

SIERRA PROFILE



India | Malaysia | Singapore | UAE | USA



Precision & Quality



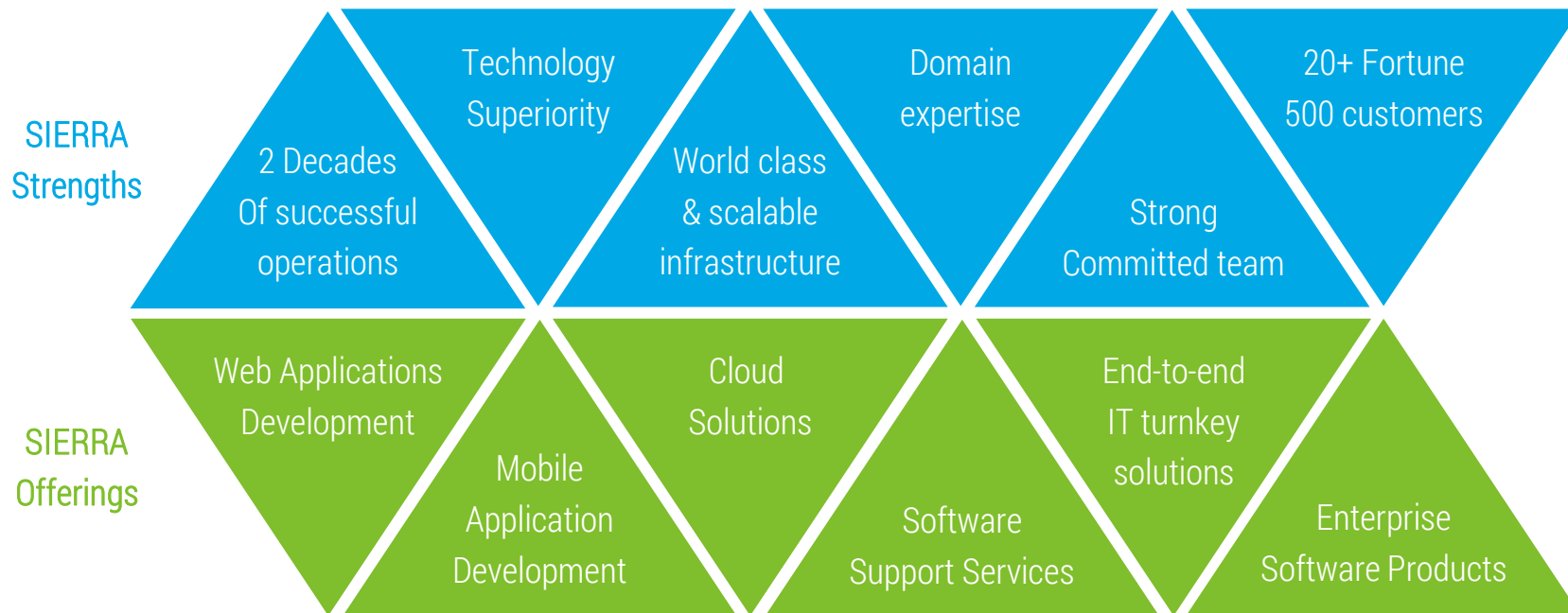
Timely Delivery



Best use of Technology

Delivering World Class IT Solutions
To Enterprises around the Globe >>>





World's 2nd India's Highest rated Green Building

rated under the LEED NC v2009 Category

Microsoft
GOLD CERTIFIED
Partner

Awarded
The Best SME IT Services company
@ IMC IT awards 2013

Recognized as
One of the Top 26 Most Innovative Companies
@ CII Industrial Innovation Awards 2014

Clients Spread Across: Asia, Australia, USA, Europe, Middle East & Africa

GROUP COMPANIES

**20 + Year old IT Distribution Company with
over 350+ Dealers Network**

India's First Exclusive DELL Retail Store

10 + Year old Computer Super Market

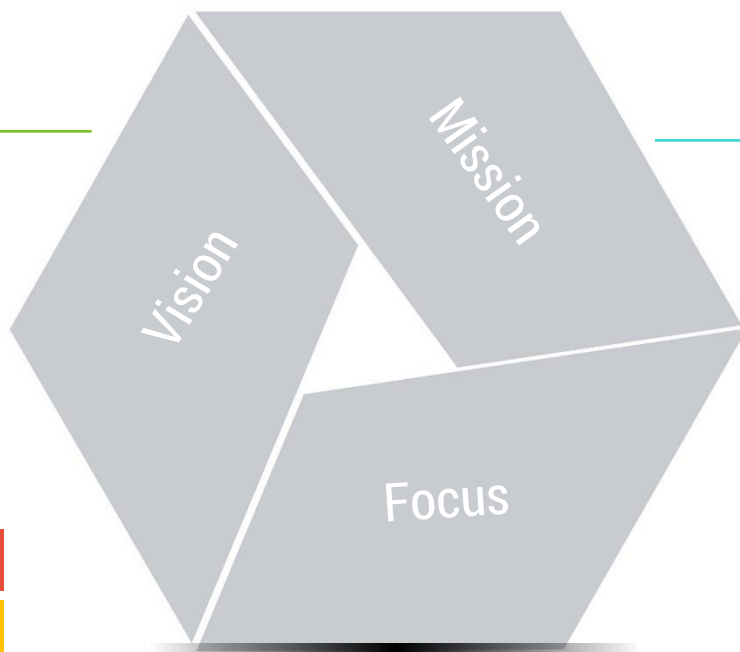
10 + Year old IT Service Division

20 Year old Consulting Firm



VISION, MISSION & FOCUS

To become a **dominant** IT player providing **high end solutions** around the world.



