

A light blue background with a network pattern of interconnected nodes and lines, appearing on both the left and right sides of the image.

**facture**

A stylized blue cloud graphic with a gradient, positioned above the word 'facture'.



facture

# PI-Colab

Plataforma de Facturación y Colaboración Electrónica

**Ideal E-invoicing and  
E- collaboration solution**

# Agenda

1

About FACTURE

2

Introduction to E-invoicing

3

E- invoicing with Facture

4

Implications of implementing E-invoicing

5

Next steps

1

# About Facture

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# facture

Mas que un Proveedor  
Tecnológico autorizado por la  
DIAN (R.2548)



Incorporated in 2010. Led by entrepreneurs with **more than 30 years of experience and knowledge** in software development for several industries un Latin America.

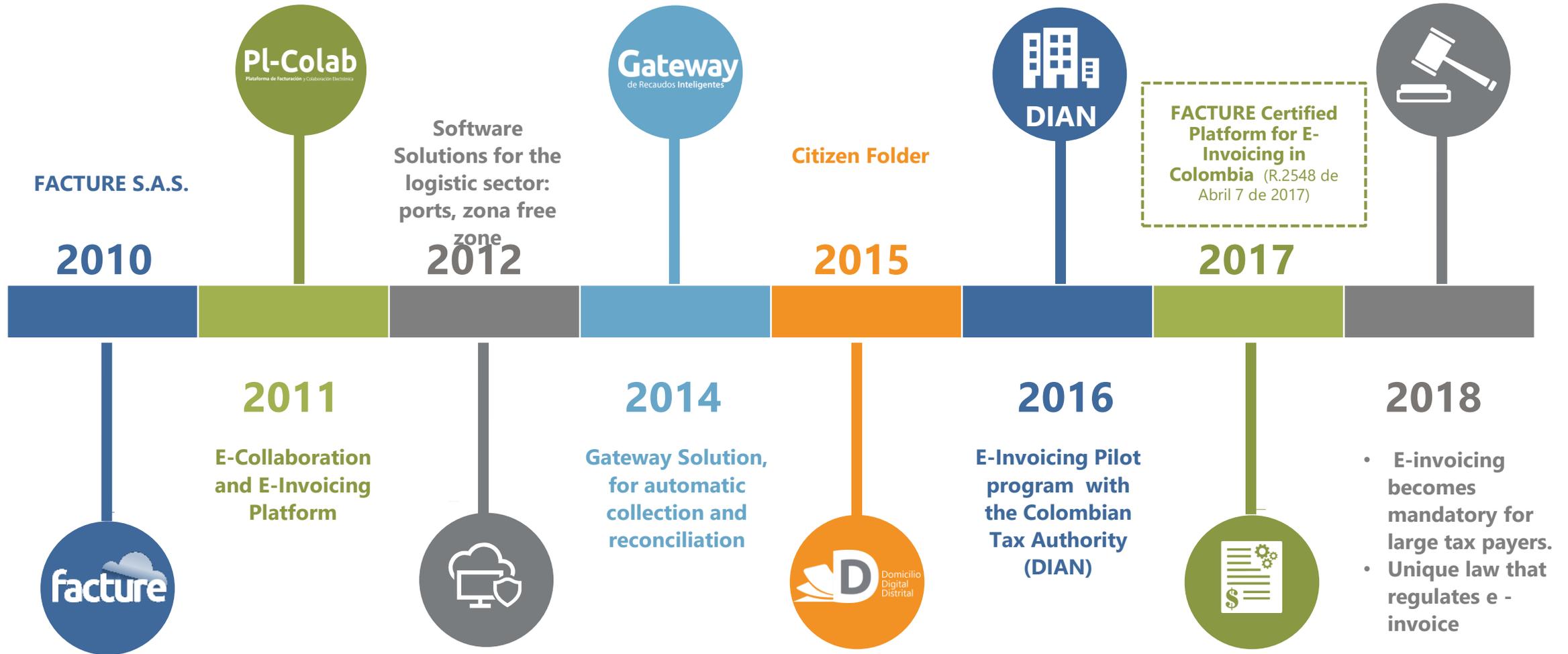


Company specialized in developing integral solutions for **electronic collaboration**.



A software factory with more **than 90 Software Developers** and **QA Engineers** with certifications in different technologies

# Nuestra Trayectoria



# Certifications & Associations



SI- CER303717



SC-CER142641



Payment Card Industry  
Security Standard PCI DSS 3.1



**CMMIDEV / 3**<sup>SM</sup>

Exp. 2020-05-06 / Appraisal #29247



Gold

Microsoft Partner



# IT Infrastructure

All of our E-collaboration Solutions and Platforms are hosted in **Microsoft Azure's Cloud**, providing a secure service that will benefit our clients businesses



Gold

## Microsoft Partner



- **GOLD** Application Development
- **GOLD** Cloud Platform

### High Availability

(99,6%)

Guaranteeing the service 24 hours a day, 7 days a week during 365 days a year. Also assuring service access form anywhere.

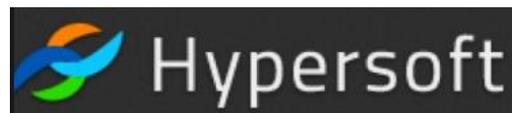
### Scalability

Our systems and platforms are able to grow computationally as required by the workload, without affecting service quality.

### Redundancy

Our systems and platforms have geo replicated servers, assuring continuous operation capability after a failure.

# + 20 Partnerships



# + 1.500 Trust our Solutions

Companies



AUTO PARTS AND  
MOTORCYCLES  
DEALERS



SOCIAL CLUBS, HOTEL  
AND TOURISM



HEALTH AND  
COMPENSATION  
FUNDS



TECHNOLOGY



FOODS



CONSTRUCTION



LOGÍSTICS



INDUSTRY



SERVICES



CONSULTING



OTHER

# Competitive Advantages

**Software Factory +90** certified developers and QA engineers



## Certifications

ISO 9001 - ISO 27001  
PCI DSS – CMMI DEV 3



**COLOMBIA brand certification** (software and talent export)



**In - house Software Development and Help Desk**



**Client Closeness**  
Specially designed solutions from small to large companies



**Native Integrations**  
with more than 20 ERP's software's



**Payment and Collection Gateway**  
Connected in real time with more than 30 financial entities



## National Presence

Bogota, Medellin, Cartagena, Barranquilla, Bucaramanga, Cali



# DIAN- Enabled Technological Supplier



RESOLUCIÓN NÚMERO 002548

## RESUELVE:

**ARTÍCULO 1º.- AUTORIZAR COMO PROVEEDOR TECNOLÓGICO DE FACTURA ELECTRÓNICA** a la empresa **FACTURE S.A.S** identificada con el N.I.T. 900.399.741 con domicilio principal en la ciudad de Cartagena Bolívar, en los términos del artículo 12 del Decreto 2242 de 2015, compilado en el Decreto 1625 de 2016, por el término de cinco (5) años contados a partir del día siguiente a la fecha en que la DIAN incorpore esta resolución ejecutoriada al servicio informático electrónico de factura electrónica.

Que el inciso tercero del artículo 12 del Decreto 2242 de 2015 compilado en el Decreto 1625 de 2016, artículo 1.6.1.4.1.12, establece que quienes opten por ser autorizados como proveedores tecnológicos, deberán agotar previamente el procedimiento de habilitación para facturar electrónicamente indicado en el numeral 2 del artículo 1.6.1.4.1.10 del mencionado decreto, salvo que para cuando decidan solicitar la autorización ya se encuentren habilitados.

