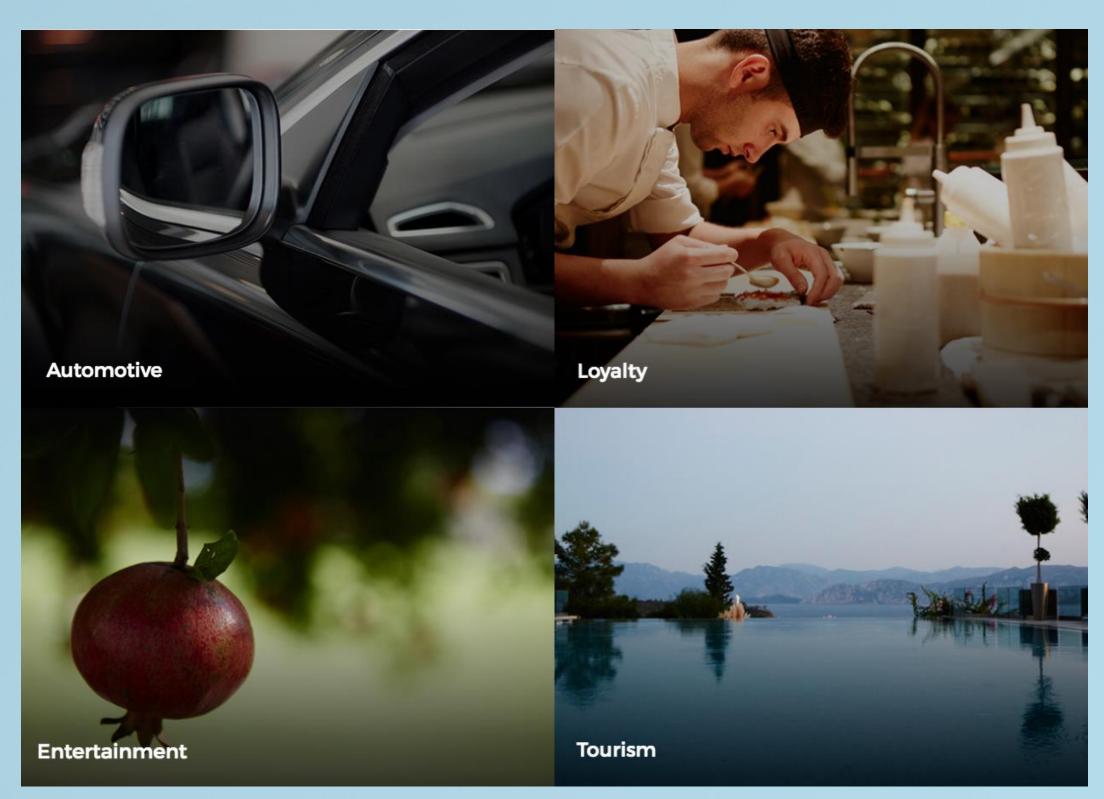
Ticketing Platform and Backstage Solutions



Doğuş Teknoloji

Sectors



Products:











Pozitif

Ticketing & Backstage Solutions



What is Ticketing and Backstage Solutions

Social events ticketing platform for entertainment and event organization industry.

- Festivals
- Sports games
- Conferences
- Theatres
- Concerts etc.

User friendly backoffice application that you can manage all operations

- Event
- Content
- Pricing
- Customer
- Venue and seat

Value Propositions

Ticketing and Backstage Solutions



Digital Ticketing Platform

- Safer, faster and flexible purchase
- Decrease operational costs
- Easier use for customers



Omni-Channel Sales

- Multiple sales channels
- Integrations for seamless transactions
- More channels to reach customers



Social Event Planning

- Social hold on tickets (buy with friends)
- Social calendars and group buying
- Forwarding tickets to friends or nongovernmental organizations

Value Propositions

Ticketing and Backstage Solutions



Single Back-Office Platform

- Managing all operations from a single platform
- Safe and fast operation
- Support invitations, reservations and group sales



Integrated Admission Control

- Controlling customers and invitees
- Ease of integration with external admission control systems