To achieve highest Customer satisfaction by delivering innovative solutions cost effectively, using sophisticated technology with excellent standards of quality and integrity, on-time, every-time.

Quality

Productivity

Partnership

Leadership

Ownership

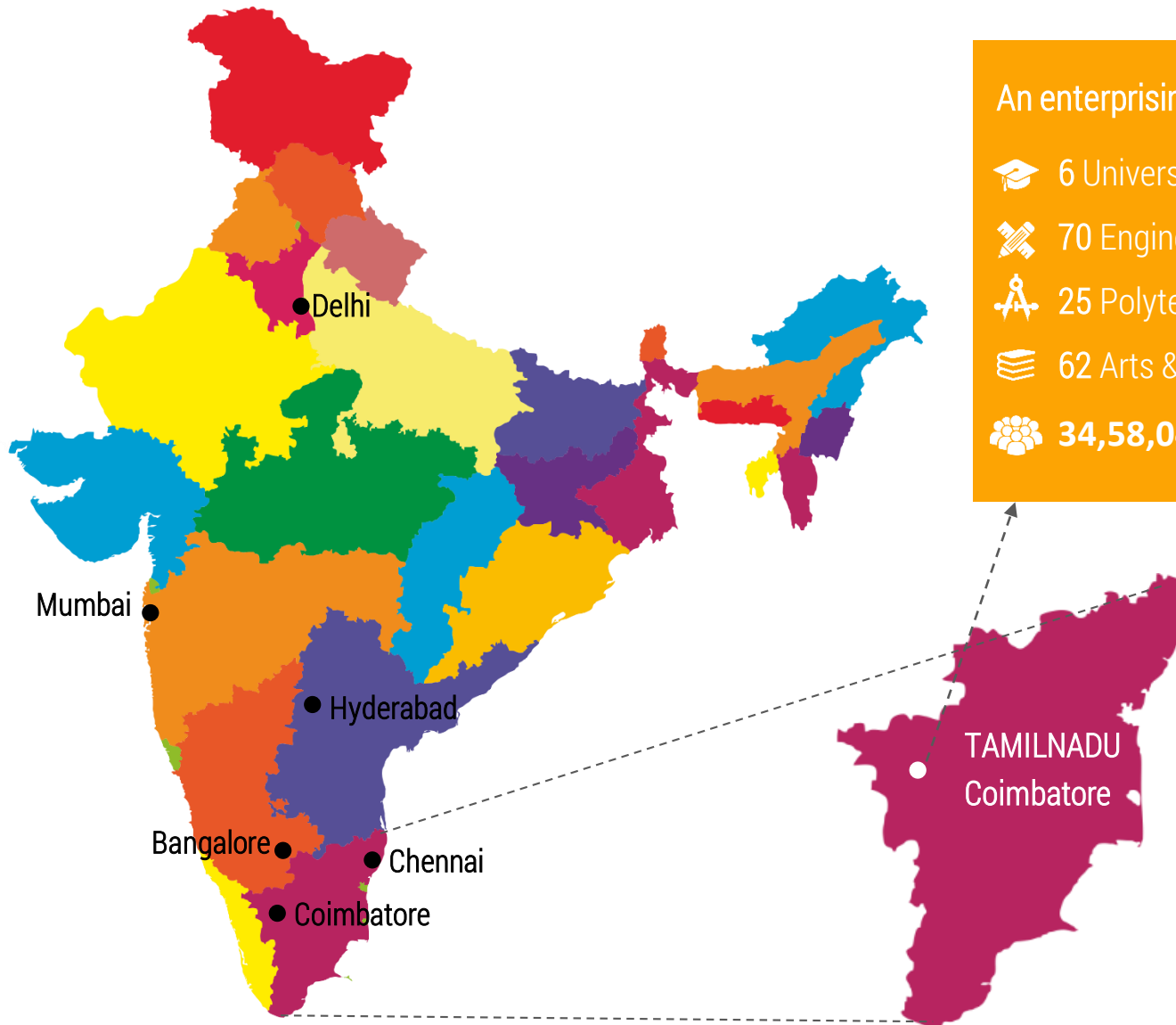
Integrity & Accountability

People

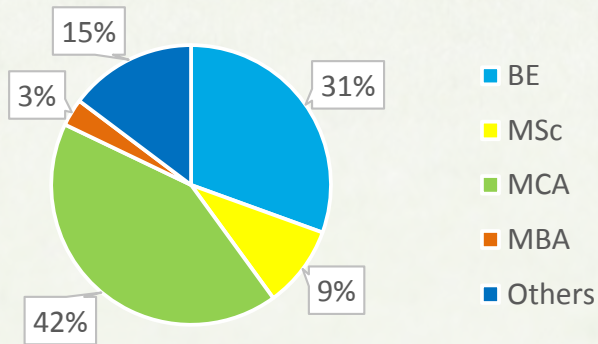
Coimbatore, India

An enterprising city in Southern India housing

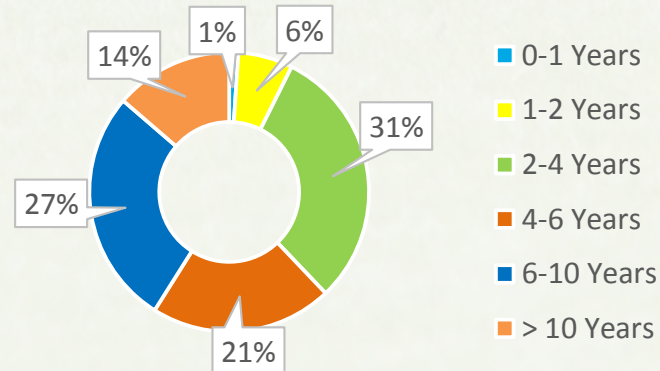
-  6 Universities
-  70 Engineering Colleges
-  25 Polytechnics
-  62 Arts & Science Collages
-  **34,58,045** Coimbatore District Population



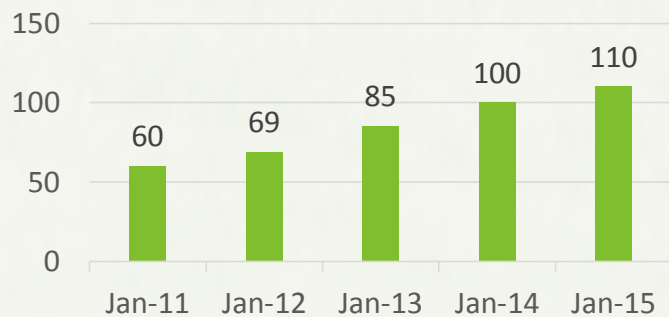
Education Wise Profile



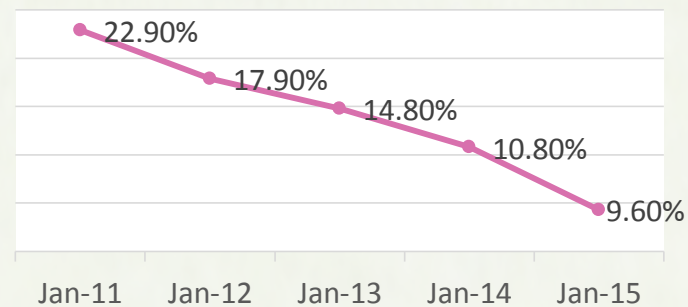
Experience



Employee Strength



% of Attrition Year Wise



GEOGRAPHICAL SPREAD



DOMAINS

-  Facilities Management
-  Supply Chain Management
-  Distribution & Logistics
-  Pharma
-  Agro
-  Manufacturing
-  Engineering
-  Banking
-  Government

OUTSOURCING SERVICES

- Offshore Outsourcing
- Outsourced Product Development
- Offshore Development Centre
- Staff Augmentation Services
- Build, Own & Transfer, Joint Venture
- IT Managed Services

MODELS

COMMERCIAL

- Time & Material
- Fixed Cost
- Monthly

EXECUTION

- Onsite
- Offsite
- Onsite + Offsite

**Microsoft
Gold Partner**
Over 5 years

15+ Years
Microsoft Practice

250+
*Successful large
and medium
projects*

Global  India 
*Global
development practice*

MICROSOFT OFFERINGS

- ✓ Microsoft Gold Partner in India for over 5 years
- ✓ Over 15+ years of Microsoft Practice
