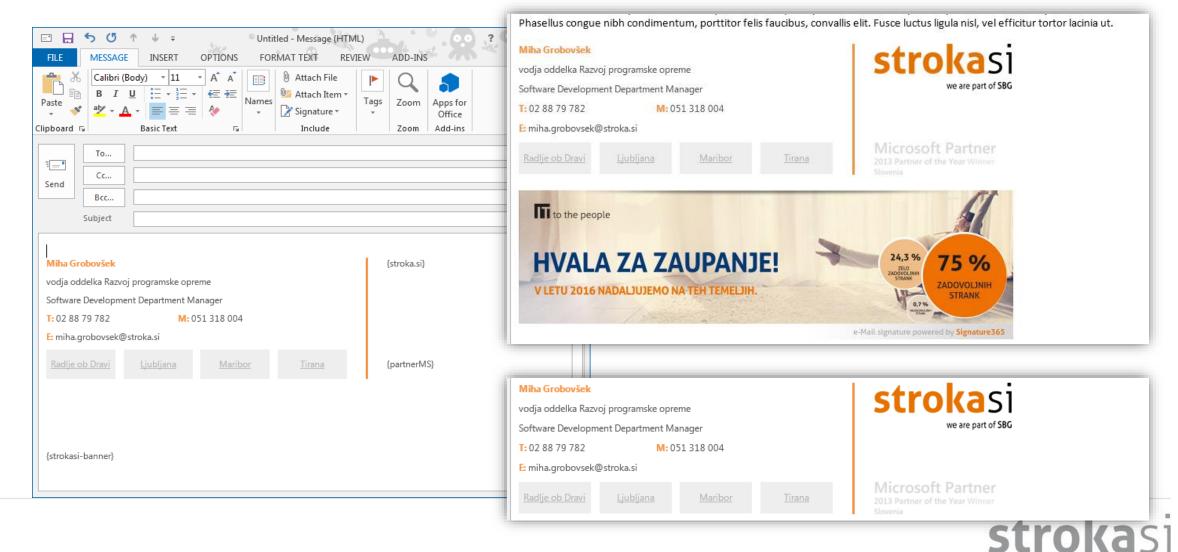
Administration – Designing templates/managing tags



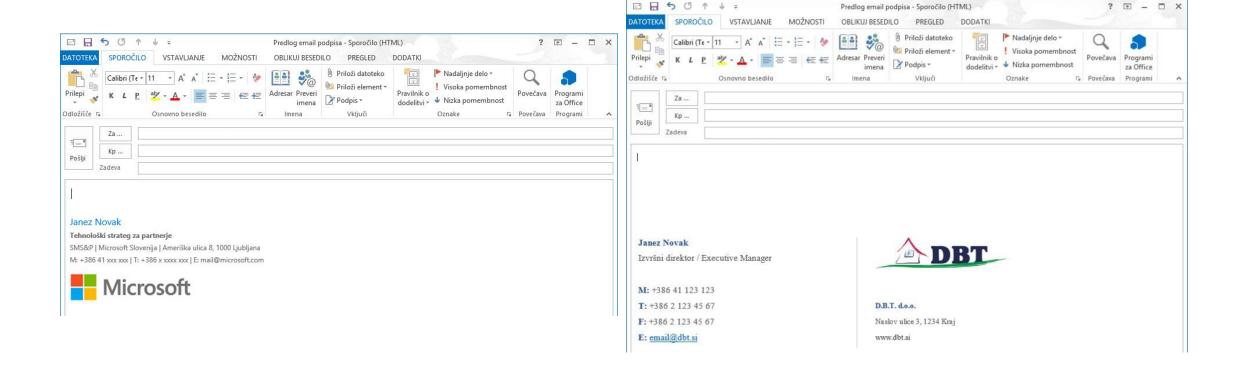




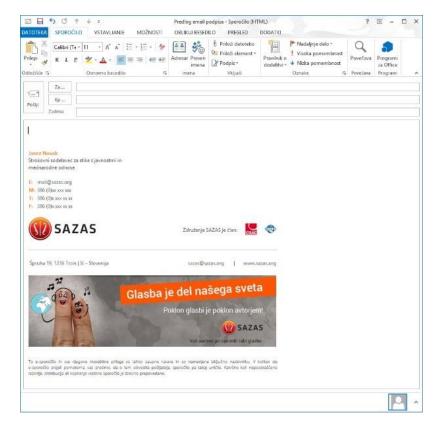
Examples of Signature 365 – new/reply

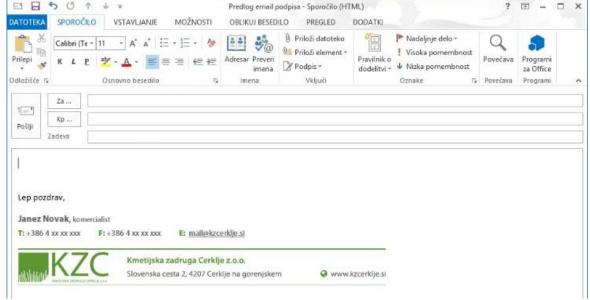


Examples of Signature 365

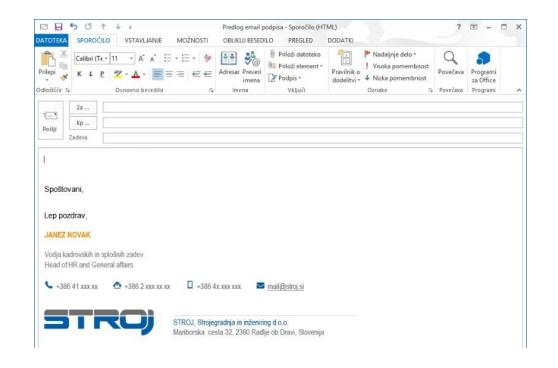


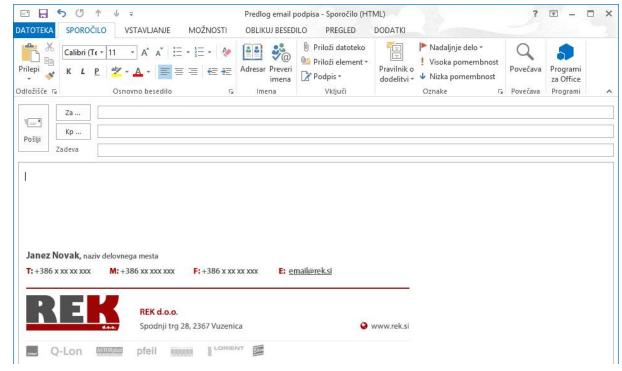














Ideas for the next version (2.1)

- More signatures for individual users/departments
- Standard templates
- Live variables e.g.: adding senders & recipients in the URL link (follow campaigns)
- Departments
- Department administration







