YOUR LOGO
Home
Welcome Sarah,
Census Management
Total Pending Census Transactions
Current TAT
Go to Census Tasks
Claims
Members Volume Over Time
Claims Volume Over Time
Active Members
1453
Active Clients
28
Pending Claims
11
Premium
452,131.58 AED
benefitnet

CONFIDENTIALITY STATEMENT

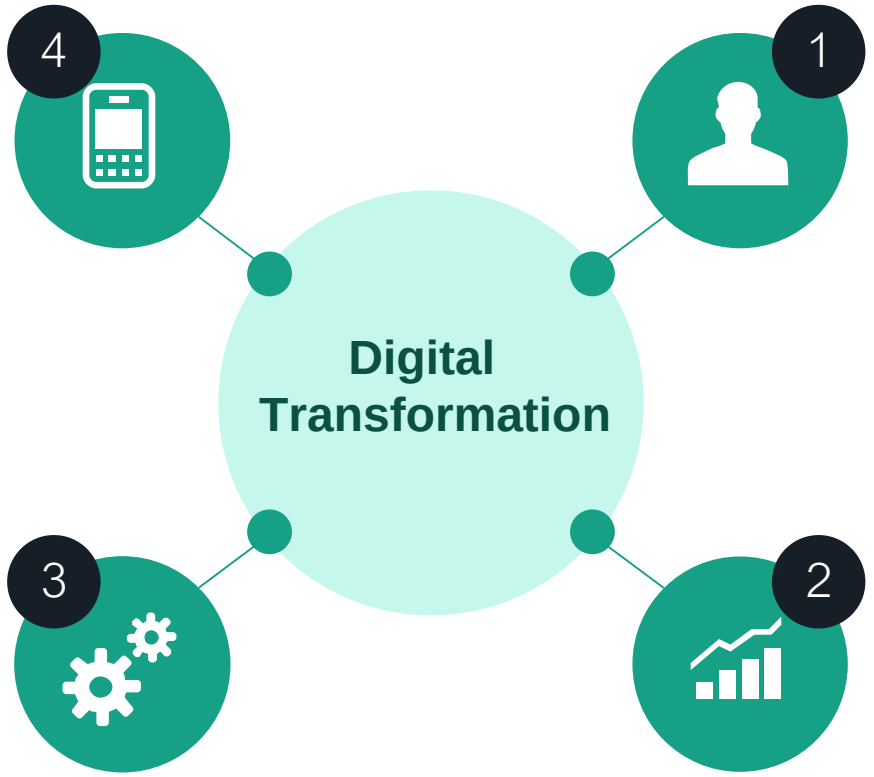
By accepting this document, you acknowledge that the information contained herein (the “Information”) is confidential and subject to the confidentiality restrictions which limit your use of the Information. You agree to keep the Information confidential and not to use the Information for any purpose other than as set out in this document. The Information may only be disseminated within your organization on a need-to-know basis.

The Age of the Digital Broker

Keys Trends in Insurance Industry

Technology

Enabler to providing an overall automated user experience without compromising service delivery



Customer Experience

Provide a distinctive experience for customers by delivering enhanced service as well as other value added propositions

Business Processes

Digitizing the value stream, driving client retention and customer satisfaction

Analytics

Data analytics to optimize the service to sales process

benefitnet

teamBASE

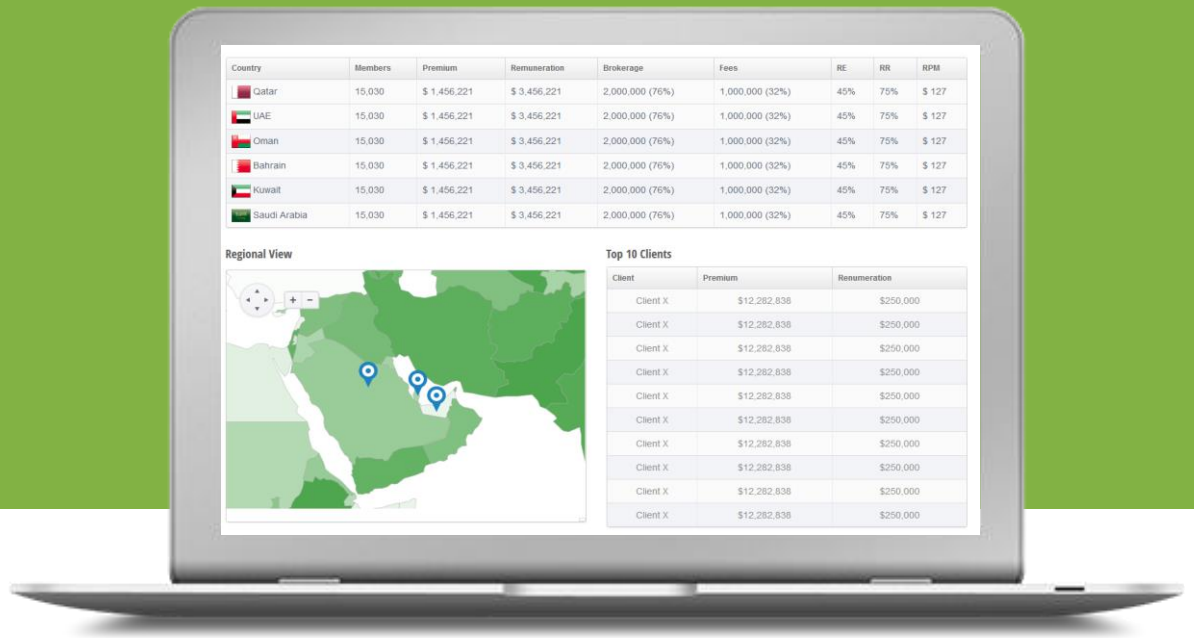
BenefitNet 2.0

New Digital Proposition

Demo

BenefiNet

Automates key business processes for insurance companies and brokers



Cloud Solution

With subscription-based cost structure and a pay-as-you-go model your initial investment is much lower than overall cost of on premise solutions

Time to Market

Less than a few months to get you up and running and make an immediate business impact

Business Agility

Delivering results faster, cheaper and securing an access to relevant information anywhere you go

benefitnet

teamBASE

Key Solution Benefits

Improved Efficiency

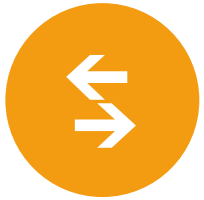
Use of automated solution significantly increases claim and other administration processes and leads to higher client satisfaction and cost savings for insures, broker and TPAs.