# E-Collaboration Solutions

Solutions Portfolio Developed by FACTURE



2

## Introduction to E-INVOICING

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# Background in Colombia

## Motivation



The initiative promoted by the national government and the DIAN seeks to improve tax payment oversight, reduce tax evasion, increase revenue collection and modernize business operations, improving efficiency.

## Model



**DIAN** started the execution of this project in 2007 and has been improving the model of electronic invoice operation to what we know today.

## E - Factoring



The e-invoice project does not only address tax benefits, but also contemplates the development of e-commerce through e-factoring.

The bet of the Colombian government and the DIAN to massify the use of the electronic invoice is a reality and an obligation.

# Background in Colombia



**2.6B** Invoices with an annual growth of 2 to 3%.

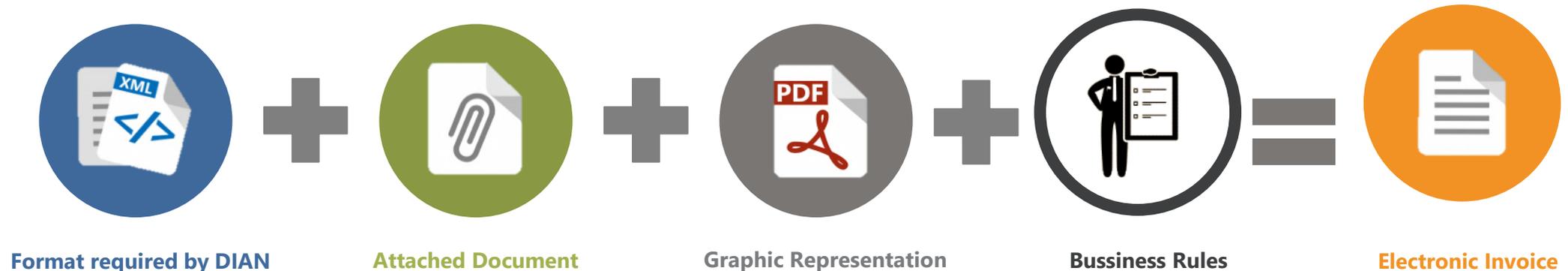
## 4 Invoicing Models

- Paper invoicing
- POS Invoicing
- Computer Billing
- Electronic invoicing

# What is an electronic document?

Any document whose material support is a digital device. To be consulted, interpreted or reproduced, it must be accessed from another device capable of accessing information on magnetic media.

## What is an Electronic Invoice?



- ✓ Electronic document generated by a computer.
- ✓ Supports sales transactions of goods/services.
- ✓ Replaces the physical paper document but retains its same legal value.
- ✓ Guarantees the authenticity of its origin and the integrity of its content and its non-repudiation.

Invoices

Credit Notes

Debit notes

Other Documents

# ¿What is NOT an Electronic Invoice?

Sending a PDF electronically



# How is the Electronic Invoice and its Attachments Sent and Received?



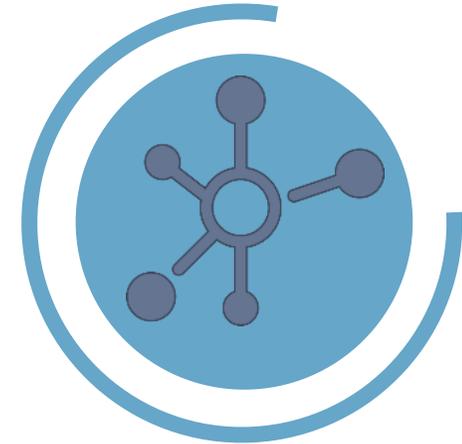
Website Publication



Links



E-mail



Interoperability

# What is Electronic Invoicing?

## UBL (Universal Business Language)

Graphic representation

```
<CFD>
  <Extension>
    <Hotel value="Matrimonial" name="Plan"/>
    <Hotel value="A101" name="Habitacion"/>
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    <Hotel value="14-10-2017" name="Salida"/>
    <Hotel value="4" name="NumeroPersonas"/>
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  <Extension>
    <Folio ultimo_asignado_dt="2017-03-24T00:00:00" admin_ind="true" fin_num="10000"
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    <Documento documento_tipo_id="1" contrato_folio_id="97"
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      ELECTRONICA N° 18762002598491 DEL 1 AL 10000" copia_seguridad_ind="true"
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      03-27T00:00:00" comentario_ds="notas pdf" moneda_texto_ds="Pesos" moneda_ds="Peso
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      ciudad_nm="Cartagena" divipol_cd="13001" telefonos_num_ds="6550153" barrio_ds="Manga"
      direccion_ds="Avenida Jimenez Calle 21 Manga" identificacion_num_cd="900399741"
      identificacion_tipo_cd="NIT" identificacion_tipo_id="31" apellido2_nm="" apellido_nm="Perez"
      nombre2_nm="" nombre_nm="Juan" razon_social_ds="Facture SAS"
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    <Detalle moneda_extranjera_item_total_am="0" moneda_extranjera_item_descuento_am="0"
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      porcentaje_ic_num="0" item_ic_num="0" item_ic_am="0" porcentaje_ic_num="0" item_subtotal_am="6250"
      item_descuento_am="0" precio_unitario_am="250" cantidad_num="25" unidad_medida_cd="UND"
      descripcion_ds="Plataforma de Facturación en la Nube (SaaS) - Documento Adicional"
      codigo_cd="110208" contrato_producto_id="144" documento_detalle_id="0"/>
  </CFD>
```

## SIGNATURE

Allows you to identify the originator of the document

## NUMERATION

Electronic Invoice Numbering



FACTURE SAS  
 NIT 900399741  
 RESOLUCIÓN AUTORIZADA No. 18762002598491 DE 2017-03-16  
 DESDE EL 1 HASTA 10000  
 Casa Arcadia, Manga Av. Jimenez calle 26 # 21-164

**FACTURADO A:**

CONSULTORIA EN COMUNICACIONES Y  
 TECNOLOGÍAS APLICADAS SUCURSAL  
 COLOMBIA  
 NIT 900755598  
 Calle 85 No.198-22 Oficina 501 Chico  
 Bogotá Cundinamarca

**FACTURA DE VENTA**

NÚMERO: 119  
 MONEDA: COP  
 FECHA DOCUMENTO: 2017-07-27  
 FECHA DE ENTREGA:

Código	Medida	Descripción	Cantidad	Valor Unitario	IVA %	Subtotal	Valor Total
120208	UND	Plataforma de Facturación en la Nube (SaaS) - Documento Adicional	1	\$50,000.00		\$50,000.00	\$50,000.00
SUBTOTAL:						\$50,000.00	
TOTAL IVA:						\$0.00	
VALOR TOTAL:						\$50,000.00	

**TOTAL A PAGAR** \$50,000.00

Son : CINCUENTA MIL PESOS CON 00/100 M/CTE

**RESUMEN IMPUESTOS**

Detalle IVA: 0% \$0.00



Cuídate el medio ambiente.

