

# CONNECTED HEALTHWARE

BRIDGING THE GAP BETWEEN PROVIDER AND PATIENT



**Connected Healthware** is a completely turnkey end-to-end healthcare management solution that caters to both healthcare providers as well as patients alike, streamlining the entire process through automated processing and integration to simplify and reduce the effort of administration while improving efficiencies, patient and provider experiences as well as compliance to medical governance frameworks, among many other benefits to the entire healthcare and patient ecosystem.

- Process automation
- Compliance (HIPAA, GDPR, etc.)
- Patient processing times reduced
- Increased patient experience
- Telemedicine
- Mobility
- EHR
- Centralised Administration
- Completely Customisable and Configurable
- Improved Quality and Efficiencies within Healthcare Industries
- Cost Effective
- Paperless
- Fully Integrate-able and Inter-Operable
- Data is backed up and archived according to compliance regulation frameworks

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## Improved Efficiencies

Improved Diagnostics & Patient Outcomes: When health care providers have access to complete and accurate information, patients receive better medical care. Electronic health records (EHRs) can improve the ability to diagnose diseases and reduce—even prevent—medical errors, improving patient treatment outcomes.

## Flexible

Built on a modular framework, the Connected Healthware Healthcare Management Solution can be customized and configured until your heart is content. Build in your own workflows and processes, reporting and analytics, custom fields and forms, colours and themes, as well as a whole host of fully customized content which puts you in the driver's seat and gives you full control.

## Safe, Secure and Compliant

The Connected Healthware Healthcare Management Solution was developed with you and your data in mind, that is why we focused strongly on security and compliance. With HIPAA, GDPR and POPI compliance, you can rest assured that your data and patient information is safe, secure and compliant.

## Compatibility

Because the Connected Healthware Healthcare Management Solution is web and app based, you are not limited to using the Healthcare Management Solution on just one device. It is cross platform and device agnostic which means that you can use it on any device and any operating system, whether mobile or not.

### Why Do Healthcare Providers Choose Connected Healthware?

- Unlimited Users/Practitioners
- Unlimited Practices
- Unlimited Patients
- Patient Management
- Vitals Processing
- Billing Processing
- Doctors Examination, Diagnosis & Treatment
- Lifestyle & Patient Coaching
- Dispensary and Pharmacy
- Inventory
- Reporting & Analytics
- Provider/Practitioner & Patient Notifications
- Appointment Bookings & Diary Management
- Customer-Relationship Management
- Telemedicine
- Ward, Room and Bed Management
- Health Insurance Integration
- Fitness and Home Care Device Integration
- 24x7 Support
- Process automation
- Compliance (HIPAA, GDPR, etc.)
- Patient processing times reduced
- Increased patient experience
- Telemedicine
- Mobility
- EHR
- Centralised Administration
- Completely Customisable and Configurable
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### Why Do Patients Choose Connected Healthware?

- Secure Personal and Medical/Health Record Management
- Book Appointments with Your Preferred Healthcare Provider Directly From the App
- Search for Healthcare Providers within close proximity to the your Location, or within a preferred area/region of your choice.
- View healthcare providers' profile and ratings/reviews, practice information (practice number, etc.).
- Patient's are able to make payments for consultations directly from the Connected Healthware patient mobile app
- Rate the consulting healthcare provider and write a review based on your experience.
- Create a Family Profile and link dependents to your main profile in order to share medical history information and billing profiles.
- Views your health and fitness levels with values pulled through from fitness and home care devices.
- Upload test results such as X-Rays, blood test results, documents, etc.
- Forward your medical record to a preferred/referred healthcare provider for perusal and diagnosis opinions.
- SOS medical emergency quick access button to call for medical assistance directly from within the mobile app.
- Video consultations with your healthcare provider.
- Instant Messaging Functionality where patients can post medical questions and have any online healthcare provider answer the patient's questions.
- Ask-a-Doctor Medical Advice Forum
- One-on-One Messaging Functionality where you can ask your family doctor medical questions and have your doctor answer your questions in a secure and closed forum.
- Choose to have your medicine prescription sent directly to your preferred pharmacy (only applicable if the receiving pharmacy is integrated with Connected Healthware. Most large chain store pharmacies are already integrated into Connected Healthware)
- Searchable medical knowledge base