# SightN2™ for Warranty Analytics

Advanced Analytics to Improve your Bottom Line



Uncover hidden insights in the data you are already capturing around warranty claims. Take a proactive, data-driven approach to make a significant impact on your company's bottom line with SightN2™ for Warranty Analytics.



#### **Text Analytics**

Use all the data at your disposal by capturing meaningful information from comment fields and notes from service technicians and customers. Our solution leverages advanced natural language processing and text analytics to find new trends hiding in plain sight, and leveraging the data you are already collecting in the claims process.



#### Fraud Analytics

Proactively identify fraud and only approve valid claims to reduce exposure and minimize costs. Rest easy with our automated monitoring. Our solution customizes the predictive model that identifies such fraud and continues to learn and improve based on your data.



## Claim Forecasting

Manage your warranty reserve with data driven confidence.
Our solution models your sales and claim processes to accurately predict future claims.



## **Outlier Detection**

Let engineers focus on engineering and quality instead of reporting and data mining. We use sophisticated techniques to consistently and reliably identify outliers and new trends hidden in your data.

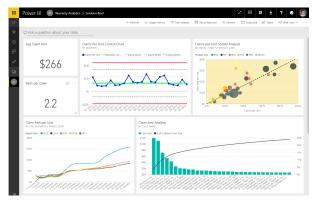


Image: SightN2™ for Warranty Analytics Dashboard

SightN2™ for Warranty Analytics solution automatically ingests the heterogeneous claims data from disparate sources to aggregate and analyze trends in warranty claims and processing. Leverage our solution to enable early detection of new warranty trends and quality issues. Support improved quality control processes and more accurate financial planning using our sophisticated analysis suite, including Nihilent's patented *Six Sigma Control Chart Automation Process* (U.S. Patent No. 8,838,524).

# Partner with Nihilent

Nihilent is a leading services and solutions company with deep experience in data analytics and information management. Nihilent's effective data driven approach helps businesses understand and manage their customers more effectively and enable decision makers to drive business performance.

Contact Nihilent to learn more about SightN2™ for Warranty Analytics



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www.nihilentinc.com | (651) 352-4000 | sales@nihilentinc.com



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