CUFE: 5610238f0653e6ad166c0d97e7315f8520095

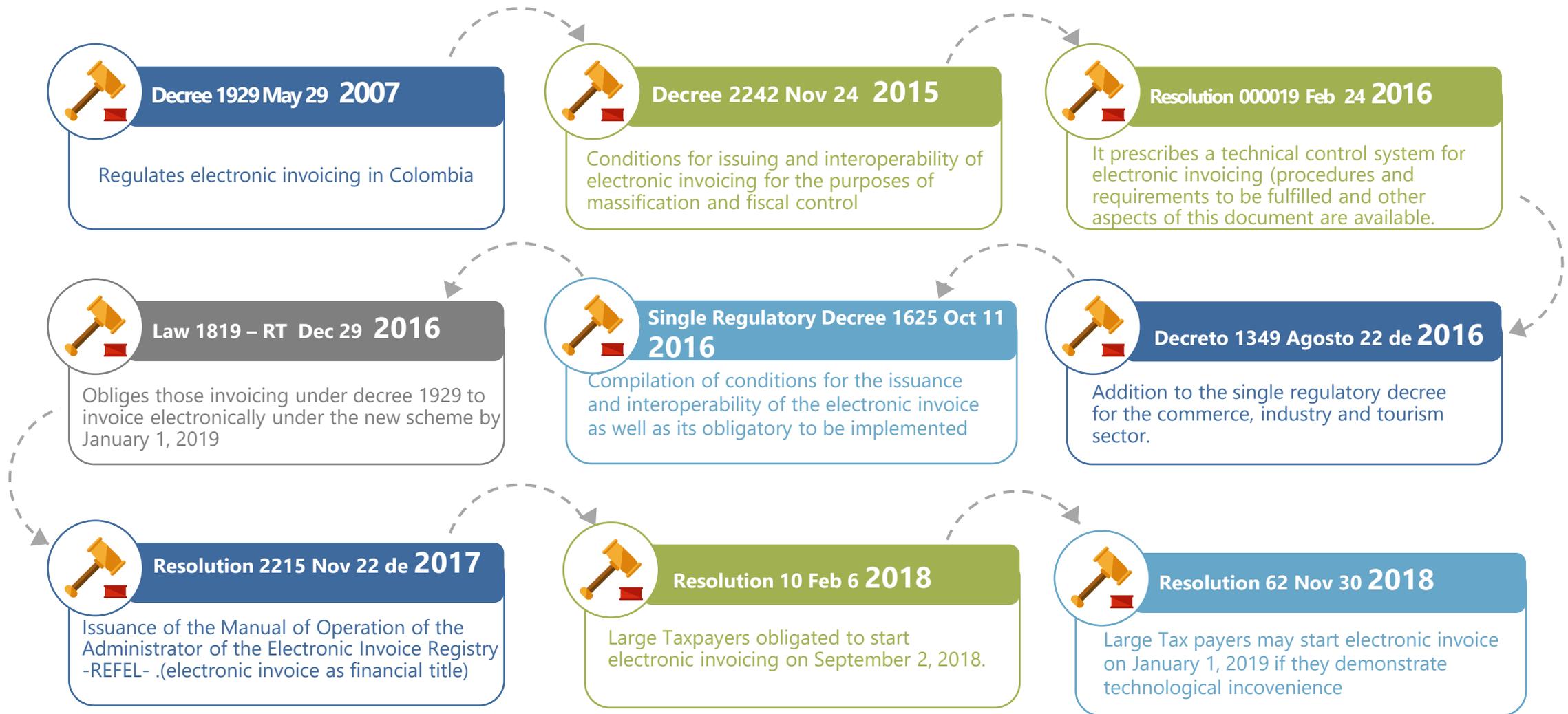
## QR

Graphical representation of the CUFE

## CUFE

Unique electronic invoice code. Alphanumeric value (summarizes the invoice and includes the control technical content key).

# Electronic Invoice Normative



# Decree 2242/15 defines:



Standard XML format  
(UBL)



Invoice + Credit Note  
+ Debit Note



**Digital signature**  
(Guarantee of integrity,  
authenticity and non-repudiation)



**Received** acknowledgment



Automatic delivery of  
information to the  
DIAN max. **48 hours**



**Unique Electronic  
Invoice Code (CUFE)**



**QR Code**



Electronic invoice issuers  
obligated to receive  
electronically



Catalogue of **participants**



**ISO 27001** Computer  
Security Standard

# Mandatory: ¿Who?

## Obligation



### Decree 1929/07 to Decree 2242/15

R. 72 of December 28 defines that those billing under D.1929 must migrate to D.2242/15 by the end of March 2018.

The conditions defined in D.1929/07 were valid until December 31, 2017.



### Large Taxpayers

According to R. 72 and 76, they have a deadline to become electronic billers, September 2018 (If they demonstrate technical difficulties, they will have until January 1, 2019).



### Consumption tax and vat

All of those responsible for consumption tax and VAT must be accredited by January 1, 2019. In addition to those responsible for VAT refunds

**Total of 6 months to become electronic billers. 3 months granted by Decree 2242 and 3 additional months given by the tax statute.**

## Volunteers



### Volunteers

Anyone who wants to start the electronic invoicing process and believes its convenient to do so

3

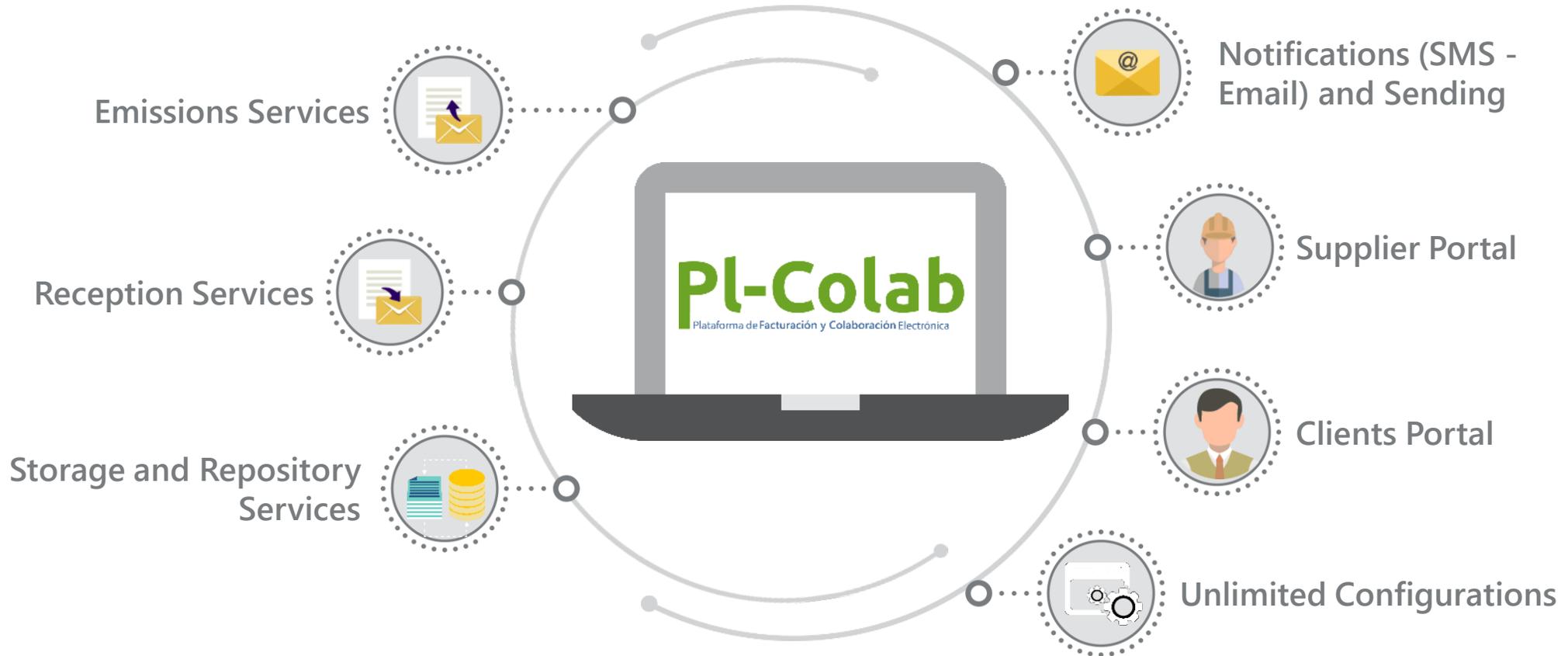
## E- invoicing with Facture

Functionalities, Integration, Issuance, Reception, Portals and other modules

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# PL-COLAB Platform

**Integral platform** that allows to meet the legislation requirements in the framework of the emission and reception of **electronic invoices as well as other electronic documents**, either massively or one by one. It provides multiple electronic document services.



