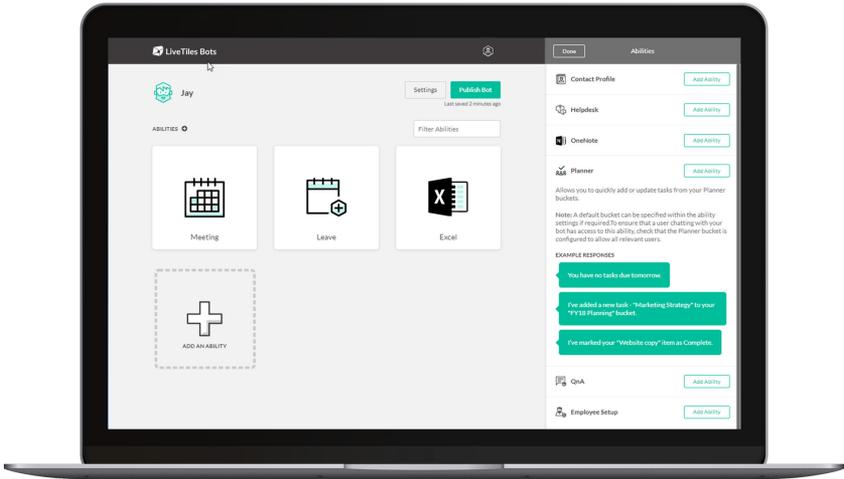




About LiveTiles Bots



LiveTiles Bots is a chatbot builder, powered by Microsoft Azure's Bot Framework and Cognitive Services, which enables users to create bots with customized abilities – tailor made to suit any role, any team, in any organization.

Within LiveTiles, a user can change their bot's abilities and language input recognition skills, then test those changes in real time. They can then deploy their bot to over ten channels with a few clicks– including Microsoft Teams, Outlook, webpages, and more.

Potential use cases include:

INTELLIGENT HELPDESK BOT

Built from an existing knowledge base and support ticketing system, this bot can lessen the pressure of helpdesk requests by offering solutions when users encounter difficulties and only looping in skilled human team members when necessary.

EMPLOYEE ONBOARDING BOT

Connected to existing training materials, a bot can prompt new hires with specific information as they learn the ropes of their new role and team, only tapping human HR reps when they're needed.



So why is this valuable?

LiveTiles Bots effectively removes the time, cost, and risk barriers to implementing customized AI in your business in three ways:

RAPID DEPLOYMENT

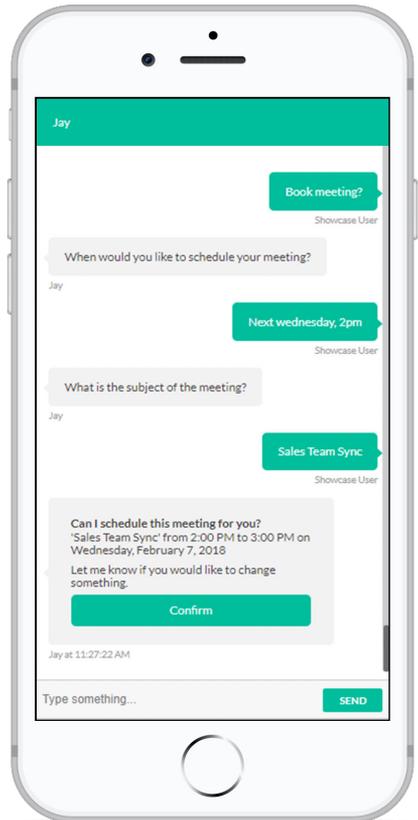
The bot builder allows you to create and deploy in a matter of minutes bots that will have an immediate impact on the productivity of your individual employees—instead of having to wait weeks or months for a custom dev solution.

DECENTRALIZED BOT CREATION

User adoption of the bot is assured because designers can configure bots with only the abilities they need, and can match the bots' conversational settings to the level of trust end users have in a virtual assistant. Also, with a natural-language editor, simple changes don't need to be run up the IT ladder for implementation.

CENTRALIZED MANAGEMENT INTERFACE

A single home for all a company's chatbots in LiveTiles Bots—and overall governance by the Azure Bot Framework—provides you with central control over your virtual workforce. As your business and employees' needs grow and change, you can easily evolve your bots to match them.

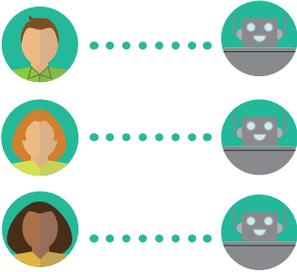




LiveTiles' 4 Models of Bot Deployment

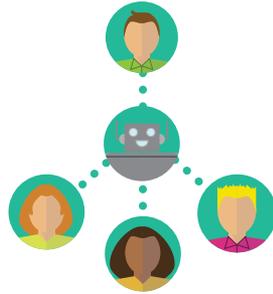
PERSONAL ASSISTANT

Deploy a customizable bot agent to every employee in an organization, so everyone can benefit from a virtual assistant they can edit to suit their style of working, specific tasks, and conversational style.



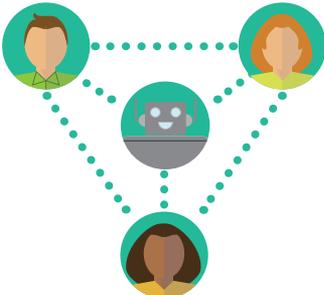
ENTERPRISE ASSISTANT

Develop a set of bots to be a first level of support for employees needing to ask questions of your enterprise operations staff. Asking a bot first enables the humans at both ends of that exchange to retain their focus and preserve their time.



TEAM ASSISTANT

Place a bot with every team in an organization, and tighten the connection between the team members and the disparate systems they use every day. A team bot could take on a light supervisory role and algorithmically determine who should take on a new assignment, based on their existing workload.



EXTERNAL ASSISTANT

Design a bot as an “intelligent extranet agent”—an external-facing liaison between your organization and potential clients, or even with other businesses and their own customized external assistant bots capable of scheduling meetings, facilitating correspondence, and so on.

