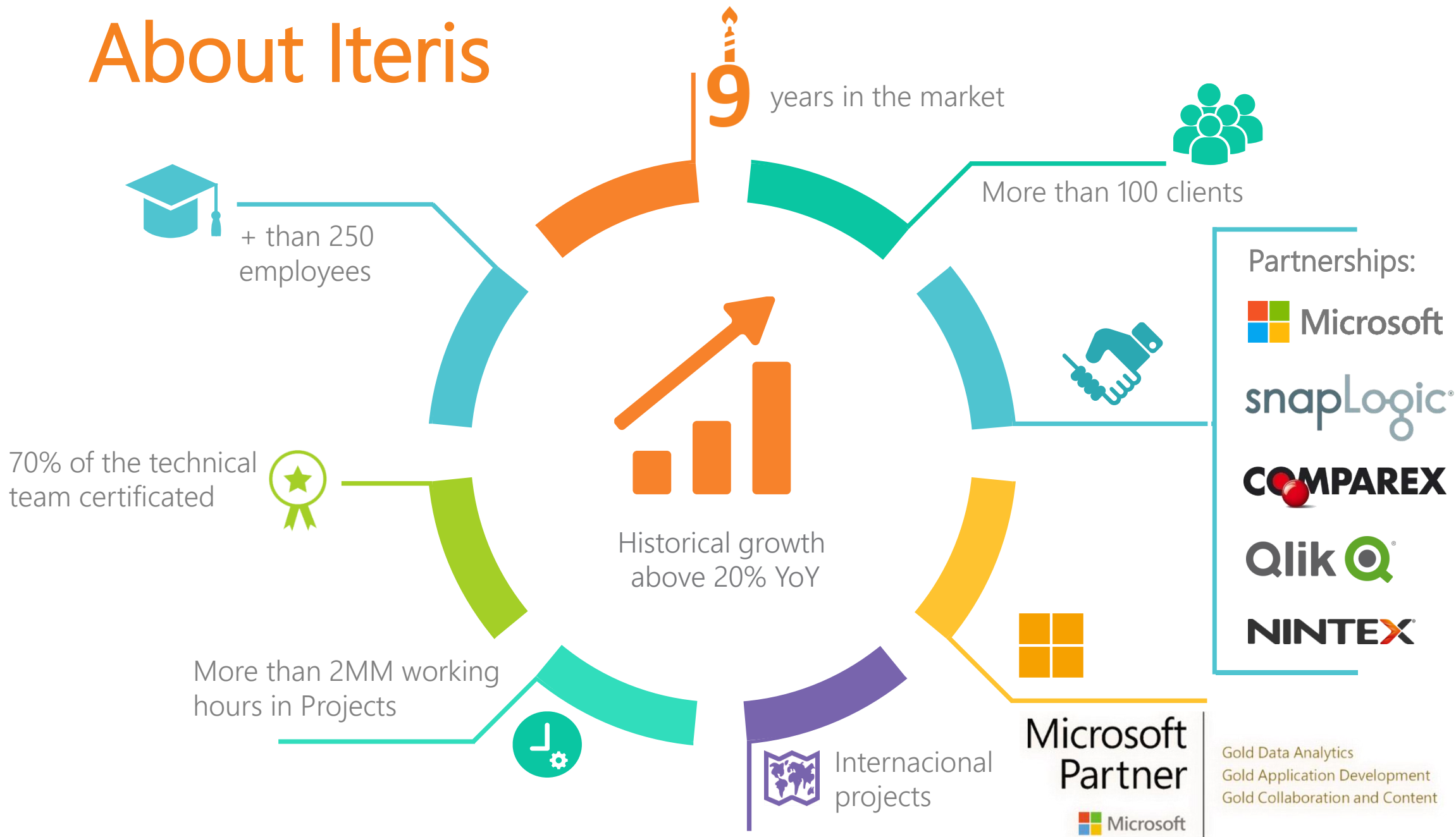




“ Provide IT services with excellence in quality and differentiated services, seeking to build real and lasting ties with our clients, employees and partners. ”

About Iteris





Workflow platform which
aims to empower the
Business and IT areas

An iceberg floating in the ocean. The tip of the iceberg, which is above the water line, represents 20% of the total. The much larger part of the iceberg, which is submerged below the water line, represents 80% of the total. The background is a clear blue sky and ocean.