Advanced Reporting

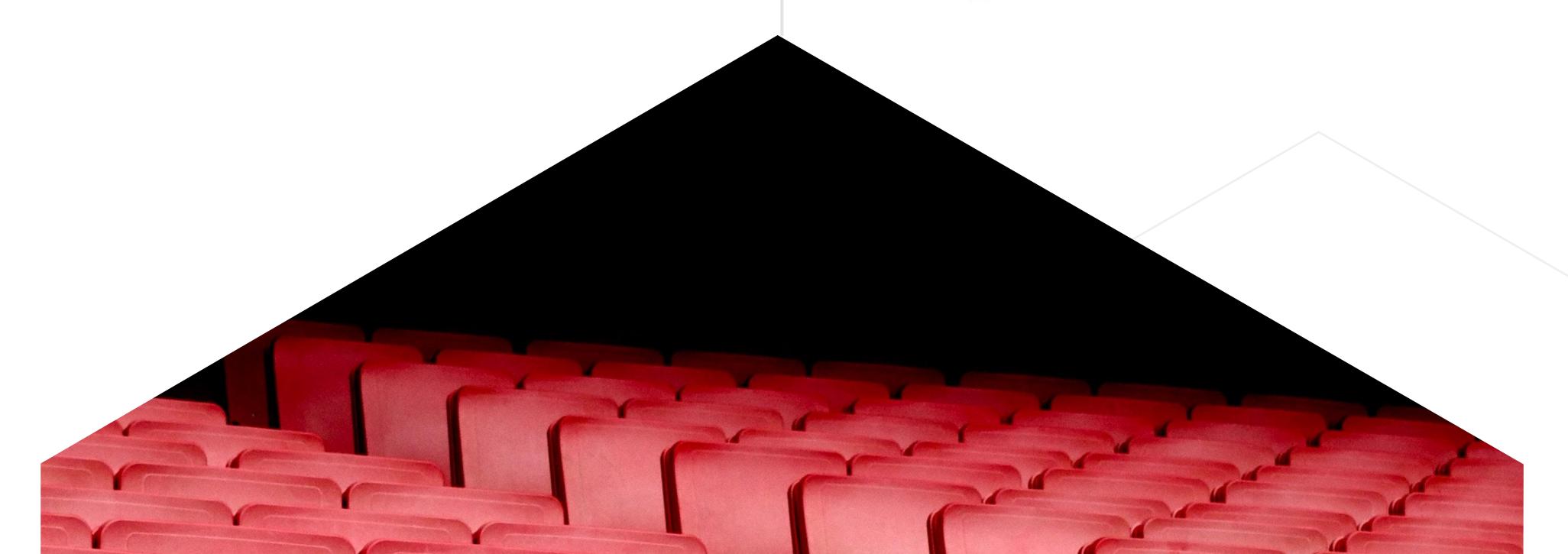
- Reporting with real time data
- Financial, sales and admission reports