Member Self-Service

By leveraging self service capabilities, clients can simplify collection and ongoing management of key employee data, claims and dependent information

Analytics and Reports

Information typically presented to you once every 3-6 months such as claims, census, member demographics and administration efficiency analytics is now accessible on daily basis.



System Integration

By using our state of the art data exchange gateway, BenefitNet is capable of interfacing with other systems including client's HR applications or insurer core systems.

Multi x

BenefitNet can be rolled out for your clients or your organization across multiple countries, multiple currencies or multiple languages.

Improved Satisfaction

Our system allows member, insurers and brokers to effectively and proactively communicate amongst themselves which leads to improved satisfaction level.

benefitnet

teamBASE

Key Solution Benefits

Modern Web Based Platform

Our solution is built using latest state of the art technology and is accessible from anywhere using any standard browser or mobile device.

Medical Providers

We keep information about medical facilities and providers up to date and allow members to easily find the best treatment facility within their direct settlement network.

Improved Satisfaction

Our system allows member, insurers and brokers to effectively and proactively communicate amongst themselves which leads to improved satisfaction level.

Multiple Policy Types

BenefitNet allows administration of multiple risk categories for each client such as medical, life and disability including flexible benefits schemes.

Flexible Benefits

Solution can administer voluntary enrollment by members to different risk categories such as travel, house and other products.

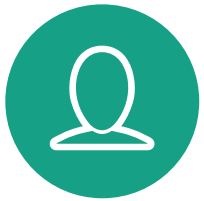
Total Rewards Statement

Employees can get an immediate view of their total compensation highlighting additional benefits beyond just base pay.

teamBASE

BenefitNet Solution

Current vs New Capabilities



Census Management

- **Member Profile + Data**
- Workflows + SLAs
  - Additions
  - Deletions
  - Modifications
  - Change Subgroup
  - Replacement Cards
  - CoC

- **Dynamic Fields**
- **Dynamic Business Rules**
- **Advanced Validation**
- **Automatic Notifications (*)**
- **Advanced SLA tracking**
- **Duplicate Recognition**
- Advanced Duplicate management
- Member Data Collection Automation

Claims

- **Claims Submission**
- **Claims Workflow and Tracking**
- **Medical Provider Management**
- **Network Management**

- **Bulk Operations**
- **Simplified Workflow**
- Direct Settlement Claims

Benefits Setup

- **Client Details**
- **Policy\Category\Subgroup**
- **Census Upload\ Download**
- **Documents Management**

- **Complex Products Setup**
- **Multi Carrier Hierarchy**
- **Client\Carrier Format data**
- **Copy and Paste**
- Renewal Process
- **Client Notes**
- **Client Tasks**
- **Renewal and Reminders**
- Client Compliance Automation

Analytics

- **Operational Reports XLS**
- Dashboards
- Client Dashboards

- **Self Service Reports**
- **Daily Digest Notifications**
- Additional Reporting
- Client Benchmarking (Industry)

Client\Member

- **Self Service**
- **Claims**
- Networks
- Policy Details
- Reports

- **Improved UX (*)**
- Mobile Application
- **Rewards + (*)**
- Additional Workflows

teamBASE

BenefitNet Solution

Current vs New Capabilities

Invoicing\Premiums

- **Premium Computation**
- **Invoice Numbers attachment**

- Detailed Invoice Reconciliation
- Invoice Generation
- Invoice Reminders (Client\Insurer)
- Revenue Forecasting

Broking Features

- **Calendar**
- **Reminders**
- Reports

- **Client Servicing Reminders**
- **Client Communication\Newsletter**
- **Complaints**
- **Lead Capture (*)**
- Surveys
- **Flexible Benefits (*)**
- Upsell and Cross Sell
- **Sales Collateral (*)**
- Quotation Automation and Tracking

- Client Onboarding
- Client Reports Automation

Miscellaneous

- **Rewards**
- **Complaints**
- **Member Communication**

- Wellness
- **Health Assessment**
- Chat Feature
- **Extensibility for other Risk Lines**
- HR System Integration

- Cost Containment
- Cost automation

Technical

- System Integration (Metlife)
- **Security**
- **Data Backups**

- **Data Validation and Rules**
- **Improved Performance**
- **Improved Scalability**

Marketing

- Internal
- **Client Marketing (*)**

- Micro Site (*)
- Seminars
- Digital Transformation Events
- Promotional Videos
- Lead Generation

teamBASE

Mobile App

Innovative Member Centric Digital Channel

Mobile App

Replacement of the physical ID card and fulfillment process

- Mobile App Digitization
- Simplified Distribution of ID Cards
- Digital Fulfillment Process
- Customer Service Access
- Provider Network Search
- Multi-language and Multi-currency
- Individual and Dependent Function
- Supports Multiple Policies