20%

- ✓ ERP
- ✓ CRM
- ✓ Payroll

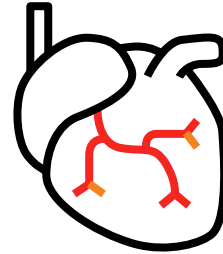
80%

- ✓ Intranet
- ✓ Expenses Approval
- ✓ Spot Payment Approval
- ✓ Systems Accesses
- ✓ Education Reimbursement
- ✓ ISO 9001/14000
- ✓ Forms Excel and Word
- ✓ Events Workflow
- ✓ 1 Bi E-mails / 500k calls

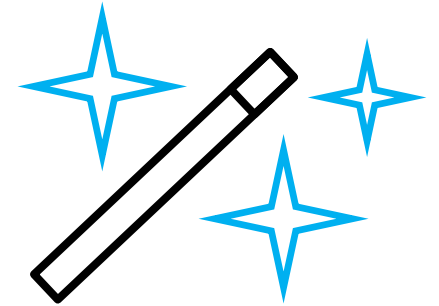
Your daily processes



Repetitive work



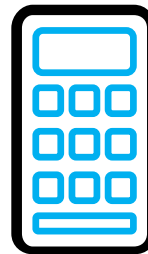
Impacts in your core business



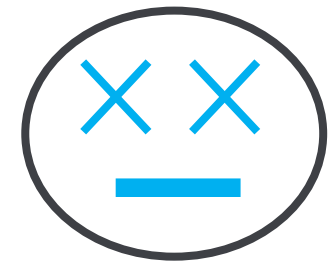
Never magically disappear



Errors Magnet



Engages many people and are hard to measure



Frequently overlooked

Have you ever seen this before?

Workflows **based on e-mails**. Yeap, Tons of e-mails.

He is on **vacation**!

Sorry, I'm on the road and **I can't approve** it right **now**.



MS Excel sheets to **control status** (pending, on hold, on Track, running, problems etc)

Who is the **responsible** for it?

Depts. **complaining** about each other.

Have you ever seen this before?

Waiting legal to check a contract, but no **expected date** to complete it



She does **not work here** anymore!



I missed the **deadline** and we have contractual **penalty**



Sorry, don't **count on me**. I'm not the responsible for that, **I was just cc'd**.



We cannot centralize it on **core systems** because the **high cost per user** (licensing)



Let's create **another system** to automate those processes.





That is why we have
created
CAP Workflow!

In everything we develop, we believe in **challenging** the “status quo” of the **complexity** of automating workflow processes. We believe in **business** and **IT** areas empowerment.

Our way to perform that is creating **reliable** products, that do **not demand BPM** experts, with a fair **cost benefit**, near to **zero** code and **simple** to use.

all of these efforts converges to delivery **high-quality** products for **clients reach** theirs **goals** in a fairly **short** period of time.

Some clients



“More than 2,000 workflows automated and around 200k new requests per month.”





“Now is possible to follow up on what was paid, how many time it took and when it happens.”

Anselmo Garcia
IT Manager
Votorantim Energia



A male worker wearing a white hard hat with a logo, safety glasses, and large black headphones is focused on his work. He is wearing a blue long-sleeved uniform with bright yellow reflective stripes on the sleeves and legs. He is using a tool to work on a complex piece of industrial machinery, which appears to be a valve or part of a larger system. The background shows an industrial setting with various pipes, valves, and structures under a clear sky. The image has a blue tint on the right side.

“ Automation of all processes that require interactions between Comgás and Third-parties. The processes were implemented in a BPO operation. ”



“

Workflows to Request and Revoke access for more than 33k users around the world. ”

“ Workflows for buying, selling and administering assets (capital markets and asset management). ”





“

Almost everything related to the **Customer Care Operation**. More than **200 workflows** automatized and many integrations between CAP and SAP (FI) ”

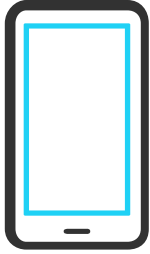
“

21 workflows created and published in production in just 5 weeks (creating, testing, publishing and cut over) ”

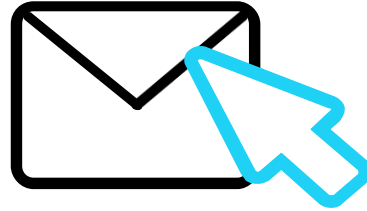


Companhia Siderúrgica Nacional

What to Expect With CAP?



