



Gaia Smart Feedback SaaS Platform BOM & Package

	Standard Package	Premium Package
Specifications	Per Site Per Sensor (or Data Source) 1 to 100 Sites and/or Sensors (or Data Sources)	Per Site Per Sensor (or Data Source) More than 100 Sites and/or Sensors (or Data Sources)
Gaia Smart Feedback Platform Features	Cloud SaaS Analytics Platform Data Management Data Storage Data Analytics Inbuilt Reports Charts GDPR Compliance (Data Privacy Management) Downloadable Reports Action Based Rules Engine	Cloud SaaS Analytics Platform Data Management Data Storage Data Analytics Inbuilt Reports Charts GDPR Compliance (Data Privacy Management) Downloadable Reports Action Based Rules Engine
Benefits	<ul style="list-style-type: none"> • Unified Dashboard for multiple locations, multiple parameters • Viewable on Computer or Mobile • Up To 5 Logins Per Account • Custom Logo • Customizable Data Collection (Customizable Surveys Or Sensor Options) • Customizable Sensor Data Collection Frequency (Sampling Time) • Configurable Account <ul style="list-style-type: none"> ○ Add/Create/Reassign Sites, Groups ○ Add/Create/Reassign Privileges ○ Role/ Group Based Logins • Real Time Live Dashboard with GIS <ul style="list-style-type: none"> ○ Daily, Weekly, Monthly, Time Series Analytics ○ Comparative Analytics ○ Pre-defined Charts & Reports with customizable tag text ○ Downloadable Reports in PDF, XLS Formats ○ Dashboard Data for Up To 3 Months ○ Cloud Server Data for 12 Months • 24/7 Trouble Ticketing System • Call Center between business hours • Automated Rules System <ul style="list-style-type: none"> ○ Customizable SMS and Email Alerts ○ Up to 3 Levels of Escalations ○ Threshold Parameters (Value or % Based) 	<ul style="list-style-type: none"> • Unified Dashboard for multiple locations, multiple parameters • Viewable on Computer or Mobile • Unlimited Logins Per Account • Custom Logo • Customizable Data Collection (Customizable Surveys Or Sensor Options) • Customizable Sensor Data Collection Frequency (Sampling Time) • Configurable Account <ul style="list-style-type: none"> ○ Add/Create/Reassign Sites, Groups ○ Add/Create/Reassign Privileges ○ Role/ Group Based Logins • Real Time Live Dashboard with GIS <ul style="list-style-type: none"> ○ Daily, Weekly, Monthly, Time Series Analytics ○ Comparative Analytics ○ Pre-defined Charts & Reports with customizable tag text ○ Downloadable Reports in PDF, XLS Formats ○ Dashboard Data for Up To 3 Months ○ Cloud Server Data for 12 Months • 24/7 Trouble Ticketing System • Call Center between business hours • Automated Rules System <ul style="list-style-type: none"> ○ Customizable SMS and Email Alerts ○ Up to 3 Levels of Escalations ○ Threshold Parameters (Value or % Based) • Advanced Analytics Based Custom Reports On Request – Up To 3 Customizable Reports • Integrations with Client or 3rd Party Systems • Dedicated Account Manager