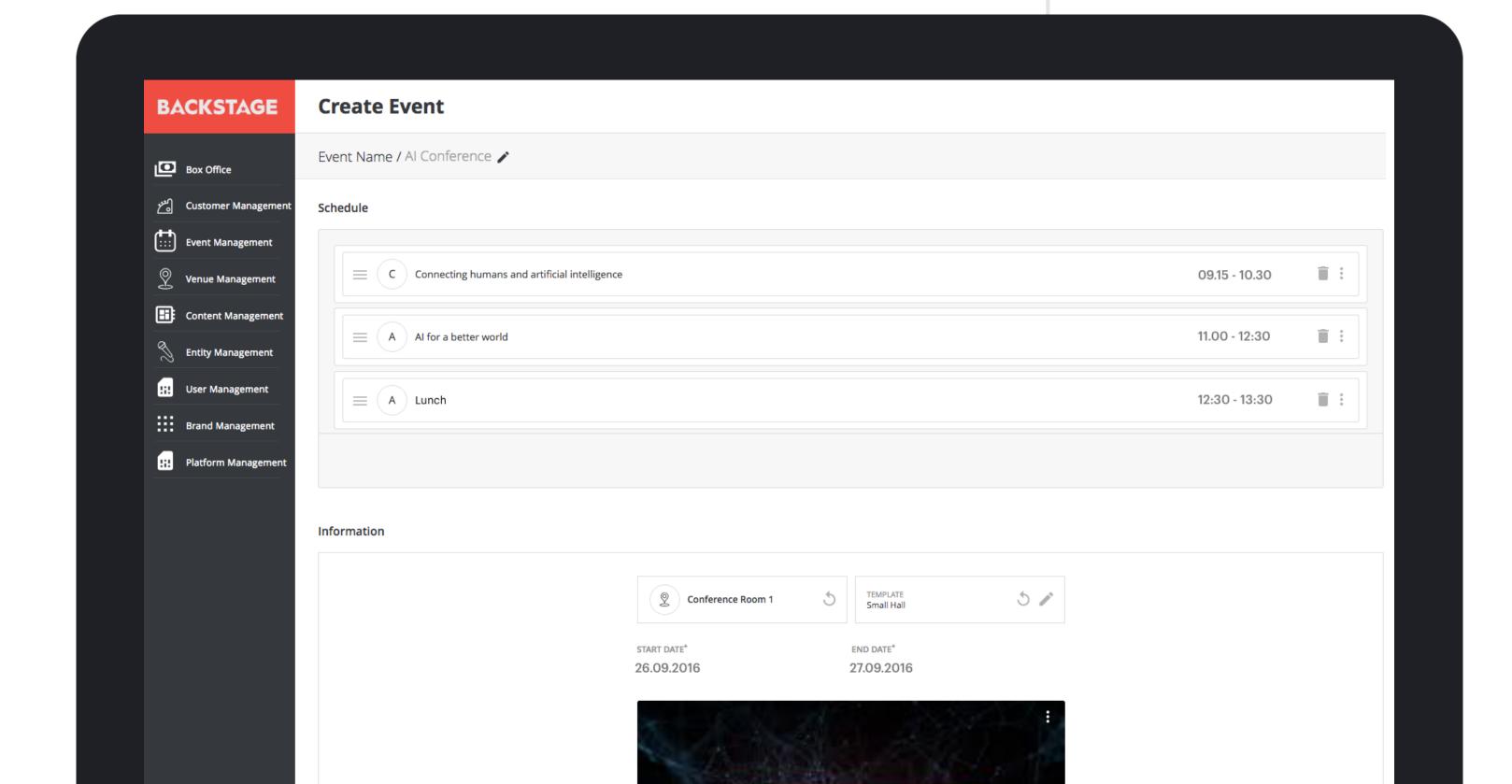
Venue and Seat Management

- Multi templates for a venue
- Event based seat plan customization
- Fast seat management (creating 10k seats in 5 seconds)
- Seat selection
- Smart best available seat assignment algorithm
- Modelling seating plan with an advanced venue editor
 - Seats or standing block options
 - Static objects (Gates, stage, exits etc.)
 - Name customization for all objects
 - Concavity, rotation and assymetry options