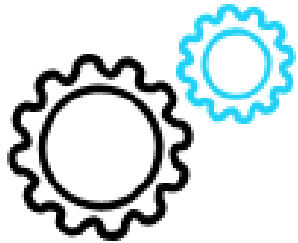
Mobile and Desktop



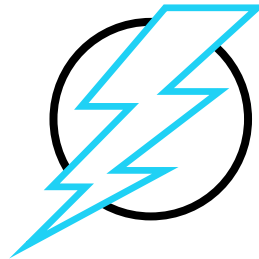
E-mail Approvals in just
one click



CAP as a Service



Integration to SAP, Oracle,
Dynamics AX, Legacy etc




Customizable by
JavaScript





Single Sign-On - Azure
AD (ADFS)


Highlights


My Pending Tasks






Request


Tasks



Requests



Search



Analytics


Advanced

My Pending Tasks

 View


 Columns

 Configurations

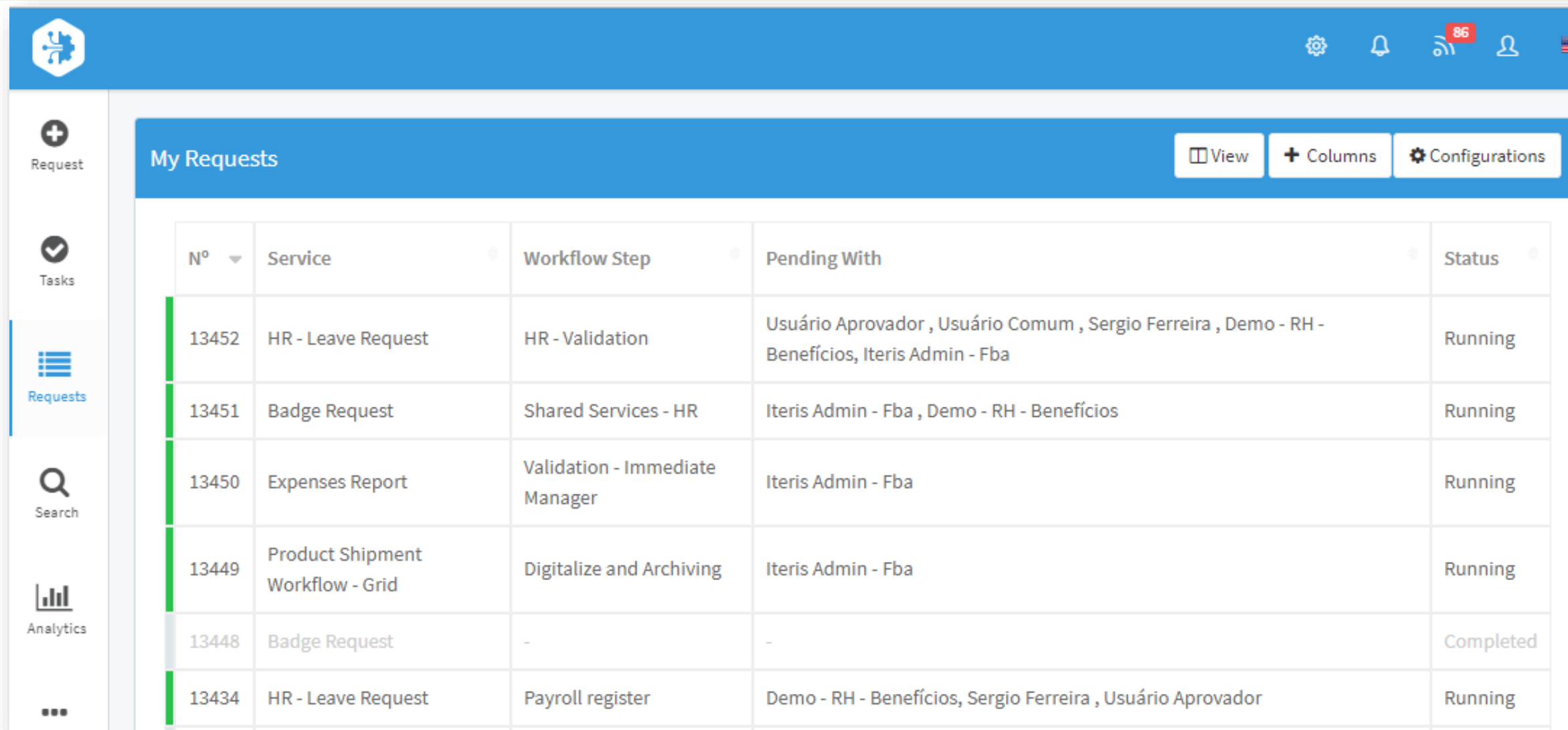
Nº	Service	Workflow Step	Issuer	Waiting since
13434	HR - Leave Request	Payroll register	Iteris Admin - Fba	07/11/18 3:43 PM
13451	Badge Request	Shared Services - HR	Iteris Admin - Fba	07/11/18 3:51 PM
13449	Product Shipment Workflow - Grid	Digitalize and Archiving	Iteris Admin - Fba	07/11/18 3:50 PM
13452	HR - Leave Request	HR - Validation	Iteris Admin - Fba	07/11/18 3:52 PM
13450	Expenses Report	Validation - Immediate Manager	Iteris Admin - Fba	07/11/18 3:51 PM

