Assessment | Decision-making | Batching and scheduling assistance | Communication

Refresh Insight Messaging is a software solution specifically designed to accelerate the preparation and the execution of a messaging evolution project to Microsoft Office 365 and Exchange 2016. It assess the messaging system to drive the remediation, support decision-making and allows the development of a migration strategy as well as assistance for automatic batching, and this during an entire messaging migration project. The software takes into account the different impacts of data migration on the network, the eligibility of workstations for new services, geographical and organizational distribution of mailboxes and desktops, external constraints such as helpdesk capacity to assist users during the migration phases. Providing also bulk communication features, Refresh Insight Messaging is a companion for your technical migration tool or the Microsoft FastTrack Center offer.

To define a clear strategy and ensure reliable batching before and during the migration project, **Refresh Insight Messaging** collects the data from the information system, necessary to make reliable decisions. Data are continuously updated and aggregated within one single repository of information. The data taken into account includes:

- Volume and number of items of each mailbox to be migrated: Mails, Calendars, Contacts, Tasks
- Rights and delegations between mailboxes
- For Lotus Domino, the number of encrypted items
- Consistency and validation of source and target directory entries
- Current eligibility of workstations to the new messaging service, with an Outlook client or via OWA
- Capacities of workstations to evolve to an Outlook Client or via OWA
- Organizational data such as localization of users and mailboxes, user category (VIP, Assistant...)...



Organizational data

Enterprise directories Entity (BU, OU...) Geographical locations

Other (s) system(s)
RH system



Technical data



Desktops inventory Installed applications Hardware (Memory, CPU, ...)



Source Messaging Size of each mailbox Encrypted elements Delegations



Target AD Directory Provisioned mailboxes Ongoing aggregation

INSIGHT Repository Validation



Reporting



Extraction



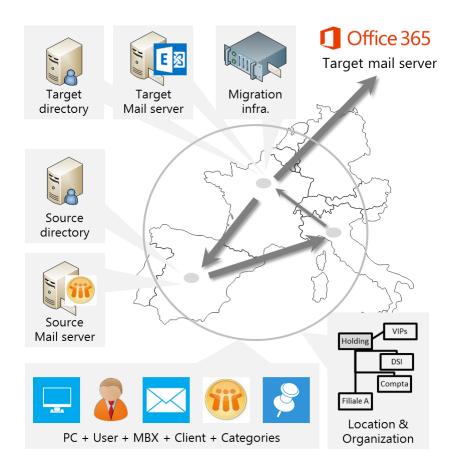
All relevant data to perform batching are continuously updated

Refresh Insight Messaging also allows the modeling of network infrastructure and takes into account the constraints linked to the project: helpdesk, maximum number of migrations per day, maximum number of migrations per day for assistants and VIPs.

Based on the collected data and the project constraints, Refresh Insight Messaging provides advanced features in order to:

- Choose the appropriate messaging clients to be deployed: Outlook Web Access, Outlook 2010, 2013, 2016...
- Check the workstation eligibility to the new messaging service and identify the components to deploy (SPs, KBs...)
- Determine the migration scenarios: Migration of all the mailbox content, only contacts and calendars, the last months of mail...
- Define the operational deployment strategy precisely and optimized to the company's context : in which site to start the migration, how to link the migration to the change management activity...
- Define the migration infrastructure
- Produce optimized migration batches according to the strategy

Refresh Insight Messaging is a quick-to-implement solution, scalable, covering the needs of medium sized companies as well as large accounts.



Overview of data sources taken into account in the Insight repository

RM reference version: 2017 R3

Refresh Transporter To Exchange reference version: 3.2 Refresh Transporter For Domino reference version: 5.1

Available feature

O Unavailable feature

Partial feature

Available feature under conditions



Specific Office 365 Specific On-Premise

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		organizational contrains	•
from the source to the target Any LDAP sources, AD/Exchange/Office365 targets	Synchronization of directory entries (mailing lists, user accounts, contacts, groups, resources) from the source to the target	Companion application named Refresh LDAPSync Any LDAP sources, AD/Exchange/Office365 targets	•