- ✓ 100+ successful large and medium project implementations
- ✓ Global & Regional Microsoft development practice management for global companies
- ✓ Turnkey Government Projects
- ✓ Services
 - ✓ Web Applications Development
 - ✓ Windows Applications Development
 - ✓ Mobile Applications Development
 - ✓ Rich Internet Technology Solutions

MICROSOFT SKILL SETS



Disclaimer: Other trade marks & trade names maybe used in this document to refer to either the entities claiming the marks and names or their products. SIERRA disclaims proprietary interest in the marks and names of others.

- ✓ Experience in a plethora of technologies and devices
- ✓ Built and launched successfully eFACiLiTY® Mobile on Windows Phone, iOS and Android
- ✓ HTML5, CSS3 and JavaScript based development for Schneider Electric, Australia
- ✓ Extensive Mobile Development experience for over 12+ years
- ✓ Started development during Symbian, PSION C, eVB days
- ✓ Have developed & implemented large / comprehensive, critical Sales Automation, Field Procurement applications
- ✓ Services
 - ✓ Mobile Web Applications Development
 - ✓ Mobile Web Applications Development with Native Packaging
 - ✓ Native Mobile Development for Android and iOS
 - ✓ Windows Mobile and Windows Phone Development

Platforms

 Windows Phone



Development



Xamarin



Devices



Disclaimer: Other trade marks & trade names maybe used in this document to refer to either the entities claiming the marks and names or their products. SIERRA disclaims proprietary interest in the marks and names of others.