Availability

Scalability

Real-time traceability

Redundancy

Security

# Support and Maintenance Service

PL-COLAB offers two support schemes: 8x5 and 7x24 according to the needs of each customer.

## Support Tools

- Chat
- E-mail address
- Telephone
- Ticket System (FRESHDESK)
- REMOTE Support



## Offered Schemes

- **8 X 5** (8 hours a day, 5 days a week (weekdays).
- **7 x 24** (24 hours a day, 7 days a week).

## In-house Support and Maintenance Service

- **Offers all levels of service:** Level 1, Level 2, Level 3.
- **Service Availability:** 99.6% availability (Microsoft Azure)
- **Software Factory:** All this backed by a software factory made up of +90 developers and QA engineers.

# Integration

Different native integrations have been developed to significantly reduce the integration effort by making it possible to have electronic invoicing services from the company's ERP or from the Web.



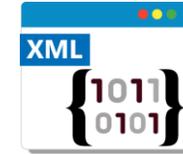
## Web Platform for SMEs

**For:** Companies that do not have an ERP



## API Integration

**For:** Companies who are able to work on software development and can achieve an advanced integration model.



## Universal Adapter (WS, Flat files, BD)

**For:** Companies that do not require a major development effort, only configuration and technical tests.



## Certified Adapter

**For:** Companies that issue and/or receive invoices and notes using SAP



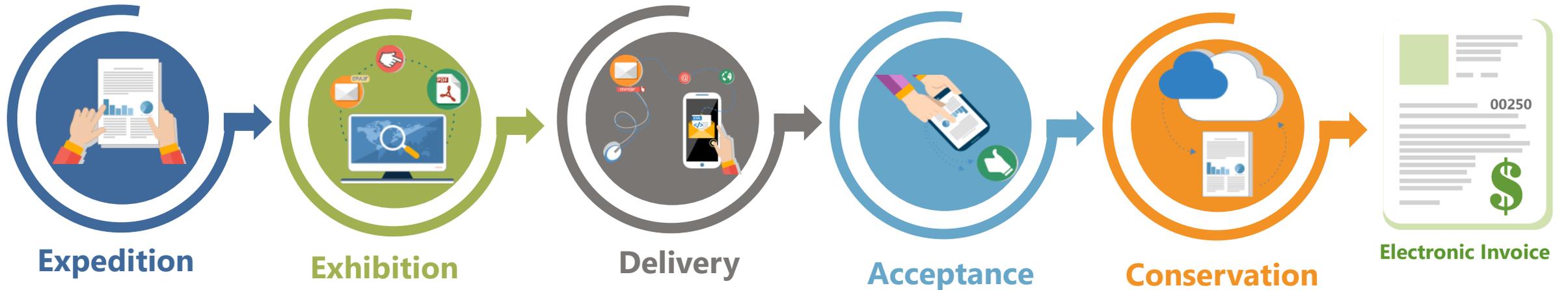
## Native Integration with ERPs

**For:** Companies whose ERP's already have integrations developed with Facture

# Issuing Service (Legal Compliance)

## Stages

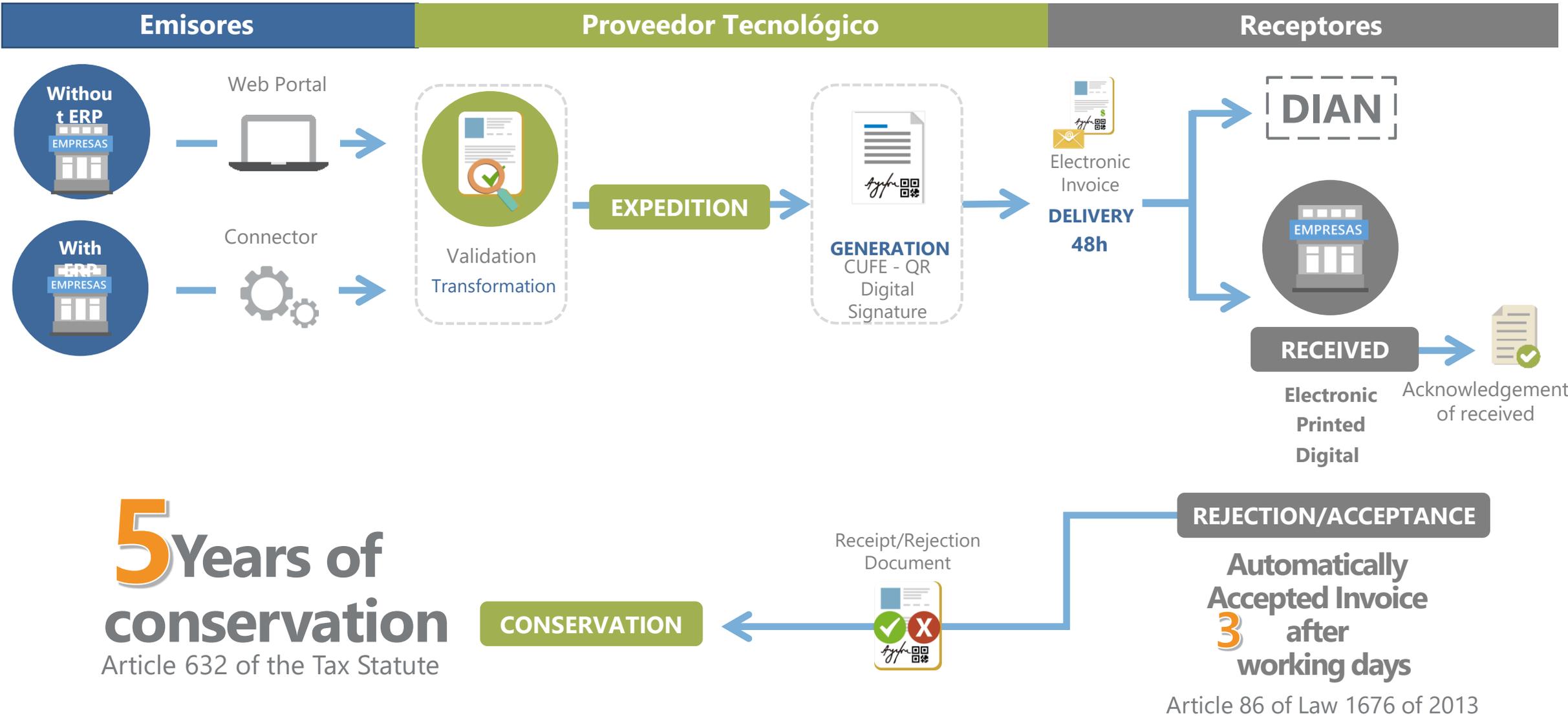
This service mainly allows: creating, generating, consulting and sending electronic documents from anywhere: invoices, credit notes, withholding certificates, collection accounts, cash register receipts, and any other document requested by the client.