Care Plus+ Option

Member concierge and value add services platform

- e-Claims
- Explanation of Benefit
- Rewards
- Member Newsletter
- Wellness

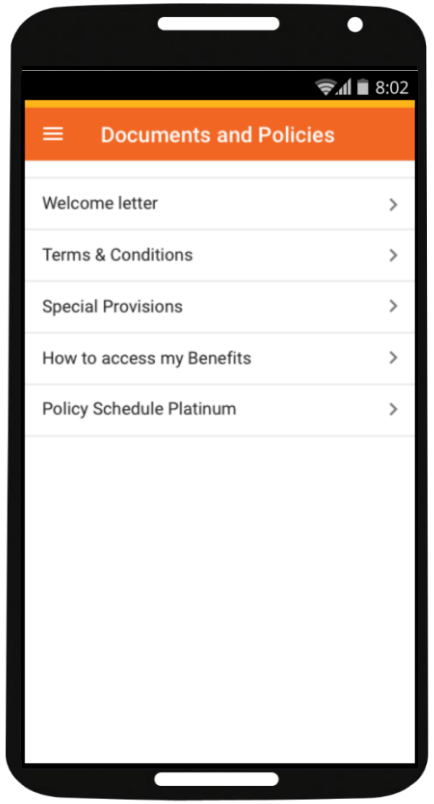
benefitnet

teamBASE

Key App Features

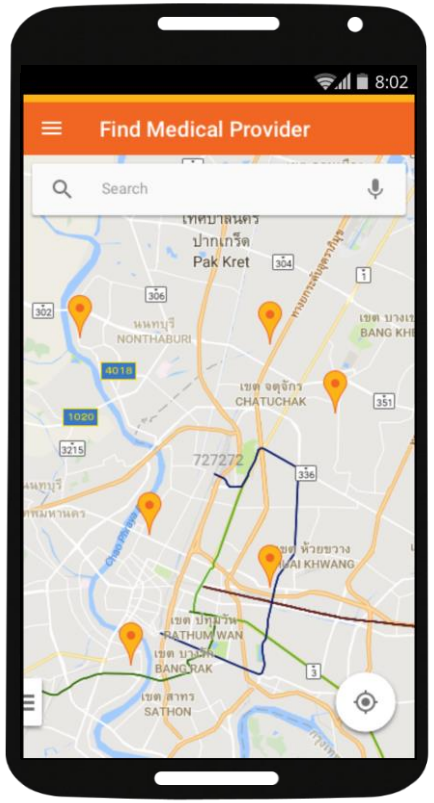
e-Card

Digital ID card with photo for fraud control



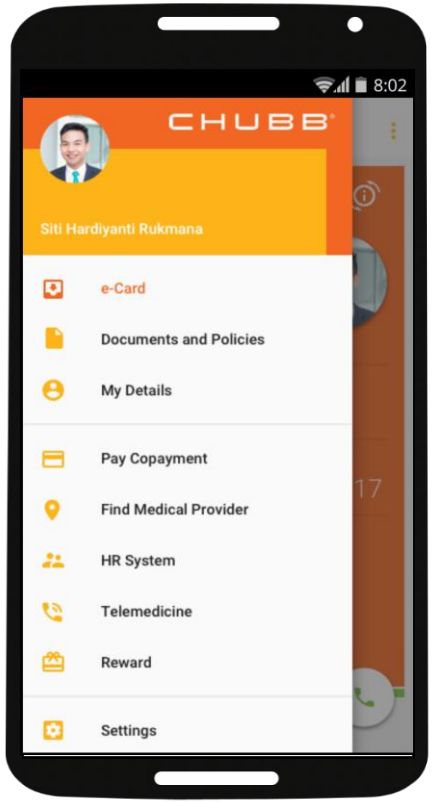
Policy Documents

Electronic fulfillment of the welcome pack and policy documents



Provider Search

Ability to find the closest network provider near home or when traveling