- ✓ SAP Partner for SAP America and SAP India
- ✓ Dedicated SAP practices covering FICO, CRM, SRM, SCM, BI and New Weaver / Portals
- ✓ SAP experienced consulting staff trained by SAP Partner Academy
- ✓ Our Services
 - ✓ Implementation Services
 - ✓ SAP Application Maintenance Services
 - ✓ SAP Basis / Database Services
 - ✓ Upgrade Services
 - ✓ Integration Services
 - ✓ Business Intelligence Services



SAP CLIENTS - KEY CLIENTS

■ Clark County (Las Vegas), NV

■ L.A. Community Colleges

■ L.A. Unified School District

■ Bernalillo County, NM

■ State of Kentucky

■ State of Louisiana

■ CA Dept of Water Resources

■ Broward County, FL

■ Suffolk County, NY

■ CA Office of the Courts

■ Imperial Irrigation District, CA

■ United States Postal Service

■ San Bernardino County, CA

■ IEUA, Chino, CA

■ Marin County, CA

■ SAP, USA & India

Databases



ORACLE®



SYBASE®

IBM DB2

Integration - ERP



ORACLE®

Integration – Other Systems



Access Control Systems



Building Automation
Systems (BMS/BAS)



Automated Storage &
Retrieval System
(ASRS)

Disclaimer: Other trade marks & trade names maybe used in this document to refer to either the entities claiming the marks and names or their products. SIERRA disclaims proprietary interest in the marks and names of others.

eFACiLiTY[®]

Enterprise Facilities Management System

Maintenance Management



Asset Register,
Maintenance Policies,
Work Orders, Inventory



Helpdesk & Knowledgebase



Requests, Problems
Processing, SLA,
Knowledgebase



Space Management



Plan and Manage Space
Occupancy, Track and
Monitor efficient
Utilization



Facility Booking



Book Meeting /
Conference Rooms, Invite
Attendees, Order
Refreshments



Time and Attendance



Roster, Leave
Management and Clock-
In / Out Exceptions



Visitor Management



Visitor Sign-In, Badge
Printing, Tracking, Items
carried In/Out



File / Drawing Management



Floor Plans, Wiring
Diagrams, Documents,
User Manuals, Storage
and Retrieval



Tenant Billing System



Manage Tenants, Meter
Readings, Billing,
Collections, Lease details



Travel Requests Management



Requests, Approval
Workflow, Fulfillment and
Delivery Tracking



Energy Dashboards



Energy Utilization
Tracking, Projections and
Cost Savings



BMS / BAS Integration



Process Alarms and
Generate Work Orders,
Capture Readings, Control
Equipments



Mail Room Management



Tracks Incoming and
Outgoing Consignments,
Track Service Provider
Performance



Project Management



Project Planning, Activity
Tracking



Workflow Engine



Create and Customize
Workflows



eFACiLiTY Mobile



Asset Validation, Work
Orders Processing,
Inspection and Readings



KEY PRODUCTS



Computerized Maintenance Management System - Mcentral



Web Based Point of Sale System – WebBPoS



Warehouse Management System - WMCentral Integration with ASRS



Enterprise Resource Planning System - BiZPRO



Enterprise Material Management System - EMMSpro



Human Resource System Online - HRONLINE



Computerized Payroll Management System - PAYCENTRAL



Fixed Assets Accounting, Taxation Management System - ASSETONE



Online Recruitment Portal/Job Portal – JobCentral



Retail Distribution / Sales Management Software

PORTFOLIO



20+

*Fortune 500
Companies*

10+

Governments

100+

*Large & Medium
Companies*

250+

*Successful large and
medium projects*



KEY PROJECTS - GOVERNMENT



Federal Government Buildings, Putrajaya,
Malaysia
Intelligent Building Management System



Ministry of Health, Bahrain
eFACiLiTY - Enterprise Facility
Management System



Ministry of Health, Kuwait
eFACiLiTY - Enterprise Facility
Management System



**Saudi Arabia National Guard, Saudi
Arabia**
eFACiLiTY - Enterprise Facility
Management System



Kingdom of Bahrain
Customs, Ports, Free Trade Zone Affairs
Automation Project



**Dubai International Airport via Pacific
Control, UAE**
eFACiLiTY - Tenant Billing System
Implementation



Civil Aviation Authority, Uganda
Airport Automation, Cargo Handling,
Point of Sales Systems

Mumbai Metro One

Mumbai Metro, India via Honeywell
eFACiLiTY - Tenant Billing System
Implementation

KEY PROJECTS - GOVERNMENT



Malaysian Communications And Multimedia Commission (MCMC), Malaysia
eFACiLiTY - Enterprise Facility Management System



University of Dammam, Saudi Arabia
eFACiLiTY - Enterprise Facility Management System