Document generated by computer systems in electronic format. It must contain all the fields required by the DIAN and comply with other mandatory characteristics such as: standard XML format, digital signature, acknowledgement of receipt and CUFÉ.

# Issuing Service (Legal Compliance)

Flow Rate



# Issuing Service (Legal Compliance)

Validations carried out by DIAN

**Detalle Transacción** ✕

<b>NIT Participante</b>	900399741		
<b>Número de Documento</b>	990002022	<b>Fecha generación Documento</b>	2016/08/24 00:00:00
<b>Tipo de Documento</b>	Factura	<b>Origen Ejemplar</b>	Nacional

**Detalle Documento**

Verificación	Resultado Verificación	Detalle de Verificación
VERIFICA LA FIRMA ELECTRÓNICA (INTEGRIDAD Y REVOCACIÓN)	Exitosa	Correcta: Firma válida.
VERIFICA SI EL NÚMERO DE DOCUMENTO FUE RECIBIDO PREVIAMENTE	Exitosa	Correcta: El número de documento no se encuentra duplicado.
VERIFICA SI EL ENVÍO SE REALIZA DENTRO DE LOS TÉRMINOS	Exitosa	Correcta: Documento recibido dentro de los términos.
VERIFICA EL ESTADO DEL PARTICIPANTE EN EL RUT	Exitosa	Correcta: El NIT del participante se encuentra en RUT en estado: REGISTRO ACTIVO
VERIFICA EL ESTADO DEL PARTICIPANTE EN EL CATALOGO	Exitosa	Correcta: El participante se encuentra en el catálogo en estado: Registrado
VERIFICA LA NUMERACIÓN DE LA FACTURA	Exitosa	Correcta: El número de factura se encuentra dentro del rango autorizado para el Facturador Electrónico
VERIFICA AUTENTICIDAD DE CÁLCULO DEL CUFE	Exitosa	Correcta: El CUFE recibido es auténtico
VERIFICA EL ESTADO Y EL CÓDIGO DE AUTORIZACIÓN DEL SOFTWARE	Exitosa	Correcta: El identificador de software se encuentra en estado: En Pruebas, Código autorización de software es: Valido

⏪ ⏴ 1 ⏵ ⏩

✕ Cancelar

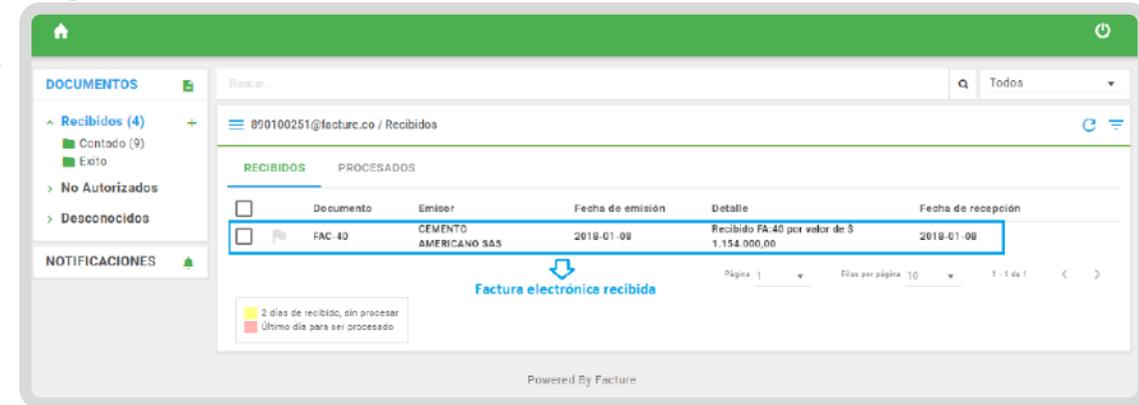
# Issuing Service (Legal Compliance)

From PL Colab

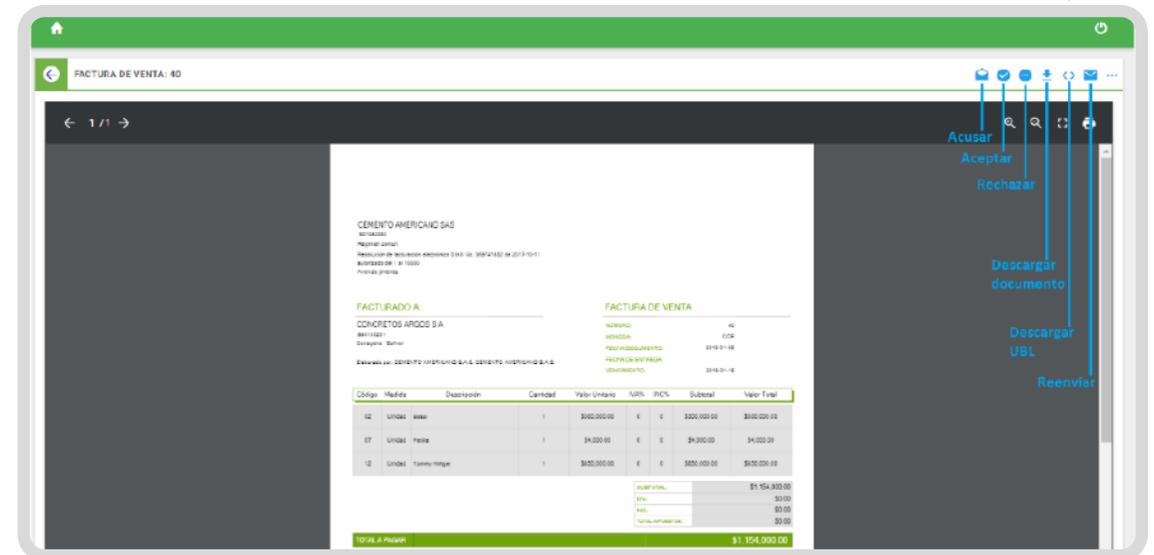
## 1 Documents module



## 2 Inbox Option



## 3 Inbox option: accuse, accept or reject an electronic document.





# Reception Service (Legal Compliance)

Every issuer of Electronic Invoice is obliged to receive electronic invoices. This reception requirement can be fulfilled manually or assisted, or an improvement and automation of the reception process can be achieved..