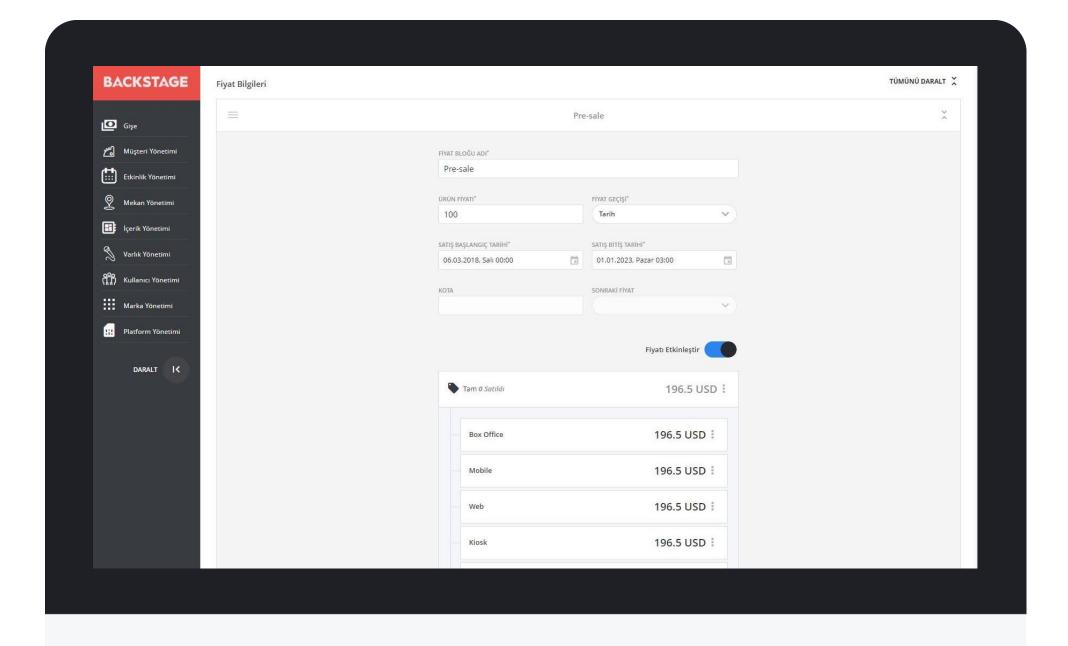
Event Management

- Definitions of events and performances
- Festival management / Festival ticketing
- Creating recurring performances at once
- Copying past performances



- Flexible tag definition
- User friendly design for management of invitations, reservations, group sales, relocation, seats and etc.
- Unique performer definition
- Easy performer to event matching

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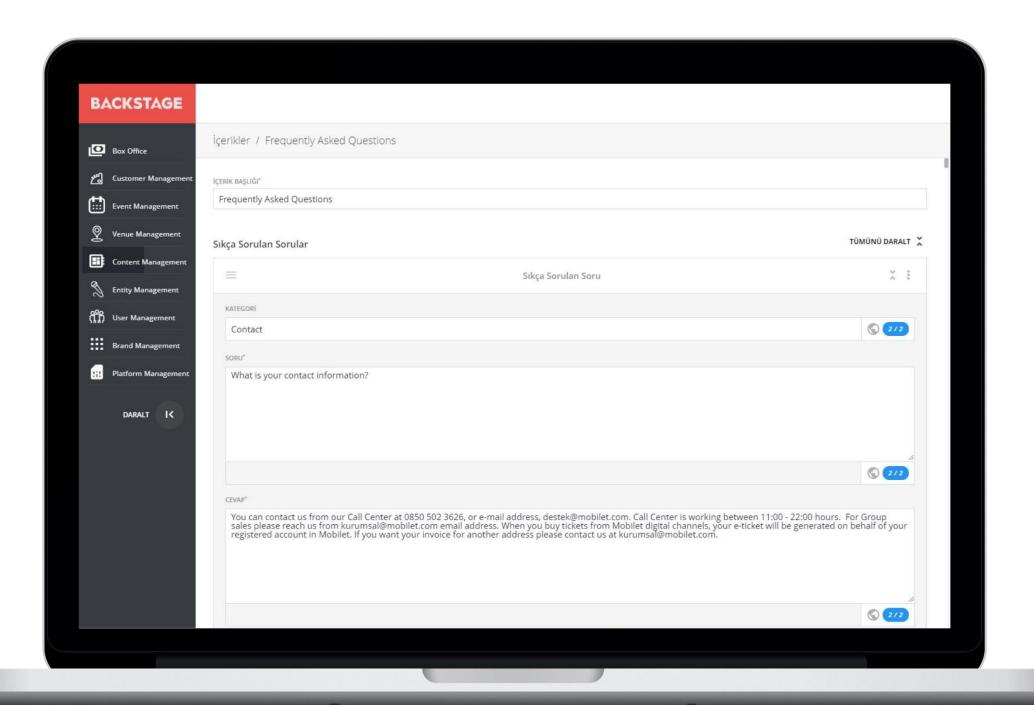


Pricing

Advanced Pricing Features:

- Ticket prices, service fee, ticketing fee, transaction fee and etc.
- Variants (Standard, Student, 65+ and etc.)
- Differentiate prices between dates with Pricelists (presale, general sale, last day and etc.)
- Differentiate prices between sales channels
- Quota options on pricelists and variants