Tidel Park, Coimbatore, India
eFACiLiTY - Enterprise Facility Management System



Nigerian Petroleum Development Company (NPDC) Ltd, Nigeria
eFACiLiTY - Enterprise Visitor Management System



Royal Malaysia Police
eFACiLiTY - Enterprise Maintenance Management System



Bharatiya Reserve Bank Note Mudran Private Limited, India
Warehouse Management System and Automated Storage and Retrieval System (ASRS) integration



Malaysian Agri Food Corporation, Malaysia
Farm Production System



Assam Police
Online Application for Recruitment & Central Web Application



Enterprise Visitor Management System

Malaysia

Non Tobacco Material Warehouse Management

Korea, Malaysia

Tobacco Leaf Information System

Malaysia

Production Tracking & Performance System

Global

GSA Stop Card Reports Development

Global

Account Database Manager

Vietnam

Global Regulatory Overview

Global

Test Tracking Tool

Global

Routing Engine

Global

Incident Report Tools

Global

Asia Sales Information System

Singapore

Know Your Customer

Global

Global Labelling Application

Global

Fleet Management System

Malaysia

Account Database Manager

Philippines

Virtual Application Portal

Global

Global Freight Tool - PPO Integration

Global

Competitive Intelligence Portal

Italy, Spain, France, Benelux

Scoring Engine

Global

Global Freight Tool

Global

KEY PROJECTS – FORTUNE 500



B2B Integration & Secure FTP Application
India

Lenova India Reporting Solution
Singapore

**Warehouse Occupancy Analysis System &
Service Parts Management System**
India



Syngenta, India
SAP Integration & Online Reporting
Application



Novartis, India
Sales & Distribution Management



Energy Dashboard Development
India

**Energy Visualization and Analysis
Product Development and Continuance**
Australia



Shell Refining Company, Malaysia
Management of Change (MOC)



Sandoz, South Asian Region
CRM & Sales Force Automation
System

KEY PROJECTS – FORTUNE 500



Reliance Industries Limited
eFACiLiTY – Enterprise Facility
Management System



For JSW Steel via Siemens
eFACiLiTY - Enterprise Facility
Management System



Wipro Limited
eFACiLiTY – Mail Room Management
System



Millennium Hilton, Bangkok
eFACiLiTY - Enterprise Facility
Management System



Egypt, UAE, Saudi Arabia, India
eFACiLiTY - Enterprise Facility
Management System



Jindal Steel Works via SIEMENS
eFACiLiTY - Enterprise Facility
Management System



For Nitesh Residency via Carrier
Race Technologies, India
eFACiLiTY - Enterprise Facility
Management System



PepsiCo, India
eFACiLiTY - Enterprise Maintenance
Management System

KEY PROJECTS – FORTUNE 500



BAE SYSTEMS

British Aero Space, Saudi Arabia
eFACiLiTY - Enterprise Facility
Management System



Japan Tobacco International, Malaysia
eFACiLiTY - Enterprise Visitor
Management System



For Societe Generale via CBRE South
Asia Pvt.Ltd
eFACiLiTY - Enterprise Facility
Management System



Sheraton Darling Harbor, Sydney,
Australia
eFACiLiTY - Enterprise Facility
Management System



Sodexo, India
eFACiLiTY - Enterprise Facility
Management System



Honeywell

For Vodafone through Honeywell
eFACiLiTY - Enterprise Facility
Management System



Merck
Sample Distribution Application



YUM Group, India
eFACiLiTY - Enterprise Maintenance
Management System

KEY PROJECTS - OTHER CORPORATES



Wadhwa Group, India
eFACiLiTY - Enterprise Facility
Management System



CRISIL Limited, India
eFACiLiTY - Enterprise Facility
Management System



Godrej Properties, India
eFACiLiTY - Enterprise Facility
Management System



Godrej Industries, India
eFACiLiTY - Enterprise Facility
Management System



CoreLogic, India
eFACiLiTY - Enterprise Facility
Management System



Ozone Group, India
eFACiLiTY - Enterprise Facility
Management System



Value Mall, India
eFACiLiTY - Tenant Billing System



Prestige IT Park, India
eFACiLiTY – Tenant Billing System

KEY PROJECTS - OTHER CORPORATES



GVK Mall, India
eFACiLiTY - Tenant Billing System



Embassy Services Private Limited,
India
eFACiLiTY - Enterprise Facility
Management System



UBCity, India
eFACiLiTY – Tenant Billing System



GPX (India) Private Limited, India
eFACiLiTY - Enterprise Facility
Management System



Mantri Square, Bangalore India
eFACiLiTY – Tenant Billing System



TRIF Amritsar Projects Private Ltd,
India
eFACiLiTY - Enterprise Facility
Management System



Manjeera Retail Holding Private Ltd,
India
eFACiLiTY - Enterprise Facility
Management System



Pacific Development Corporation Ltd,
Dehradun & Delhi
eFACiLiTY - Enterprise Facility
Management System

