



# **Jeeo (Al Chabot) for Local Government**

The world's finest Corporate  
Concierge.

<http://jepeddo.com/meetjeeo>



“I can’t find anything or get simple things done with this  
@#&#\$^\$%@% Website”

Disgruntled Citizen  
of Local Government



“Conversational interfaces will revolutionize how humans  
relate to machines ...” **Gartner**

“85% of customer interactions within an enterprise will be  
with software robots ...”

**FORRESTER**

“Ultimately it’s not going to be about man versus machine, it’s  
going to be about man *with* machine”


Satya Nadella, CEO





For Local Governments  
committed to continually improving  
the *citizen experience* 😊

**jepeddo** builds  
digital service agents  
for the enterprise

powered by   
AI and the Microsoft Cloud





# Metropia 311

A modern service for a modern city

## Environment

Includes Waste, Recycling, Water, Trees...

[Read more...](#)

## Building, planning and business

Includes Residential and Commercial building, Home improvement, Planning projects, MyBusiness...

## Parks and recreation

Includes Parks, Recreation, Children and youth, Arts and Culture...

## Transportation

Includes Driving, Traffic, Parking, Cycling, Road construction, maintenance and planning...

[Read more...](#)





Metropia 311

Home

Programs and services

Events


Engage

Maps

Careers

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Powered by Jepeddo

Hi, this is Jeeo, your 311 Service Agent. How can I help you?

Jeeo 311 at 2:28:24 PM

what's the transit schedule?

You


The [Transit Schedule](#) is located here. Download the Metropia Transit app for [iPhone](#) or [Android](#) to have transit schedules at your fingertips.

Jeeo 311

How do I pay taxes?

You

You can pay your taxes annually or in installments. You can pay online, through your bank, my mail, or in person. Here a page for [Paying Property Taxes](#) that gives you all the details.

 Type your message...

Read more...





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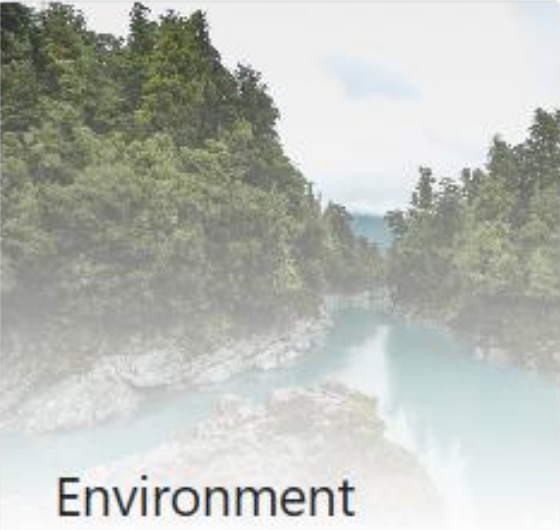
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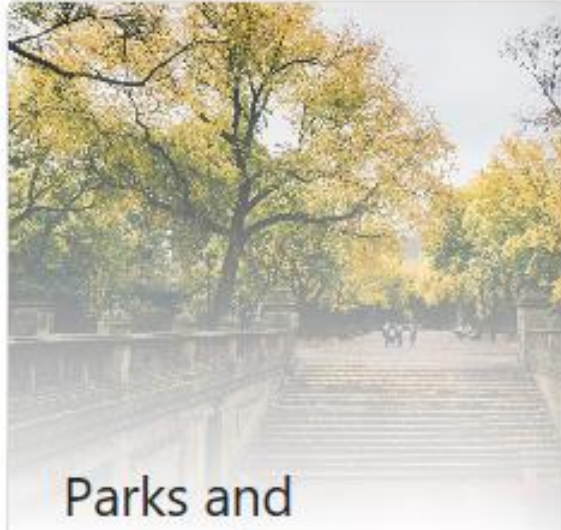
[Read more...](#)



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Do I need a permit to build a deck?

You

Glad you checked.

Jeeo 311

You might need a permit. Couple of questions first...

Jeeo 311

Will the deck be 2 feet above ground or less?

Yes

No

Jeeo 311

No

You

Type your message...

Read more...





