

# OWI



## THE ARTIFICIAL INTELLIGENCE FOR CUSTOMER RELATIONSHIP MANAGEMENT

FOR LARGE ACCOUNTS,  
LEADER IN FINANCIAL SERVICES

OWI  
SOLUTIONS



### **OWI.Mail**

Automatic categorization  
and answer suggestions



### **OWI.Chatbot**

Assistant of agents  
and internet users



### **OWI.Opinion**

Speech and voice  
of Customer analysis

# OWI PROVIDES LARGE COMPANIES WITH AN OMNI-CHANNEL VIRTUAL ASSISTANT BASED ON A NEW SEMANTIC APPROACH



## WHAT YOU GET

- Voice of Customer Analysis
- Agent Assistance
- Cost Reduction
- Improved Customer Experience

## HOW WE DO IT

- Outstanding semantic technology
- Packaged integration
- Detailed assessment in 1 month
- Setup : between 2 and 6 months

OWI MENTIONED  
BY GARTNER  
IN ITS RESEARCH  
"USE AI TO IMPROVE  
THE SALES  
AND CUSTOMER  
EXPERIENCE"

## THEY TRUST US



BNP PARIBAS



COMPAGNIE  
EUROPÉENNE  
DE GARANTIES  
ET CAUTIONS

Coriolis  
Telecom

CO  
vea



Groupama



Harmonie  
mutuelle  
GROUPE vvv



NATIXIS



SOCIÉTÉ  
GÉNÉRALE



VERSPIEREN  
COURTIER EN ASSURANCES

Contractual commitment of reliability above 95 %.



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OWI

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