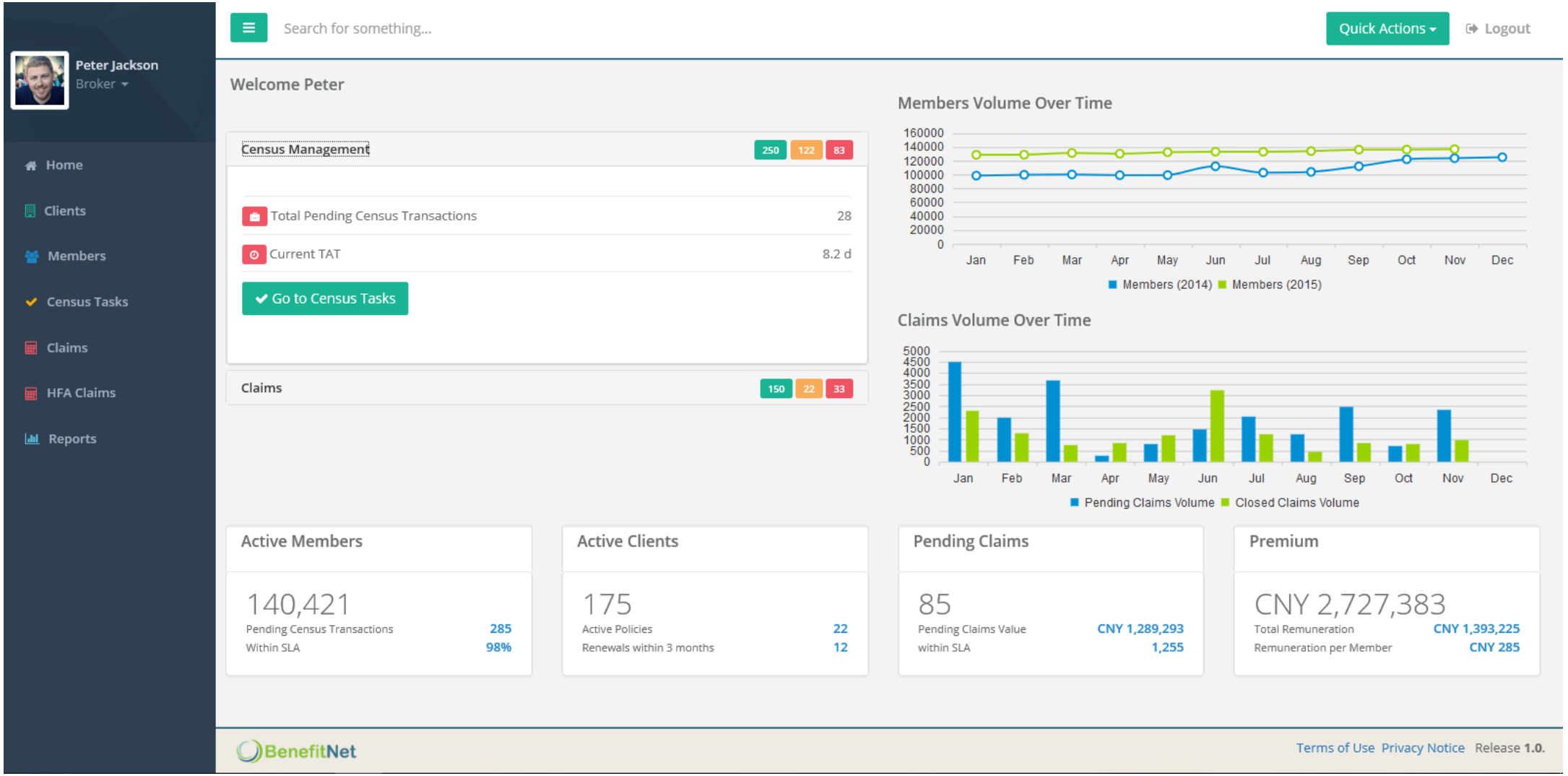
Rewards

Ability to access Willis Rewards

benefitnet

teamBASE

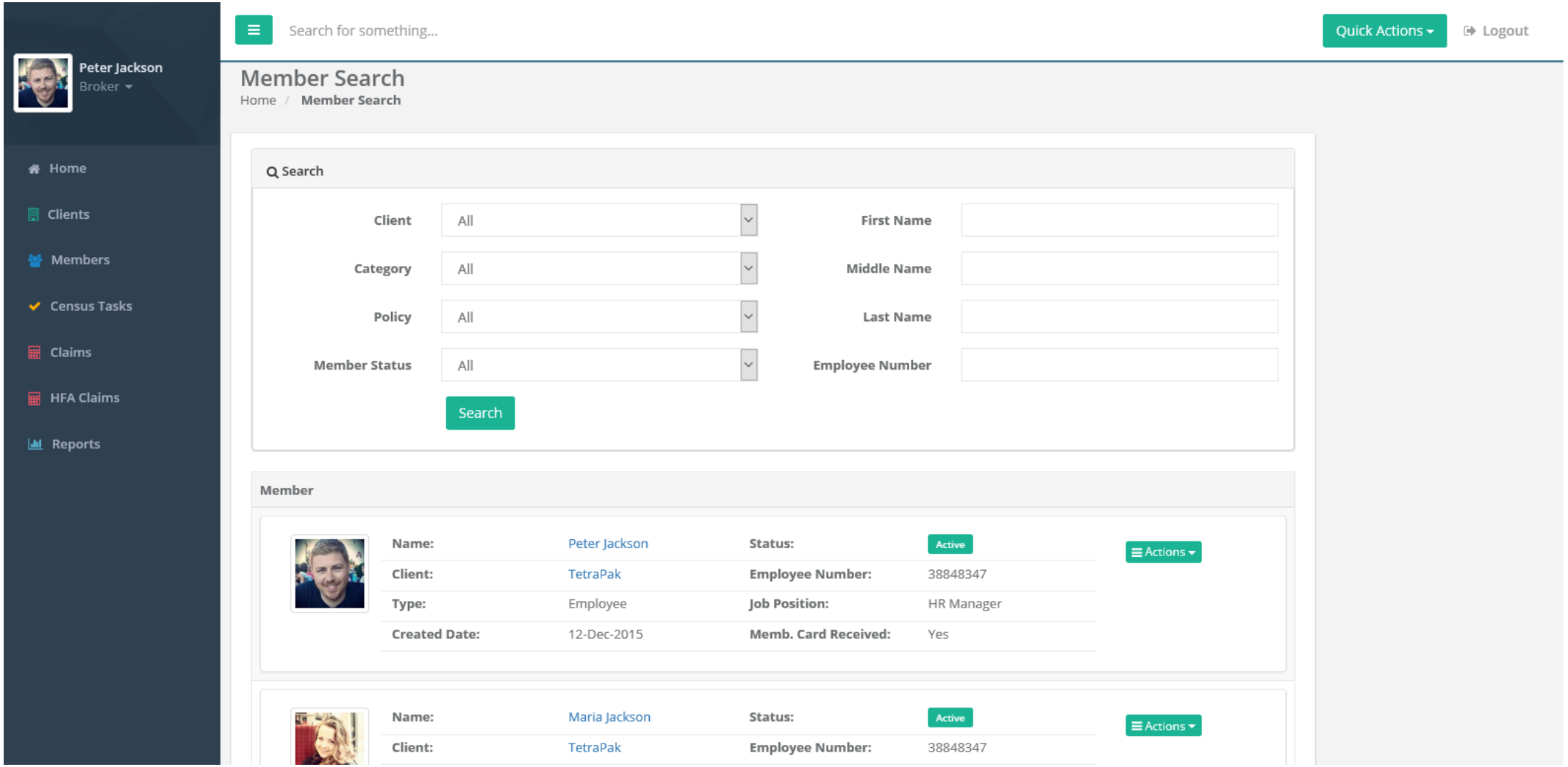
Sample Screens



benefitnet

teamBASE

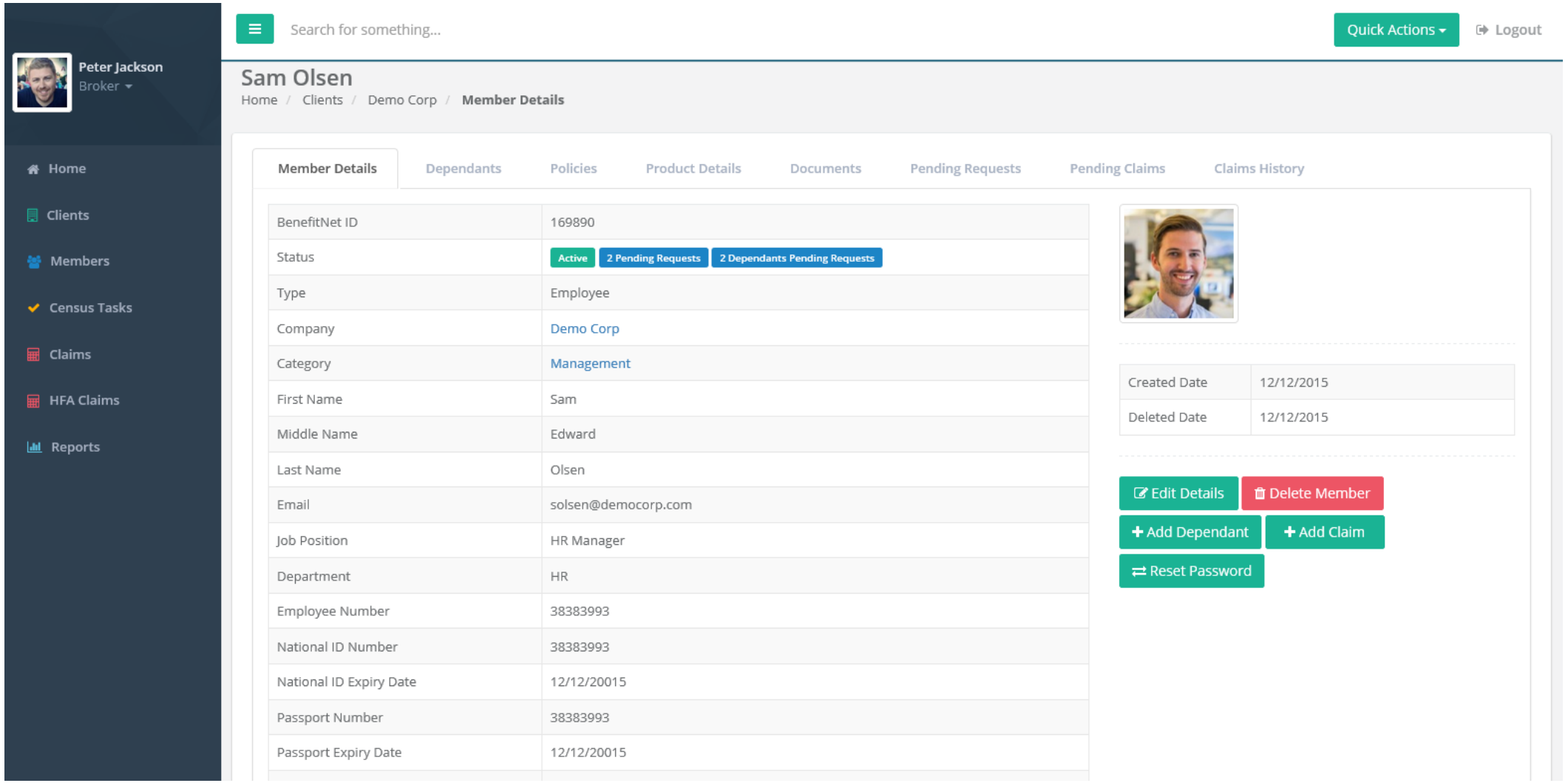
Sample Screens



benefitnet

teamBASE

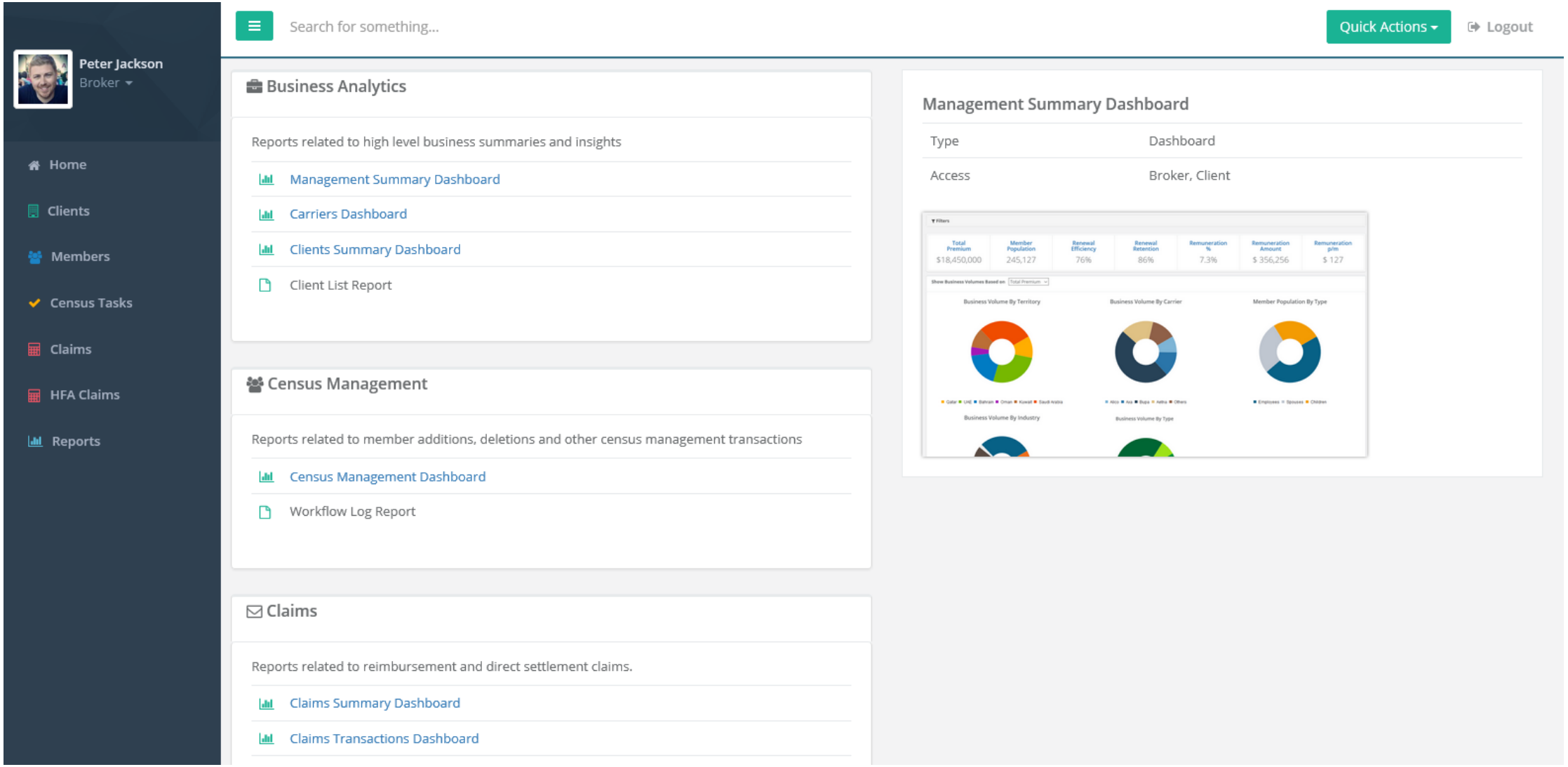
Sample Screens



benefitnet

teamBASE

Sample Screens



benefitnet

teamBASE

Sample Screens

Management Summary Dashboard

Home / Report Centre

Last Updated: 12-March-2014

Filters

Total Premium	Member Population	Renewal Efficiency	Renewal Retention	Remuneration %	Remuneration Amount	Remuneration p/m
$18,450,000	245,127	76%	86%	7.3%	$ 356,256	$ 127

Show Business Volumes Based on Total Premium

Business Volume By Territory

Qatar UAE Bahrain Oman Kuwait Saudi Arabia

Business Volume By Carrier

Alico Axa Bupa Aetna Others

Member Population By Type

Employees Spouses Children

Business Volume By Industry

Business Volume By Type

benefitnet

teamBASE

Sample Screens

Search for something...