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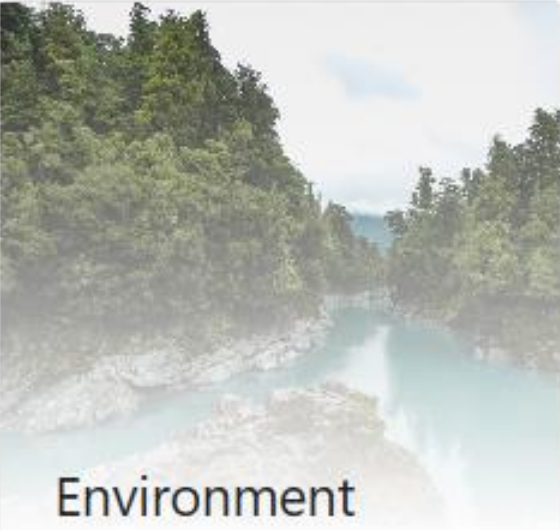
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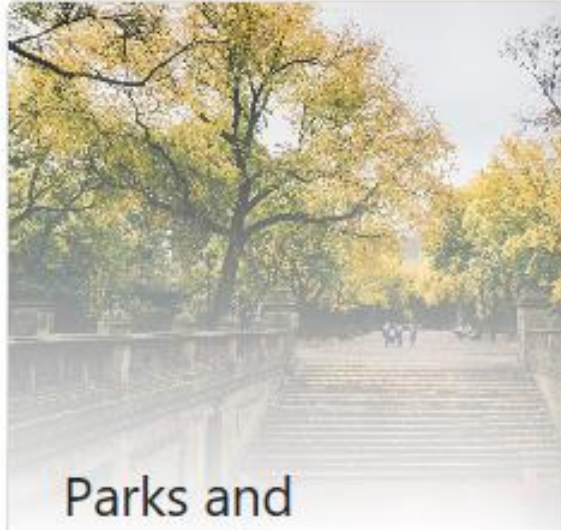
[Read more...](#)



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There's some long grass to cut

You

Please give a description of what needs to be done.

Jeeo 311

Does the grass need cutting

In a Park

Along a Major Roadway

Along a Minor Roadway

On Private Property

Jeeo 311

Can you snap a photo?

Yes

Type your message...

Read more...





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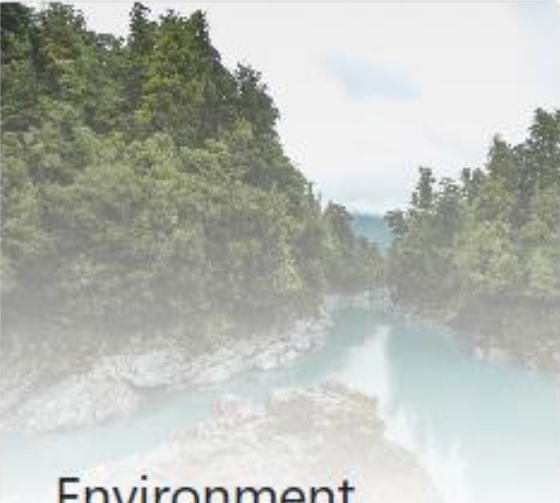
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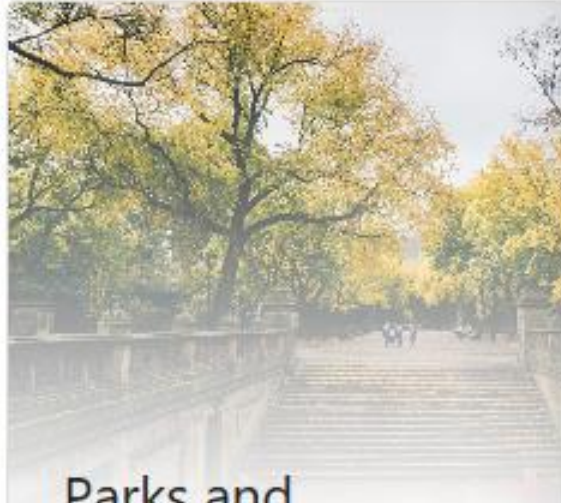
[Read more...](#)



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I would like to report a barking dog.

You

Do you have an address where the dog is located?..

Jeeo 311

458 River Road

You

Can you describe the dog? What breed, how big, what colour?


Jeeo 311


Big Husky, black and white

You

Can you describe the disturbance? Howling, barking? What time of day and for how long??

Jeeo 311 at 3:12:05 PM

 Type your message...




[Read more...](#)







Office 365 | SharePoint



311-CityService

Public group

☆ Not following

 2 members

Search

NewExport to ExcelFlowPowerApps

By Intent Category

HomeConversationsDocumentsNotebookPagesJeeoFAQSite contentsRecycle binEdit

JeeoFAQ

ID	Intent	Intent Utterances	Intent Res
Intent Category: Animal Services (1)			
Intent Category: Bylaws and public safety (2)			
Intent Category: City Services (2)			
Intent Category: Parks and recreation (3)			
76	Golf Course Schedule	When is Shagannapi Golf Course open until? How late is Maple Ridge open?	The [Seasc Course-Op (https://se online, visi
78	Park Watering Issue	The grass at our park needs watering. My park is flooded.	<div>Feedback</div>