Content Management



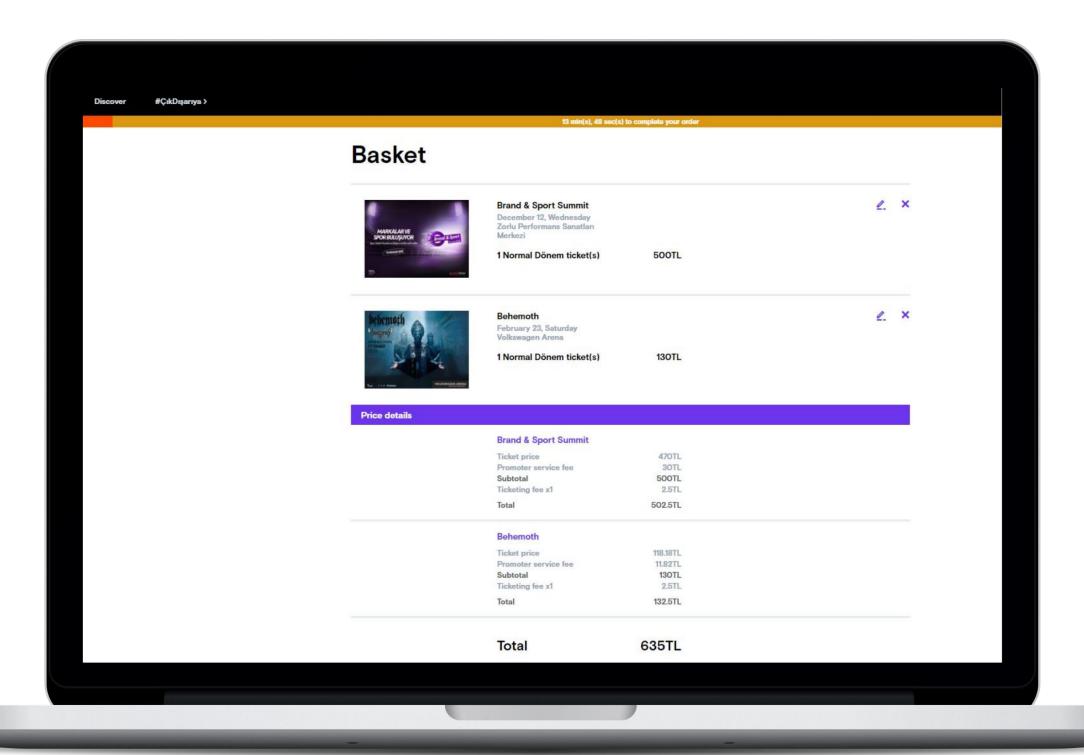
- Flexible and dynamic content management
- New types of contents can easily be created (events, faq, static pages etc.)
- Managing contents status
- Work with multi-channels like web, mobile app, kiosk etc.
- Integration with different types of data sources (organizators own channels, social media etc.)
- Content version management and archive management
- Document based NoSql database provides flexibility and faster api calls

Campaign Management

- Different benefits can be applied(early purchase, % or fixed discounts, sponsor paid campaigns etc.)
- Campaigns can be created among many types of entities (basket, events, performances, products, variants and etc.)
- Campaigns can be applied according to
 - Customer data (gender, age, labels and etc.)
 - Basket data (item count, prices, # of different events and etc.)
 - Payment options (Masterpass campaign etc.)
- Regular or periodic campaigns
- Promo code and credit card type validations
- Complex Event Processing & Stream Analytics