© CAP Workflow

POWERED BY




My Requests – Workflows I've Started




N°	Service	Workflow Step	Pending With	Status
13452	HR - Leave Request	HR - Validation	Usuário Aprovador , Usuário Comum , Sergio Ferreira , Demo - RH - Benefícios, Iteris Admin - Fba	Running
13451	Badge Request	Shared Services - HR	Iteris Admin - Fba , Demo - RH - Benefícios	Running
13450	Expenses Report	Validation - Immediate Manager	Iteris Admin - Fba	Running
13449	Product Shipment Workflow - Grid	Digitalize and Archiving	Iteris Admin - Fba	Running
13448	Badge Request	-	-	Completed
13434	HR - Leave Request	Payroll register	Demo - RH - Benefícios, Sergio Ferreira , Usuário Aprovador	Running






From Zero To Hero

Service  Use as template for a new Service

Folder * RH

Name * Leave Request 

Description

  **B** *I* U Font Family Font Sizes A     

ATTENTION: Use the following criterias before submit your request: - Start Date is the FIRST day out of the office;
- End Date is the LAST day out of the office; - Check the company procedures here:
<https://extranet.iteris.com.br/conhecimento/Wiki/Procedimento de solicitação de descanso remunerado.aspx>

SLA Days 15 Hours 0 Minutes 0 Availability Brasil (UTC -03:00) das 09:00h às 18:00h ▼

Status Published ▼

Creating a new
workflow

Zero Code

Simplicity

Flexible

No Diagrams

No Techs

From Zero To Hero



FORM



STEPS



DATA
FLOW



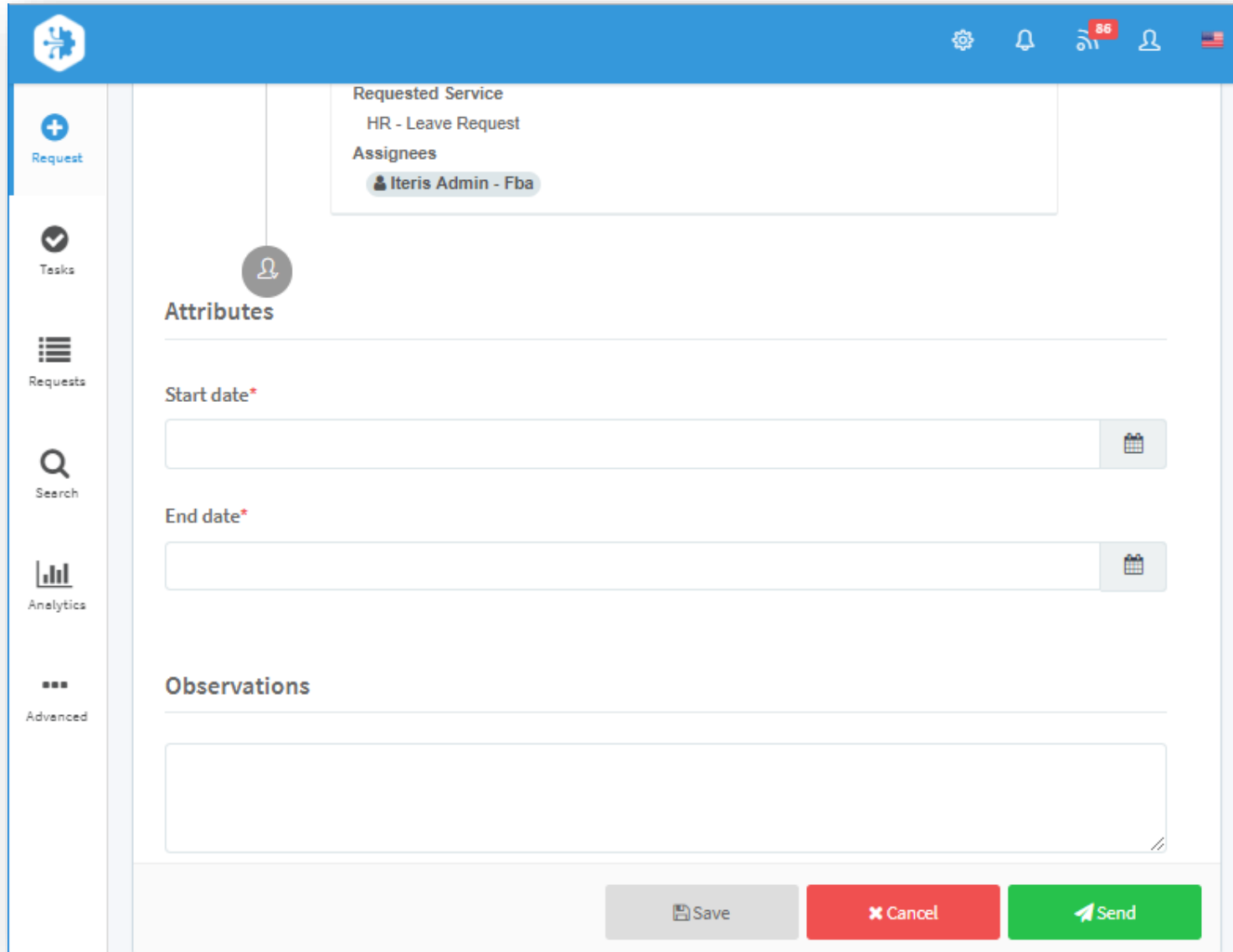
Attributes		
Action	Name	Type
1 ▼	Start date	Date and Time
2 ▼	End date	Date and Time
3 ▼	Purpose	Choice
4 ▼	The consultant Is working in a project?	Yes/No
5 ▼	How many days of leave (amount remaining)?	Number
Add new item		