KEY PROJECTS - OTHER CORPORATES



Cyient Limited, India
eFACiLiTY - Enterprise Facility
Management System



Pioneer Property Zone Services Pvt.
Ltd. India
eFACiLiTY - Enterprise Facility
Management System



Synechron Technologies Pvt. Ltd.,
India
eFACiLiTY - Space Management
System



Galfar Al Misnad Engg. & Contg. WLL,
Qatar
eFACiLiTY - Enterprise Facility
Management System



Trade Coast, Australia
eFACiLiTY - Enterprise Facility
Management System



Haramain High Speed Rail Project via
L&T, Saudi Arabia
eFACiLiTY - Enterprise Maintenance
Management System



Vishal Group, Nepal
eFACiLiTY - Enterprise Facility
Management System



Hospital Fatimah, Malaysia
eFACiLiTY - Enterprise Maintenance
Management System

KEY PROJECTS - OTHER CORPORATES



Albhukary, Malaysia
eFACiLiTY - Enterprise Facility
Management System



DiGi Malaysia
eFACiLiTY - Enterprise Facility
Booking System



ER Mekatron Sdn. Bhd., Malaysia
Warehouse Management for Automated
Storage and Retrieval System (ASRS)



Electronic Card Services Ltd, Kenya
eFACiLiTY - Enterprise Visitor
Management System



Platinum Sentral (KL Sentral Park - Lot E), Malaysia
eFACiLiTY - Enterprise Facility
Management System



ST REGIS

The St. Regis Hotel & Apartments via Azbil – Malaysia
eFACiLiTY - Enterprise Maintenance
Management System



Airmaster, Australia
eFACiLiTY - Enterprise Facility
Management System



Pacific Controls, UAE
eFACiLiTY - Enterprise Facility
Management System

KEY PROJECTS - OTHER CORPORATES



Sapphire Foods, India
eFACiLiTY - Enterprise Facility
Management System



Taiba Contracting & Maintenance CO,
Saudi Arabia
eFACiLiTY - Enterprise Maintenance
Management System



Compass Group, India
eFACiLiTY – Enterprise Maintenance
Management System



TATA-AIG General Insurance
Company Limited, India
eFACiLiTY - Enterprise Mail Room
Management System



Quess Corp
eFACiLiTY - Enterprise Space Management
System



Property Solutions India Private
Limited
eFACiLiTY - Enterprise Facility
Management System



TATA Power Limited India
eFACiLiTY - Space Management
System



For State Bank of India through
Honeywell
eFACiLiTY - Enterprise Facility
Management System

KEY PROJECTS - OTHER CORPORATES



Qatar Petroleum, Qatar
eFACiLiTY - Enterprise Facility
Management System



iTECO, Nigeria
eFACiLiTY - Enterprise Visitor
Management System



Saudi Catering and Contracting, Saudi Arabia
eFACiLiTY - Enterprise Facility
Management System



Enterprise Bank Limited, Nigeria
eFACiLiTY - Enterprise Facility
Management System



**Maaden Infrastructure Company
via.(SATCO), Saudi Arabia**
eFACiLiTY - Enterprise Facility
Management System



Salmiya Group Co. (Boulevard) Kuwait
eFACiLiTY - Enterprise Facility
Management System



**The Commercial Real Estate Company,
K.P.S.C (Al-Tijaria) Kuwait**
eFACiLiTY - Enterprise Maintenance
Management System



Alghanim Industries, Kuwait
eFACiLiTY - Enterprise Facility
Management System

KEY PROJECTS - OTHER CORPORATES



Trane Distribution Pte Ltd, Singapore
eFACiLiTY – Enterprise Maintenance
Management System



Telekom Brunei Berhad (TelBru)
eFACiLiTY – Facility Booking System



Savvy Capire, Nigeria
eFACiLiTY - Enterprise Maintenance
Management System



Secutech, India
eFACiLiTY - Enterprise Facility
Management System



Utusan Group, Malaysia
Jobs / Recruitment Portal



Utusan, Malaysia
SMS News Portal



ThinkLink Supply Chain Services
Private Limited, India
Large WMS Project for Multinational
Automobile Company, India (Asia's
Largest ASRS System)



Adlabs Entertainment Pvt. Ltd.
(Theme Park) via Secutech
Energy Dashboard Application