## BASIC RECEPTION (Legal compliance)

- Invoice receipt mailbox.
- Verification of authenticity.
- Acknowledgement of Receipt/Acceptance/Rejection

## GOAL: SPECIAL RECEPTION

- Workflow engine with predefined processes with Business Logic (BMP)
- Automated actions.
- Rules and validations



Creation and Administration



Validation or Rejection



Custody and Conservation



Web Platform Access



Notification



Support



ELECTRONIC INVOICE

# Reception Service: Basic Reception Mailbox

**DOCUMENTOS**

- Recibidos (18)
  - CienteX
  - Contado (9)
  - credito
  - DESCONOCIDO
- No Autorizados
- D

Buscar...  Todos

900977179@facture.co / Recibidos

**RECIBIDOS** PROCESADOS

Documento	Emisor	Fecha de emisión	Detalle	Fecha de recepción
		2018-05-29	Recibido FA:FV281 por valor de \$ 52.200.000,00	2018-05-30
		2018-05-29	Recibido FA:FV280 por valor de \$ 2.900,00	2018-05-30
		2018-05-29	Recibido FA:FV279 por valor de \$ 52.211.700,00	2018-05-30
		2018-05-24	Recibido FA:400031 por valor de \$ 3.319.665,00	2018-05-24
		2018-05-18	Recibido FA:FV254 por valor de \$ 356.000,00	2018-05-18
		2018-05-18	Recibido FA:FV253 por valor de \$ 146.000,00	2018-05-18
		2018-05-11	Recibido FA:FV239 por valor de \$ 700.000,00	2018-05-11
		2018-05-11	Recibido FA:FV238 por valor de \$ 700.000,00	2018-05-11
		2018-05-11	Recibido FA:FV237 por valor de \$ 45.000,00	2018-05-11
		2018-05-11	Recibido FA:FV236 por valor de \$ 700.000,00	2018-05-11

Página 1 Filas por página 10 1 - 10 de 102

Powered By Facture

**Línea de tiempo**

RADICADO (RD)

ACUSADO  
Fecha: 2018-05-02 16:25:18  
Motivo:  
Usuario:  
(900977179)  
IP: 177.252.251.66

RECHAZADO  
Fecha: 2018-05-02 16:27:48  
Motivo : El valor no es Ver más...  
Usuario:  
(900977179)  
IP: 177.252.251.66

ACEPTADO  
Fecha: 2018-05-02 16:33:54  
Motivo : Según conversac Ver más...  
Usuario:  
(900977179)  
IP: 177.252.251.66

Finalizado / Radicado  
En proceso  
Paso siguiente  
Rechazado / No radicado

**The mailboxes are classified in branches**

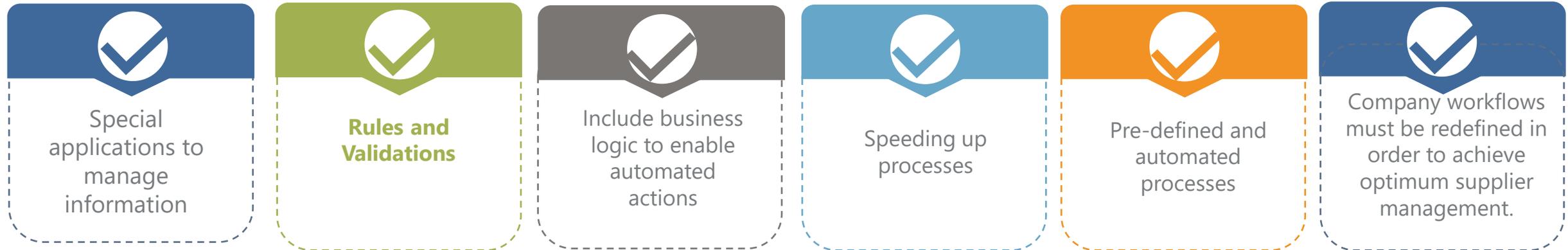
**Main Panel**

# Reception Service (Legal Compliance)

Advanced Reception and Procurement Services

Reception services enable companies to optimise their procurement management. PL-Colab and electronic invoicing can be a way to **formalize company suppliers.**

**GOAL:** Achieve an automated reception.



Many companies ERPS include Workflow Engine and also there are many workflow tools on the market.

# Manejo de Casos de Compras

The reception services optimizes the management of the procurement of the companies and gives a better management to all the cases of own purchases of each business. The goal is to achieve an automated reception.

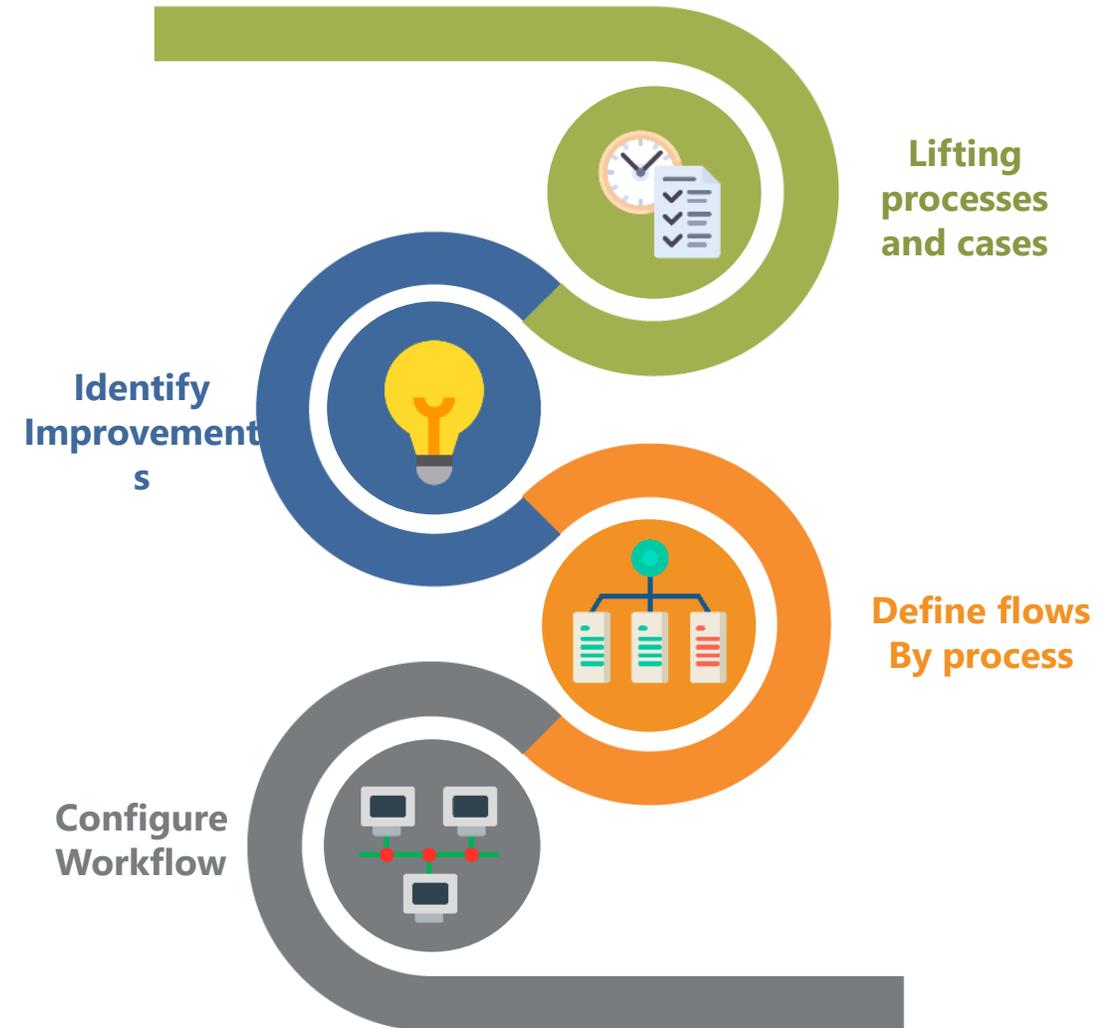
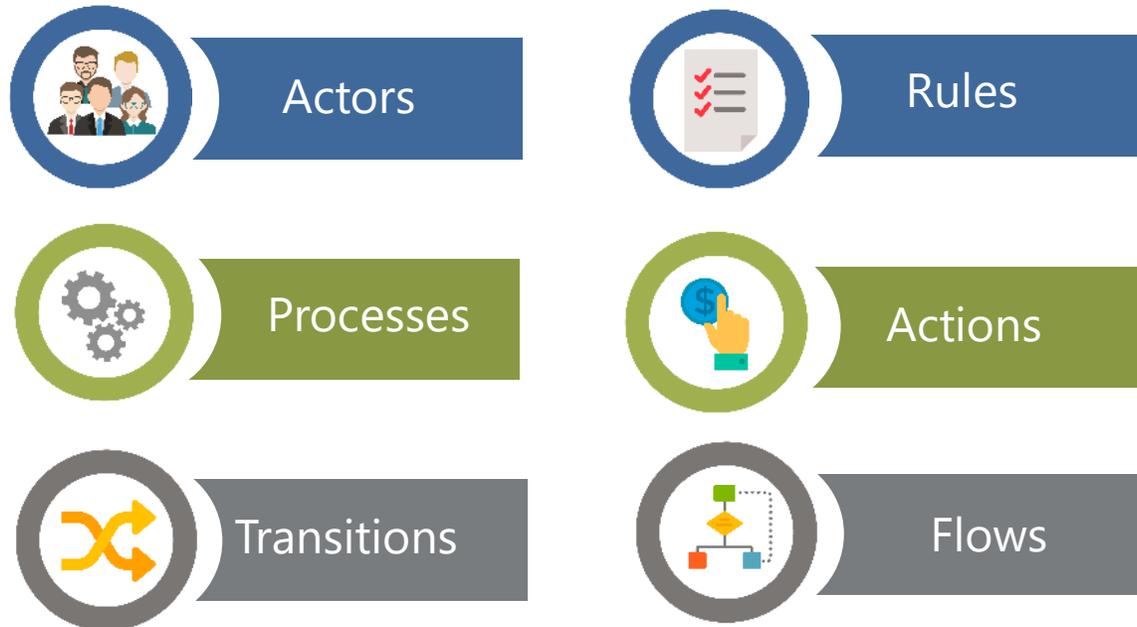
## To achieve this you must:

