

4.3 B2004 – Azure VPNaaS

Description	<p>The Glück & Kanja Azure VPNaaS manages the customers Azure VPN Service and delivers standardized services to support and monitor the Azure VPN Gateway and Azure VPN Site to Site Connection used to provide the internal PVN access to modern workplaces.</p> <p>A VPN gateway is a specific type of virtual network gateway that is used to send encrypted traffic between a modern workplace native VPN component, an Azure virtual network and an on-premises location over the public Internet.</p>
Service-Benefits	<ul style="list-style-type: none"> » Active Monitoring Azure VPN Gateways » Active Monitoring Azure Site to Site Connection » Active Alerts for Customer/ Customer Service Provider » Usage reporting (Metric)
Costs	<p>The service will be charged based on a yearly base fee and additionally per active user (consumption based monthly billing).</p> <p>The base fee for the service is 6.000 € per year.</p> <p>Consumption based monthly billing will be billed as follows:</p> <ul style="list-style-type: none"> » The first 100 users are included in the base fee. » User 101 to 5.000 will be billed with 0,30 €/month each » User 5.001 to 10.000 will be billed with 0,20 €/month each » User 10.001 to 20.000 will be billed with 0,15 €/month each » User 20.001 to 50.000 will be billed with 0,10 €/month each » User 50.001 and above will be billed with 0,08 €/month each <p>The amount of users for billing is derived from the count of active users on the service during the corresponding billing period.</p> <p>A user is defined active when logged on an Azure AD/Intune-managed device within a 3-months-timeframe. One single user may have up to ten Azure AD/Intune-managed devices.</p> <p>In case of service requests addressed to the Glück & Kanja Operation Center, the effective amount of time for each request will be charged from the service- & advisory-contingent (se 3.2, each started 15 min working-time 0,25 h).</p>
Prerequisites	<p>The following modules are prerequisites for this module:</p> <ul style="list-style-type: none"> » A2001 – Service-Center and 10x5 Daytime Standby » C2004 – Managed Azure VPN Premium Support