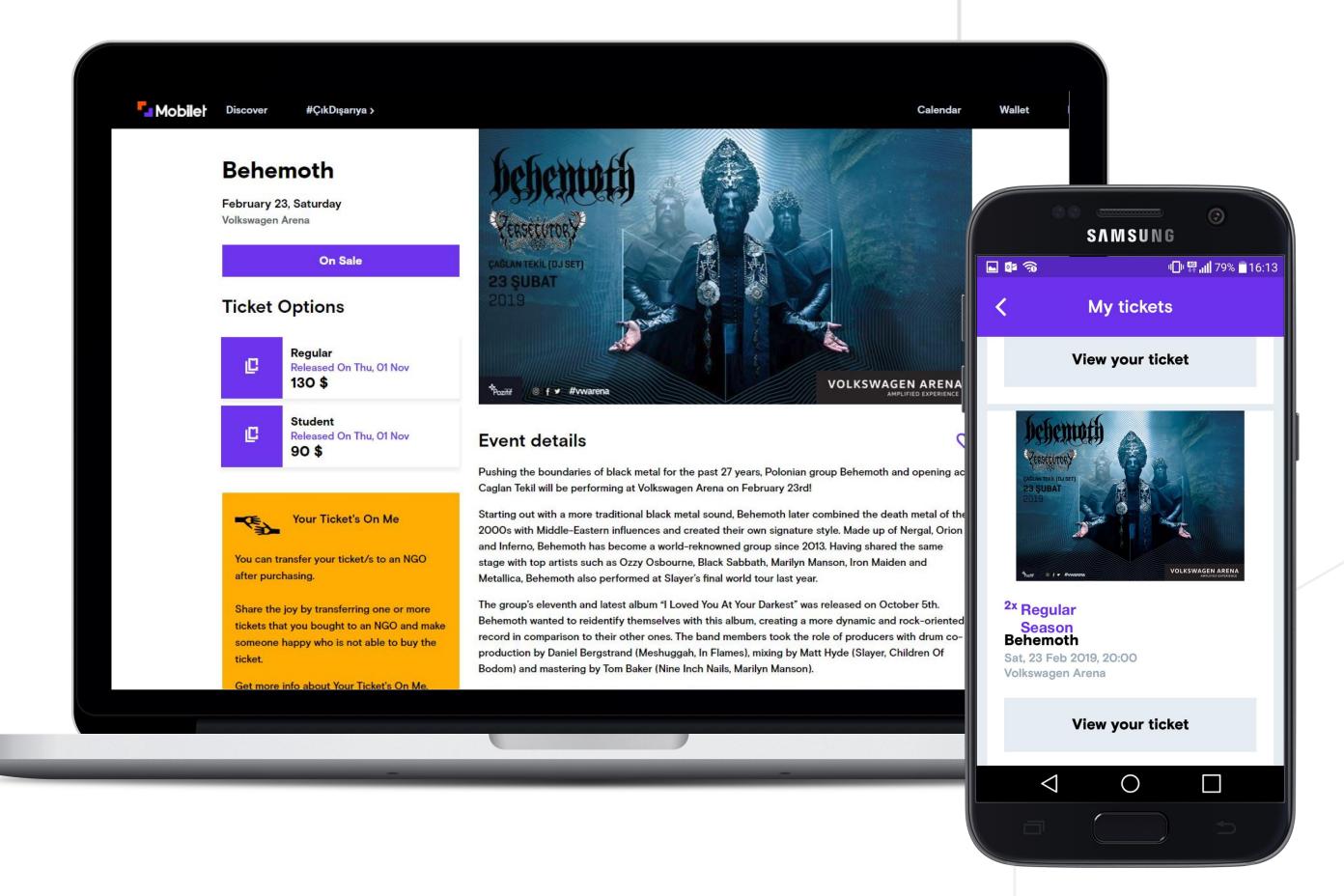
Sales and Ticketing Management



- Fast and secure transaction
- Digital Ticketing Infrastructure
- Basket integration different events in one transaction
- Omni Channel sales
 - Web, mobile, box Office, kiosk and etc.
 - Group sales
 - 3rd party integration
- Reservation for friends
- Optional payment methods (vPos, Pos, Cash and etc.)