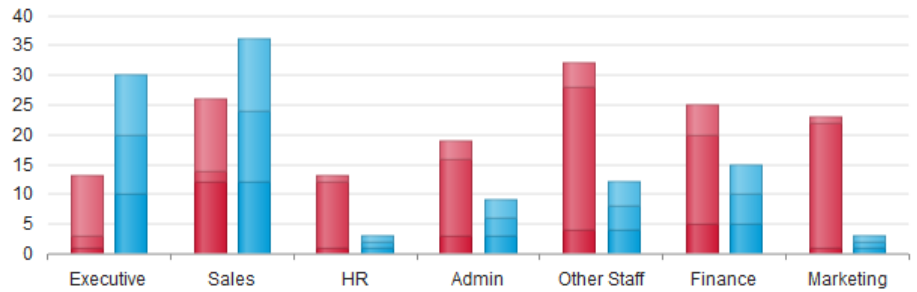
8 Logout

Employee Demographics

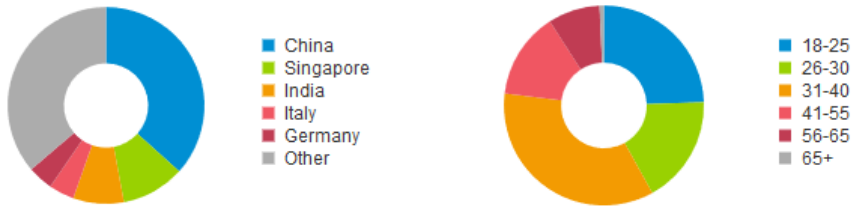
Home / Report Centre

450	5.5 Years	12%	7%	32
Total Employee Count	Average Tenure	Yearly Turnover Rate	Hire Rate	Average Employee Age

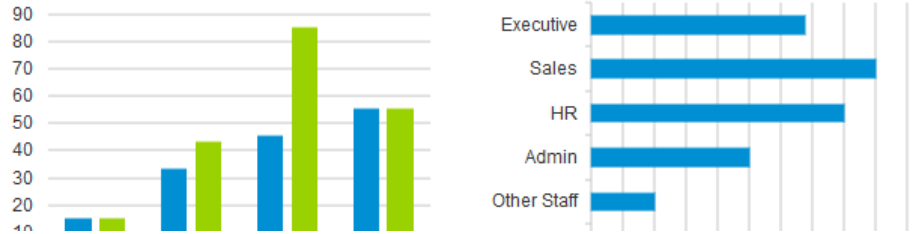
Employees Per Department, Gender and Age Group