KEY PROJECTS - MICROSOFT SHAREPOINT PROJECTS



SRA Americas

America

Finance Contracts Document Management

Geneva

IT Asia - Shared IT SharePoint Portal

Malaysia

Transfer Price Application

Geneva

Competitive Intelligence Portal

Italy, Spain, France, Benelux

Factory Cost Planning Interface

Geneva

ADF Project Management

Malaysia

World Wide Duty Free - CnTM Home

Malaysia

Anti-Money Laundering Exceptions and Exemptions Approval

Geneva



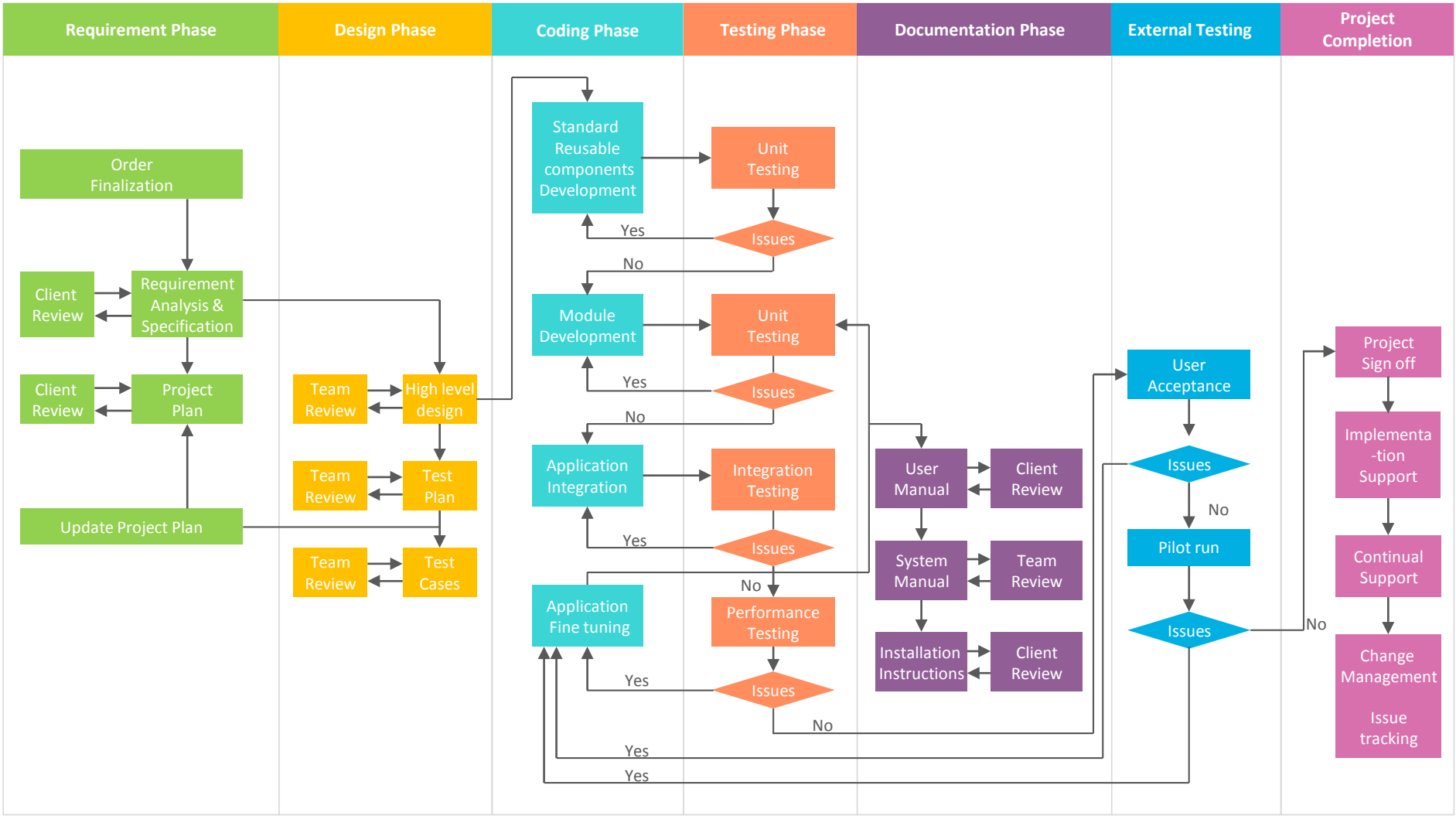
SharePoint Branding and Permission Request using InfoPath 2007