Microsoft Teams

Communicate with your







5555

Dialogue Count

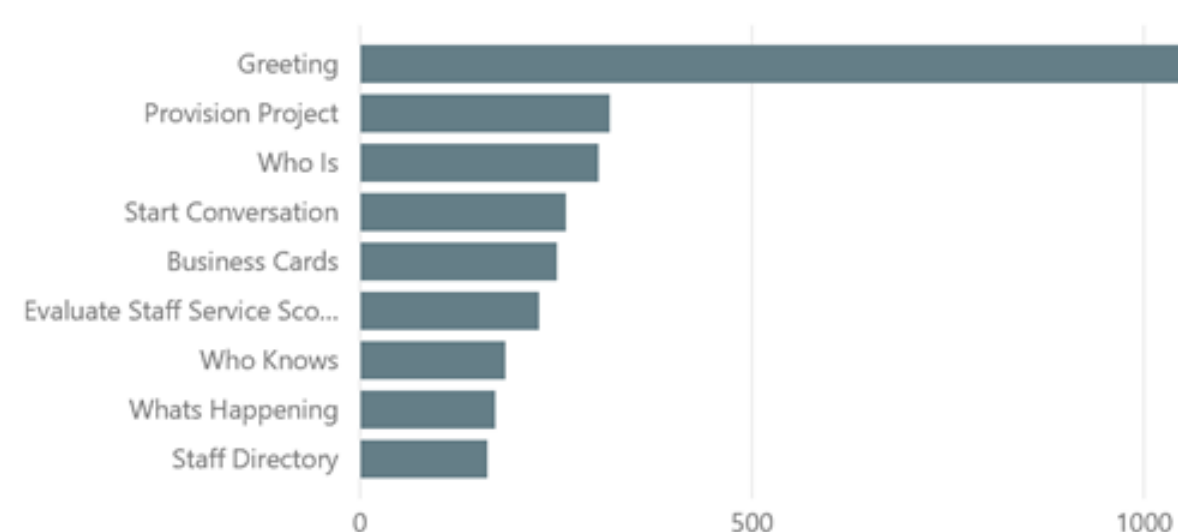
2014

Conversation Count

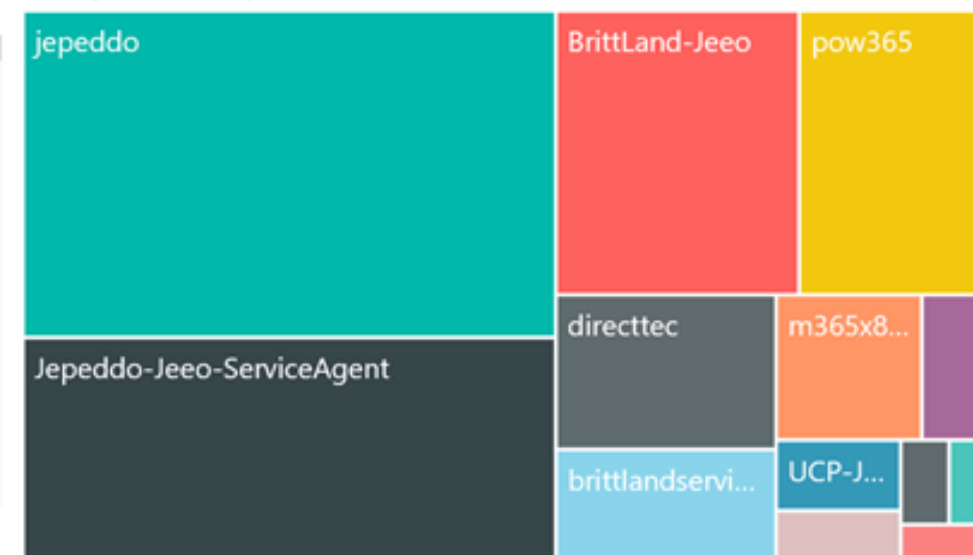
Average Score



Dialogue Count by Intent



Dialogue Count by TenantName

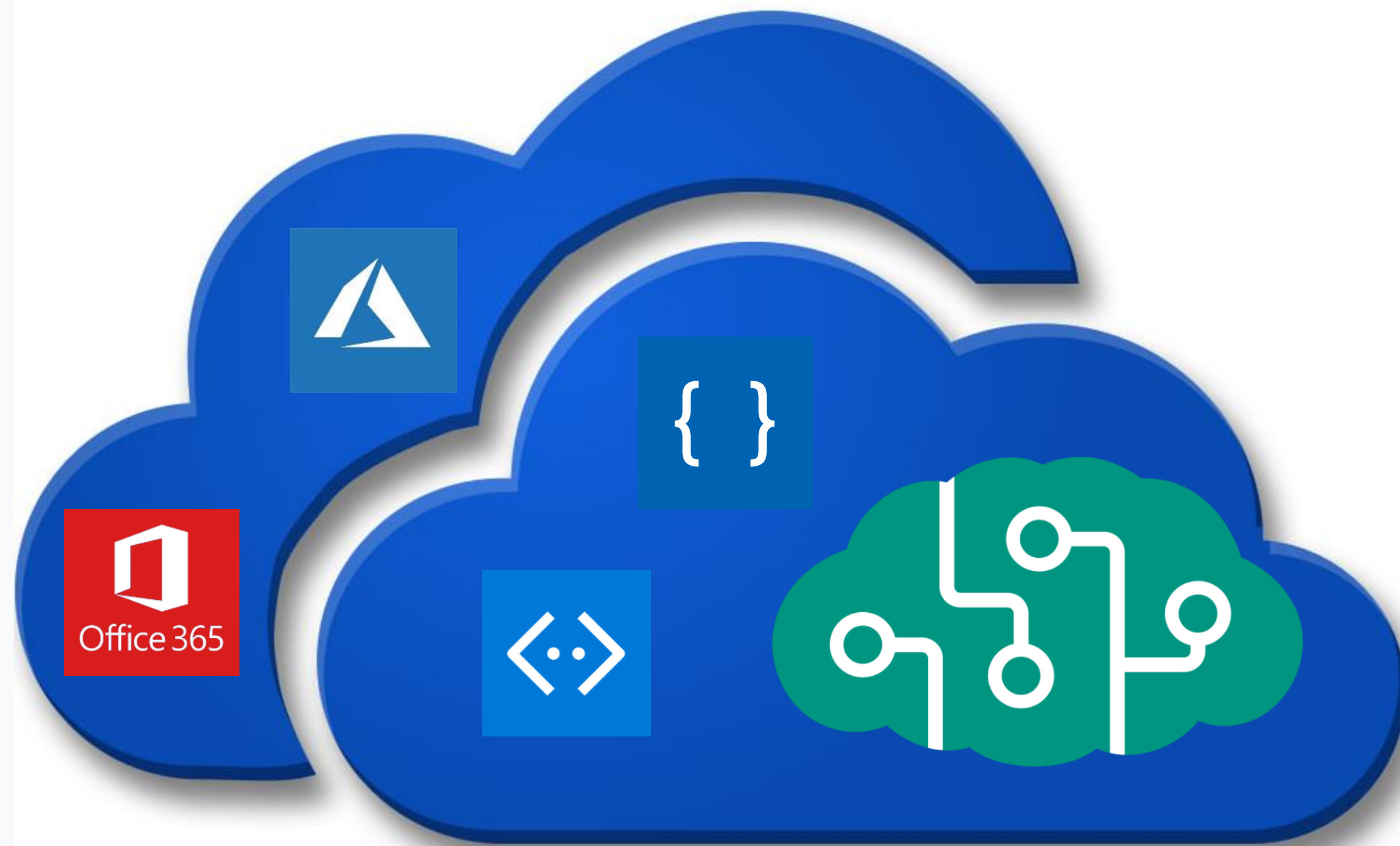


RequestTime	UserName	Request	Response	Score
24/07/2018 8:15:55 PM	Adrianne Norland	file setup	I can assist with that! Navigate to the [Provision a Project] (https://brittlandservices.sharepoint.com/sites/ProjectCenter/SitePages/ProvisionProject.aspx) page - I'll pop on my Project Centre hat and I'll help you out over there!	0.93
24/07/2018 7:57:44 PM	Ashley Levangie	new project	I can assist with that! Navigate to the [Provision a Project] (https://brittlandservices.sharepoint.com/sites/ProjectCenter/SitePages/ProvisionProject.aspx) page - I'll pop on my Project Centre hat and I'll help you out over there!	0.94
24/07/2018 6:25:42 PM	Prema Arya	look for clientworks	Here's what I found about 'clientworks':	0.98
24/07/2018 6:25:35 PM	Prema Arya	search for clientworks	Found 1 record(s). Here's what I found about 'clientworks':	0.98
Total				0.74

Weekly Activity  
Weekly Detail  
History Detail



# Powered by the Microsoft Cloud



<http://jepeddo.com>



# Choose your Channel, Choose your Device





# About Jepeddo

- Jepeddo Studios Ltd. (Jepeddo) is a boutique Artificial Intelligence (AI) development company.
- Our speciality is designing, building, and supporting digital service agents (chatbots) for the service industry.
- Our mission is to *measurably impact* the customer service experience.

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at (403) 689-9608

<http://jepeddo.com>







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Bringing service to life.