- Include Special Rules and Validations
- Include business logic to enable automated actions.
- Define approval levels and circuits.
- The workflows of the company must be redefined for each case, in order to achieve the optimum procurement management.



# Definition of Process Flows

In order to achieve automation in receiving processes, it is necessary to define the flow for each of the processes, in order to account automatically, interacting with the current systems.



# Clients Portal

The solution can additionally offer a customer portal where corporate customers can **manage their invoices and pay them.**

- Manage user profile, update information.
- View invoices
- Download invoices in PDF
- Associate invoices
- Group invoices
- Pay invoices through POL Payment Gateway
- Register emails to
- receive payment notifications and invoices
- Generate grouped invoice
- Pay invoice or grouped invoice online (PSE, Redeban, Credibanco)
- Generate light version of your invoice

## Registered Clients



- View invoices
- Download invoices in PDF
- Pay bills online (PSE, Redeban, Credibanco)
- Create an account on the platform

## Non-Registered Customers

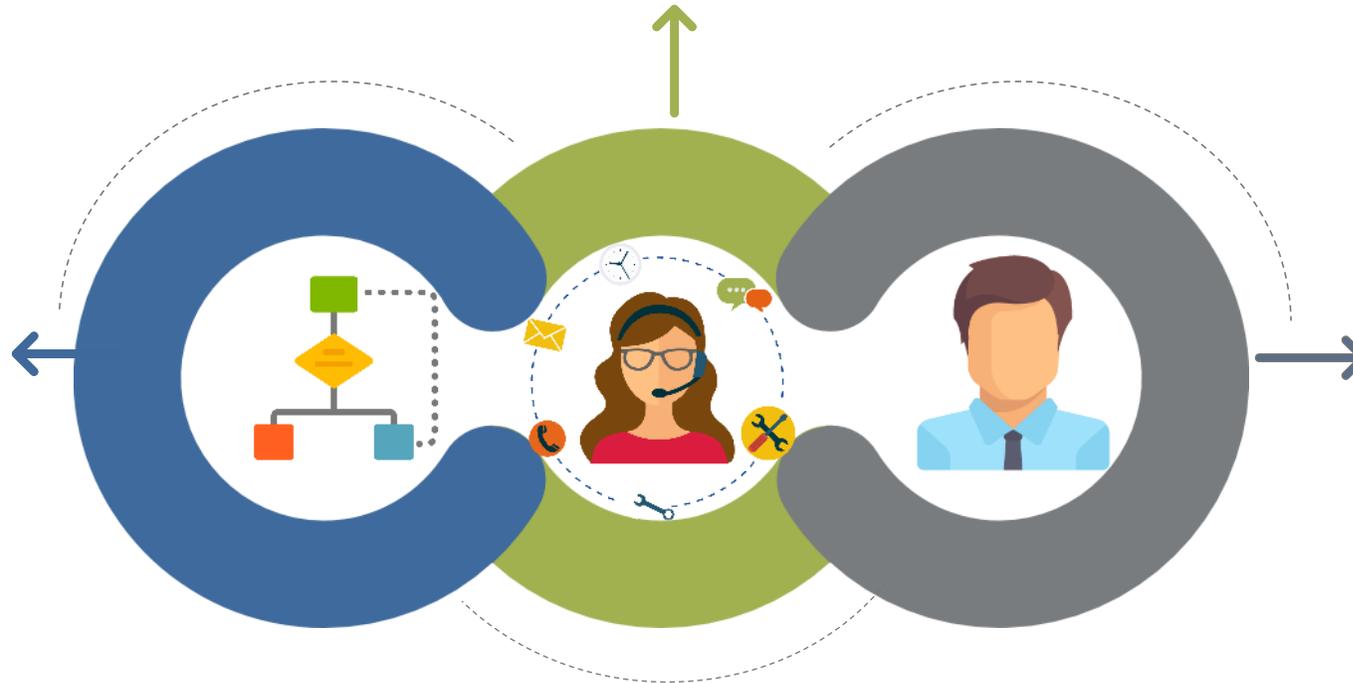


# Supplier Portal

The solution allows a supplier portal where suppliers are able to manage their accounts, send their invoices to the company, file them in a timely manner making supplier management a more efficient process.

Achieve greater efficiency in management processes, savings, promptness and significantly improve the relationship with suppliers and business partners.

Business processes need to be redefined to achieve optimal supplier management.