ESNAAD, UAE



Integral Intranet Portal Design using Microsoft SharePoint 2010

iSys Solutions, UAE

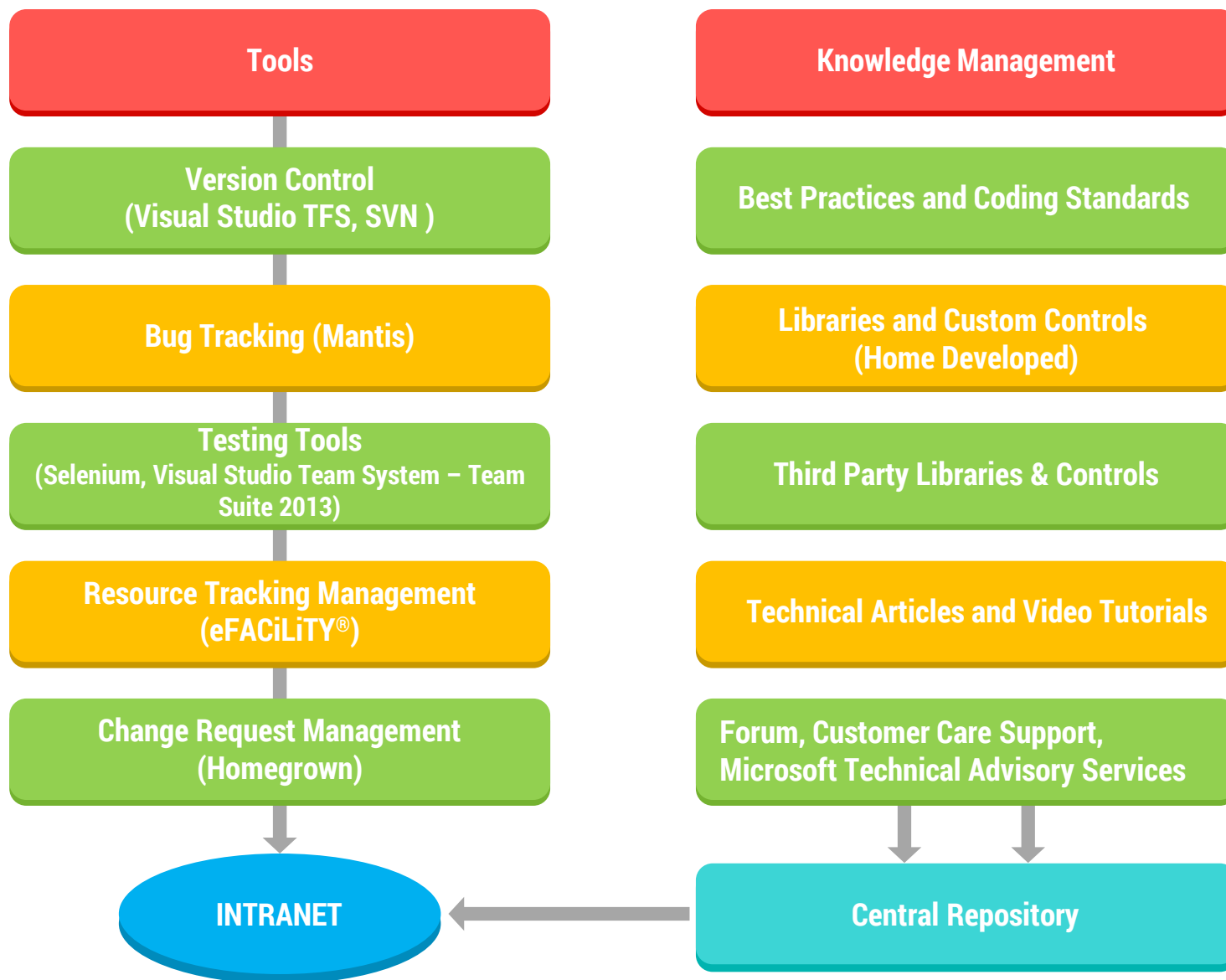


- ✓ SIERRA has implemented the ISO 9001:2000 Quality Management System
- ✓ Preparing for CMM Level 4 Certification

Project Documents:

- ✓ Project Management Plan (PMP)
- ✓ System Requirements Specification (SRS)
- ✓ Software Functional Description (SFD)
- ✓ Business Process Description (BPD)
- ✓ Data Dictionary
- ✓ Test Plan
- ✓ Test Cases / Use Cases
- ✓ Test Report
- ✓ System Acceptance Testing Document (SAT)
- ✓ User Manual & Training Manual
- ✓ System Manual / Technical Documentation
- ✓ User Acceptance Certificate / Customer Feedback

TOOLS & KNOWLEDGE MANAGEMENT





Microsoft Gold Certified Partner (ISV)–Product Development



Metronic Global Berhad, Malaysia & China



Tridium Asia Pacific, Singapore



Infocon Technology, Malaysia



Wave Front, Japan



Pinnacle Computer Systems Dubai, U.A.E.



Global Trade S.A.R.L., Saudi Arabia



Sequential IDS, Nigeria



Software Systems LLC, OMAN.



AELIA Gen. Trad & Cont, Kuwait.



Elitser Technologies, UAE.



Unified Africa Technologies (Pvt) Ltd, Zimbabwe



NFS Hospitality UK Limited, UK.



System Resources Inc., USA.



SIERRA ODC Private Limited

Thank You!

For more information please contact us at
info@sierratec.com

INDIA

SIERRA ODC Private Limited
"eFACiLiTY", #6 ,SF.No. 218/2A,
Annamalai Industrial Estate,
Kalapatti, Coimbatore – 641048
Tel: +91-422-7115566
Mobile: +91-9363220483
USA/Canada: +1-408-239-4819

MALAYSIA

SIERRA ODC (M) SDN. BHD.
96-1, Biz Avenue, 2, Neo Cyber
Lingkar Cyber Point Barat
63000, Cyberjaya,
Selangor, Malaysia
Tel: +603-8320-2080
Fax: +603-8320-2082

SINGAPORE

SIERRA ODC (S) Pte. Ltd.
30 Cecil Street,
#19-08, Prudential Tower
Singapore 049712
Tel: +65 97334623

USA

SIERRA Infosys Inc.
6001 Savoy Dr, Suite 210,
Houston TX 77036,
Tel: +1-713-747-9693
Fax: +1-713-222-2434

UAE

SIERRA ODC DWC-LLC
DWC Business Center,
Dubai Aviation, City-Logistics City,
Dubai-UAE, P.O. Box : 390667