Employees Per Department, Gender and Age Group



Tenure Analysis



Headcount Split

FTE vs Contracts

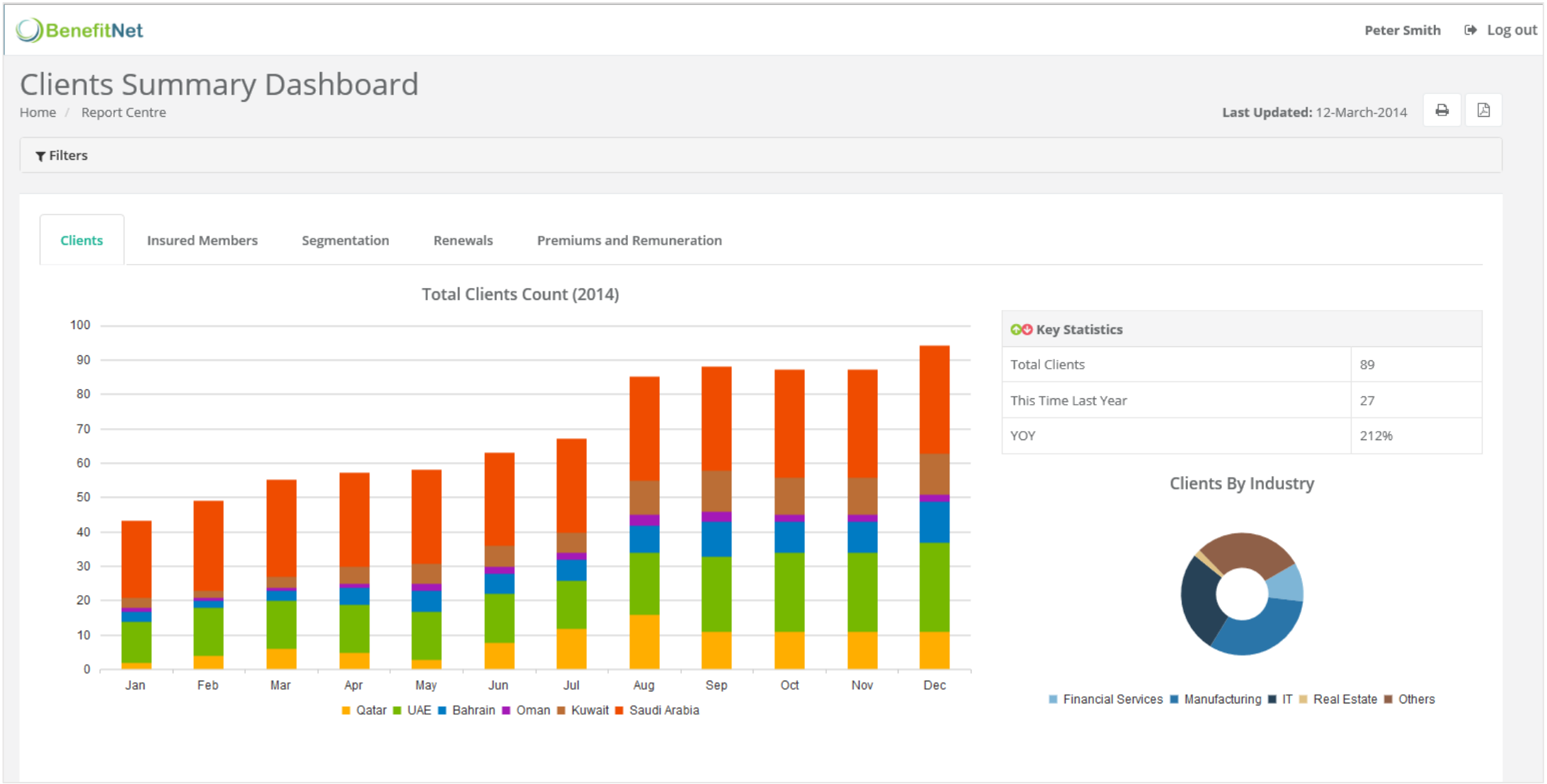
Age Groups

Departments Split

benefitnet

teamBASE

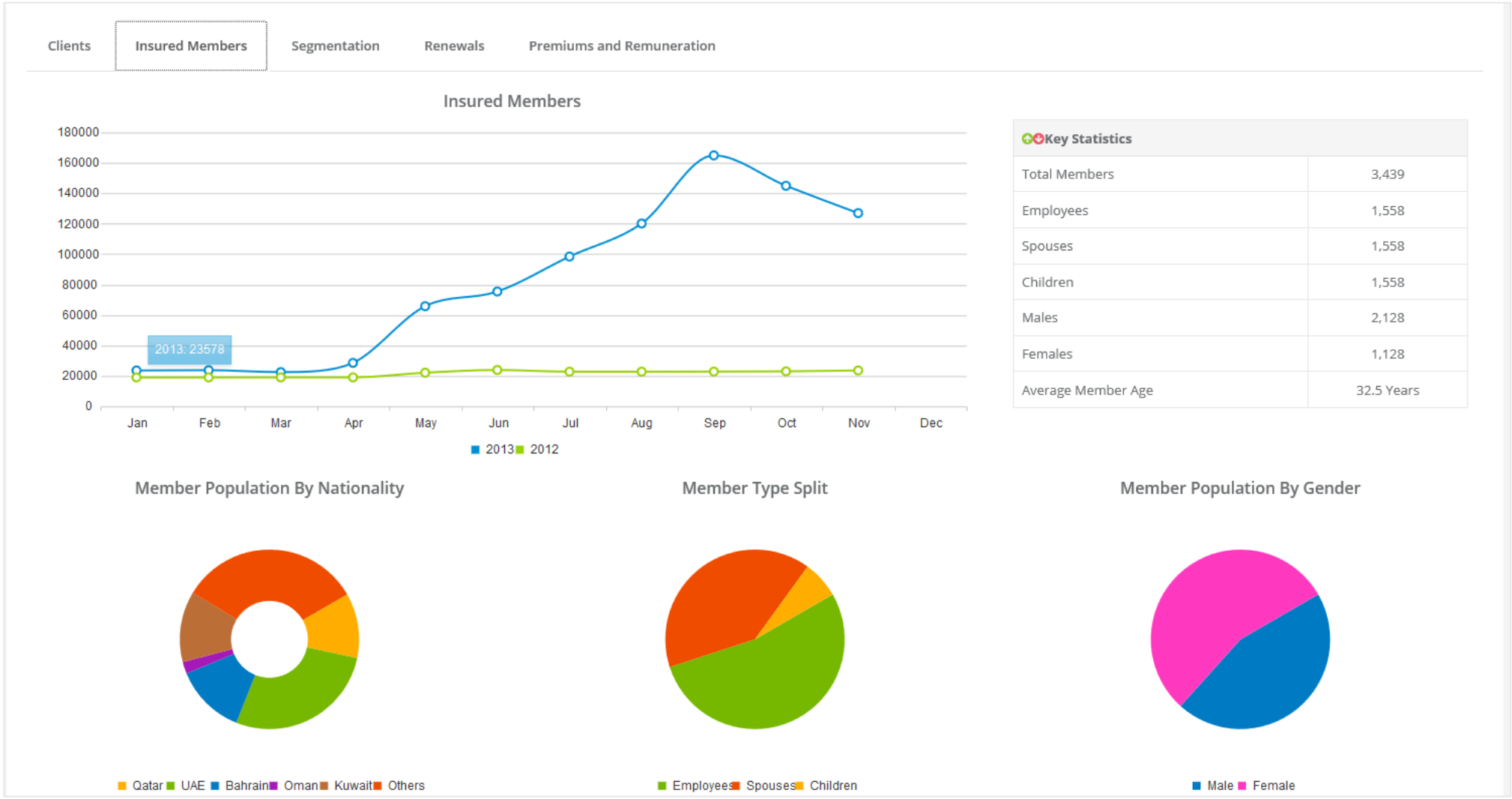
