UNIFIED CLOUD MANAGEMENT FOR OFFICE 365

IMPROVE AVAILABILITY · INCREASE SECURITY · OPTIMIZE COSTS

EXPERTISE
How do I find the technical expertise required to migrate and manage Office 365?

COST OPTIMIZATION
What is the right licensing mix based on my users requirements?

CHANGE MANAGEMENT
How do I enable users to utilize the advanced productivity and collaboration features of Office 365?

GOVERNANCE
How do I know we're utilizing best practices to manage our Office 365 environment to avoid security risks?

FACING THESE CHALLENGES YOU CAN EXPECT FROM COMPAREX:

COMPAREX's approach is not only about helping your organization enable new solutions and workloads, but become a trusted partner throughout your entire cloud lifecycle. We start by understanding and discovering the unique needs and requirements of your organization and addressing any questions or concerns about the solution. Besides the service Onboarding our Unified Cloud Management service is available in three modules, allowing you to select the services that are most important to your organization.

SELECT THE CLOUD SERVICES YOU NEED FROM OUR 3 MODULES

ONBOARDING Planning & designing Office 365 strategy and architecture

including: full service mail migration and availability assurance of on-premise infrastructure

SUPPORT

Improve Availability.
- 24/7 support with escalation path to Microsoft
- Quality assurance by proactive reviews of audit reports
- Office 365 Service Health monitoring to reduce downtime

Optimize Costs.
- Unlimited support via our Premier Contract

OPTIMIZE

Increase business productivity & efficiency.
- Enable employees to do more in less time
- Workload monitoring for planning adoption roadmap
- Effective change management of new features
- Live webinars & online training platform

MANAGE

Improve Availability.
- Full management of all Office 365 workloads
- Change management for 500 configuration options

Increase Security.
- Manage access control
- Align configuration to company guidelines
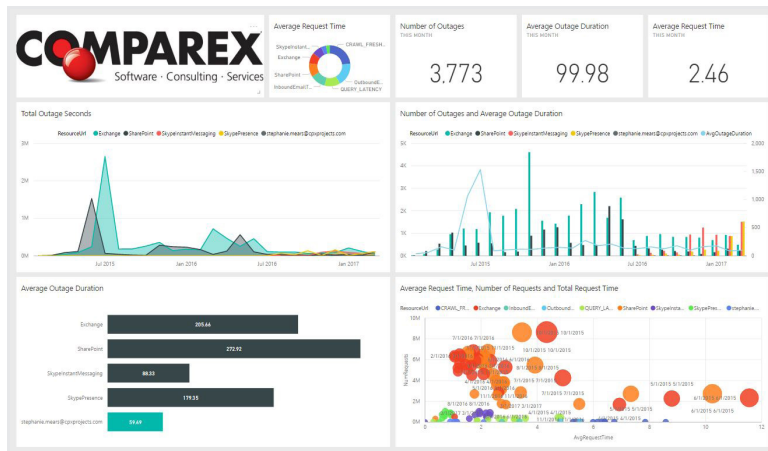
Optimize Costs.
- Microsoft SLA credits for better negotiation
- Workload & license usage reporting
- Historical data for planning prognoses
- Reduce admin efforts and ticket costs

SERVICE MANAGER Your single point of contact for customer satisfaction Establishes a long-term strategy that aligns to your business objectives, creates your Office 365 roll out plan, takes the lead guiding the team towards a solution in case of issues, regularly tracks the results and the progress, provides monthly reports, etc.

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HEALTH MONITORING DASHBOARD

As feature of the support module it ensures full transparency of Office 365 uptime by reporting:
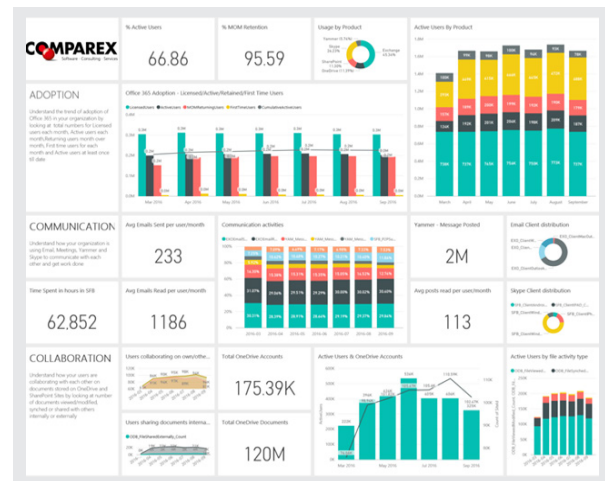
- Time of outages
- Number of outages for each workload
- Duration of outages

OFFICE 365 ADOPTION DASHBOARD

As feature of the optimize module it ensures you are getting the most out of your cloud investment and users are recognizing the productivity benefits.

The dashboard:
- Identifies areas of license optimization
- Monitors communication channels to enhance cross-departmental communication
- Proactively targets users to increase adoption

HOW YOU BENEFIT FROM COMPAREX:

High Expertise in Deploying & Managing Office 365.
- Over 12M seats of Office 365 sold
- 500+ organizations & 2M+ users deployed
- Over 5,000,000 seats migrated

Licensing is Our Core Competence.
- Over thirty years of experience and know-how in license management
- We are today's leading Microsoft Cloud partner

Microsoft Partner
■ Microsoft

Gold Application Development
Gold Application Integration
Gold Cloud Platform
Gold Cloud Productivity
Gold Collaboration and Content
Gold Communications
Gold Data Analytics
Gold Data Platform
Gold Datacenter
Gold Enterprise Mobility Management
Gold Messaging
Gold Small and Midmarket Cloud Solutions
Gold Windows and Devices
Silver Learning

CONTACT US TODAY
Our specialists will gladly support you - just let us know

REQUEST INFORMATION

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