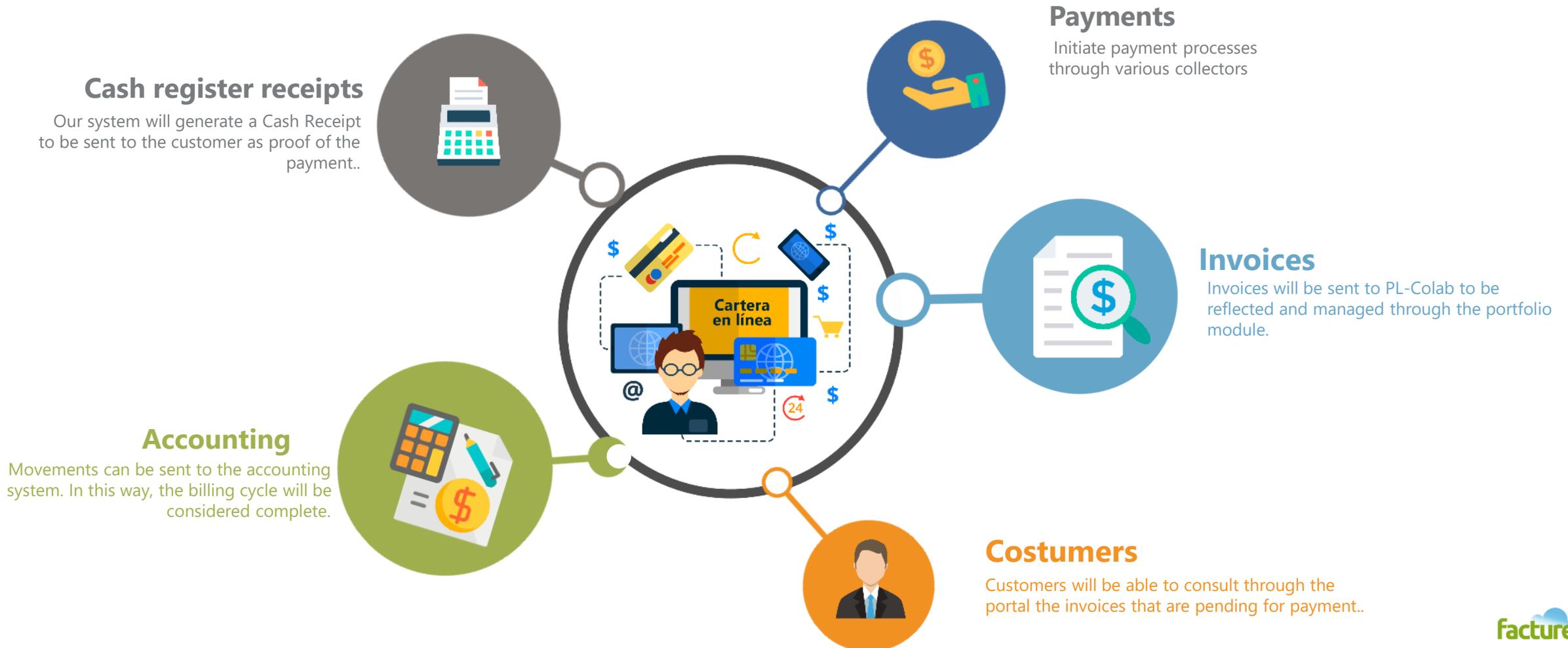


**Increase the service level** to the supplier's community.

# Other Modules

## Online Portfolio Module

It maximizes the control of the company's receivables, customers, payments and advances; all this through a detailed analysis of the portfolio and continuous monitoring.



# PayRunWay

On-line Payment Gateway

**PayRunWay** Platform is a certified payment gateway that allows the management and processing of payments made through electronic means of payment in real time.



A certified PCI DSS payment gateway for handling secure electronic transactions

Certified in Colombia for Safe Online Payments

Credit Card Payments

It allows to upload invoices, references among others and through special logic, allows to make smart collections

4

## Implications of implementing E-invoicing

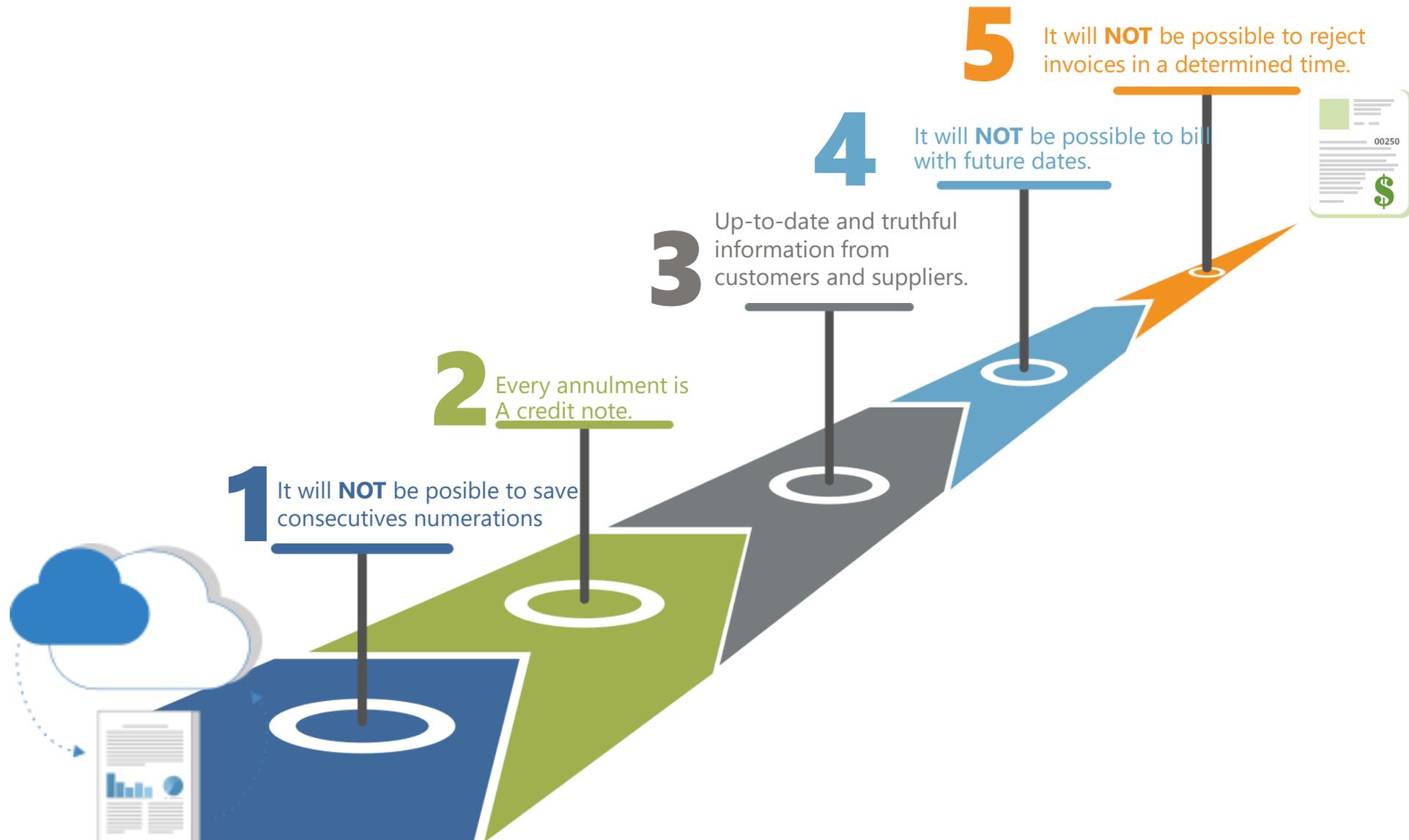
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# Benefits

Through **invoicing and electronic collaboration**, companies will be able to perceive multiple benefits that will be reflected in the quality of their processes and in the **competitiveness** of their business..



# Challenges



# Key Points



## Preparing for transformation

The obligatory nature of the Electronic Invoice Will be a reality for all sectors of the economy gradually. **You must act now and be prepared.** The time is right to make the corresponding changes.



## Review Internal Processes

You need to **review your internal processes, prepare for changes and plan this transformation.** There will be several areas whose processes will be affected by this transformation.



## Be assessed by Experts

Facture is an expert in **electronic invoicing**, and in **the technological and legal knowledge** that allows clients to perform effectively the following tasks and fulfill the regulations in force.



Requirements



Standards



Regulations



Policies



Laws



Rules



Processes

5

## Next steps

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# Work Plan



# Pricing Policy



**Initial Costs**

Implementation of integration mechanism and template design



**Recurring Costs**

Availability of platform technical support + volume of invoices + notes + users



**Additional Services**

Online Portfolio, Supplier and Customer Portal, SMS notifications, Other

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# Let's keep in touch!



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