Sales and Ticketing Applications



- Whitelabel applications
 - Web
 - iOS
 - Android
- Wallet for managing tickets
- Forwarding tickets to friends
- Donating tickets to NGOs
- Social calenders

Sales and Ticketing External Sales



- Ticketing through external platforms
 - Widgets
 - In-app browsers
- Login options
 - Required for transaction
 - Optional for transaction

Customer Management

- Sign-up and login services
- OTP validation
- Managing licences (membership agreement, privacy policy and etc.)
- Integration with social media (Facebook & Spotify)
 - Register
 - Login
 - Gathering data from there
- Monitoring customer's transaction
- Cancellation policy
- Segmentation
 - RFM segments
 - Category based micro-segments

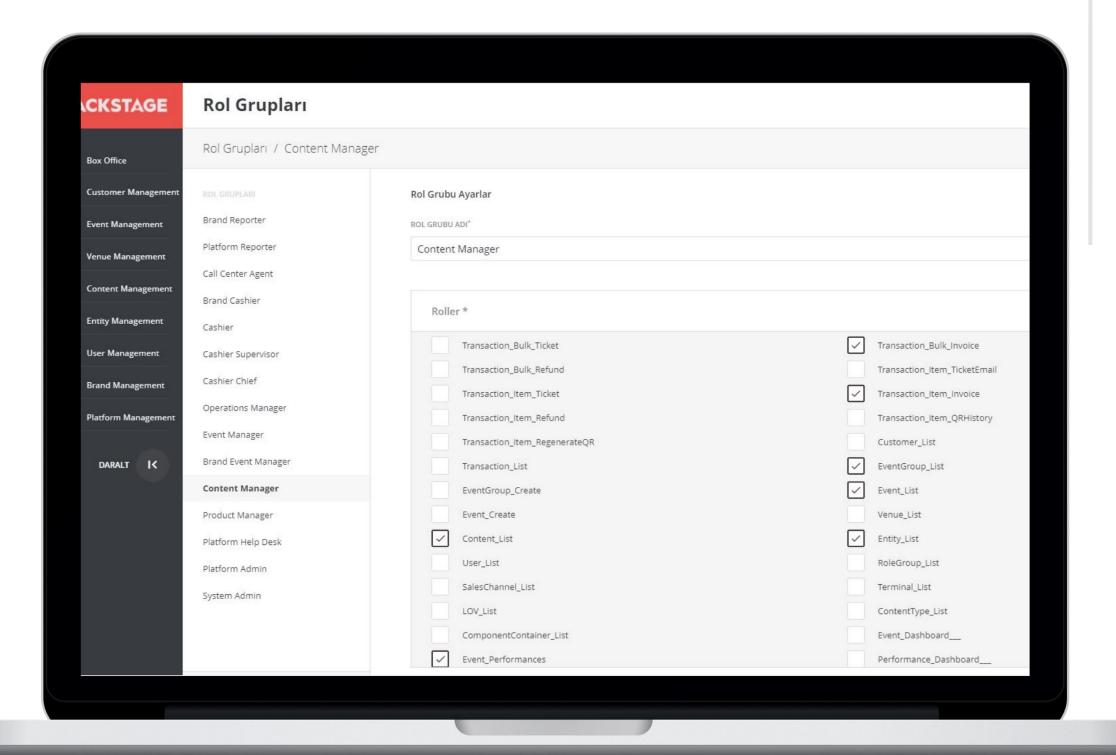
Admission Management



- QR Code Reader Apps
- Completely digitalized admission management system
- Safe and fast operation
- Integrations with external admission management systems
- Optional printed ticket



System Management



- User management
- User authentication management
- Role group definitions
- Sales channel management (create, update etc.)
- Creating and updating box offices during events
- Creating new firms to the system as a sponsor or promoter

Reporting & Data



Reporting Application for Promoters

- Customer Reports
- Financial Reports
- Sales Reports
- Admission Reports

Real time reporting

- Instant campaigns
- Price actions
- Marketing

Wrap Up

Social discovery and sharing platform that redifines ticketing experience including before and after transaction



Happy Promoter

- Fast and secure operation
- Real time reports
- Easy integrations
- Digital ticketing
- Decreasing operational costs



Happy Customer

- Simple and safe transaction
- Social calender
- Digital tickets (QRs)
- Forwarding tickets to friends
- Reserving seats to friends
- Making plans with friends easier



Solid Infrastructure

- High scalability
- Secured data storage
- Sustainability
- Advanced monitoring
- High availability