Sample Screens



benefitnet

teamBASE

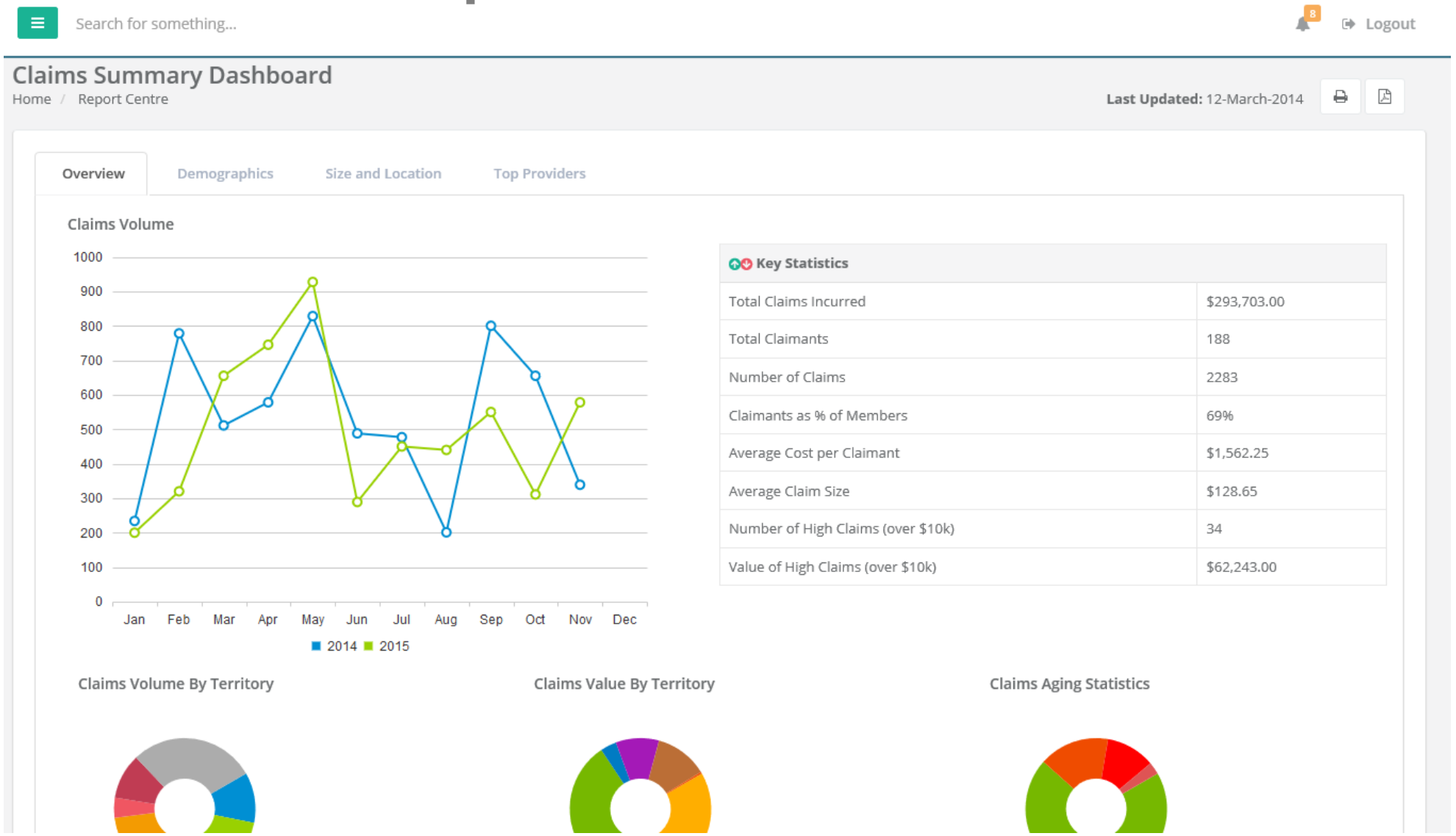
Sample Screens



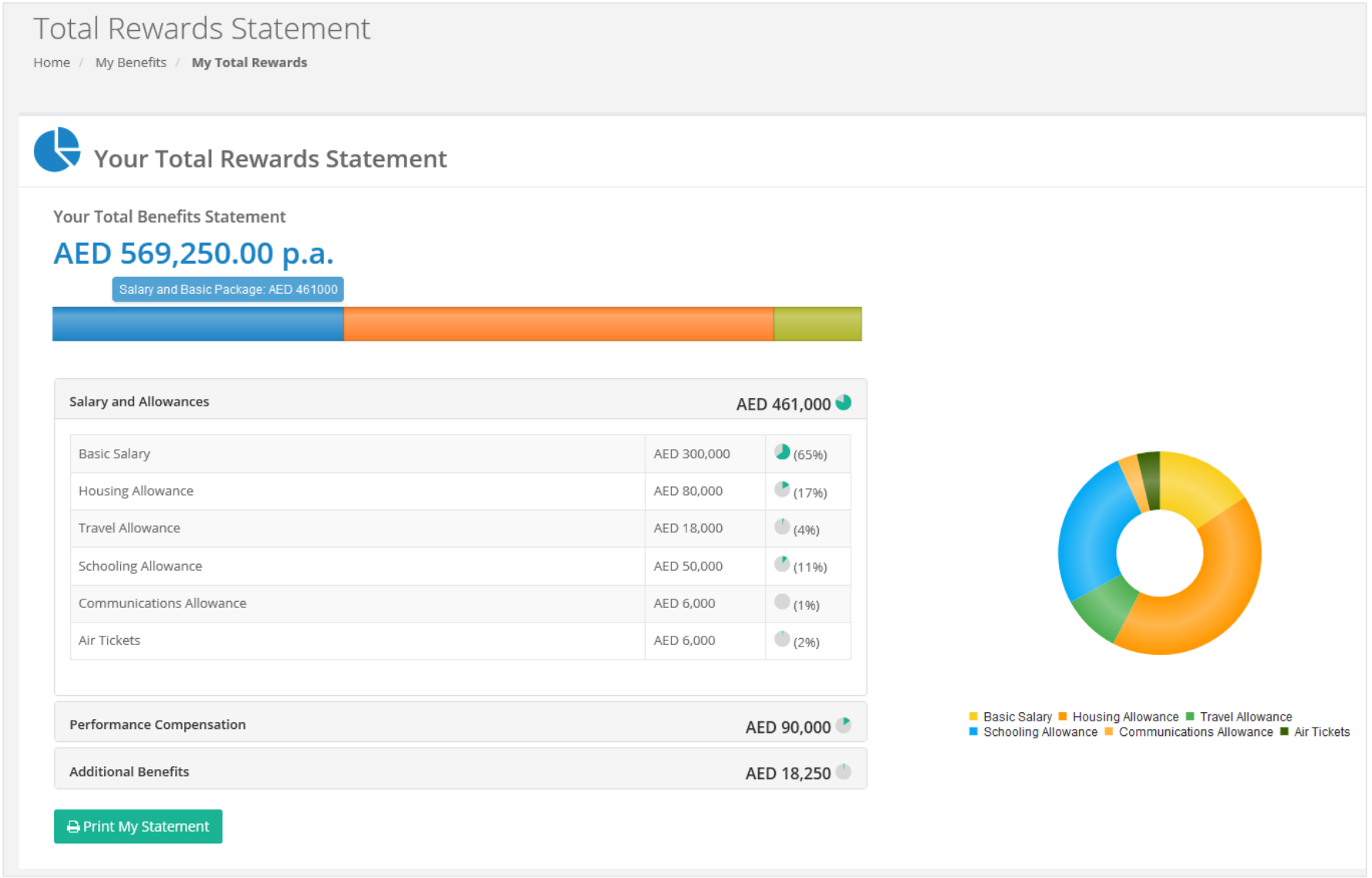
benefitnet

teamBASE

Sample Screens



benefitnet

teamBASE

Sample Screens