Workflow Steps				
Action	Title	Type	Assignees / Addressees	SLA
1 ▼	HR - Validation	Approval	Usuário Aprovador (usuario.aprovador) Usuário Comum (usuario.comum) Sergio Ferreira (sergio.ferreira) Demo - RH - Benefícios {Request:Issuer}	5 minutes (Brasil (UTC -03:00) das 09:00h às 18:00h)
2 ▼	Immediate Manager	Approval	Sergio Ferreira (sergio.ferreira) Usuário Aprovador (usuario.aprovador) {Request:Issuer}	5 minutes (Brasil (UTC -03:00) 24h x 5 -03:00:00)
3 ▼	Alert Issuer	Notification	{Request:Issuer}	
4 ▼	Payroll register	Approval	Demo - RH - Benefícios Sergio Ferreira (sergio.ferreira) Usuário Aprovador (usuario.aprovador)	6 minutes (Brasil (UTC -03:00) 24h x 5 -03:00:00)
Add new item				

Attributes x Workflow Steps					
	Initial Filling	HR - Validation	Immediate Manager	Payroll register	Completed Workflow
Start date	●	○	○	○	○
End date	●	○	○	○	○
Purpose	⊗	⊗	●	○	○
The consultant Is working in a project?	⊗	⊗	●	○	○
How many days of leave (amount remaining)?	⊗	●	○	○	○

- Creating a new workflow
- Zero Code
- Simplicity
- Flexible
- No Diagrams
- No Techs

Starting a New Request



The screenshot shows the 'Request' form in the CAP Workflow application. The interface has a blue header bar with a gear icon, a bell icon, a signal icon with a red '86' badge, a user profile icon, and a US flag. A left sidebar contains navigation options: 'Request' (selected with a plus icon), 'Tasks' (checkmark icon), 'Requests' (list icon), 'Search' (magnifying glass icon), 'Analytics' (bar chart icon), and 'Advanced' (three dots icon). The main form area is titled 'Request' and contains the following sections:

- Requested Service:** HR - Leave Request
- Assignees:** Iteris Admin - Fba
- Attributes:** A section with a user icon and a plus sign.
- Start date*:** A text input field with a calendar icon on the right.
- End date*:** A text input field with a calendar icon on the right.
- Observations:** A large text area for notes.

At the bottom of the form are three buttons: 'Save' (grey), 'Cancel' (red), and 'Send' (green).

Creating a new
workflow

Zero Code

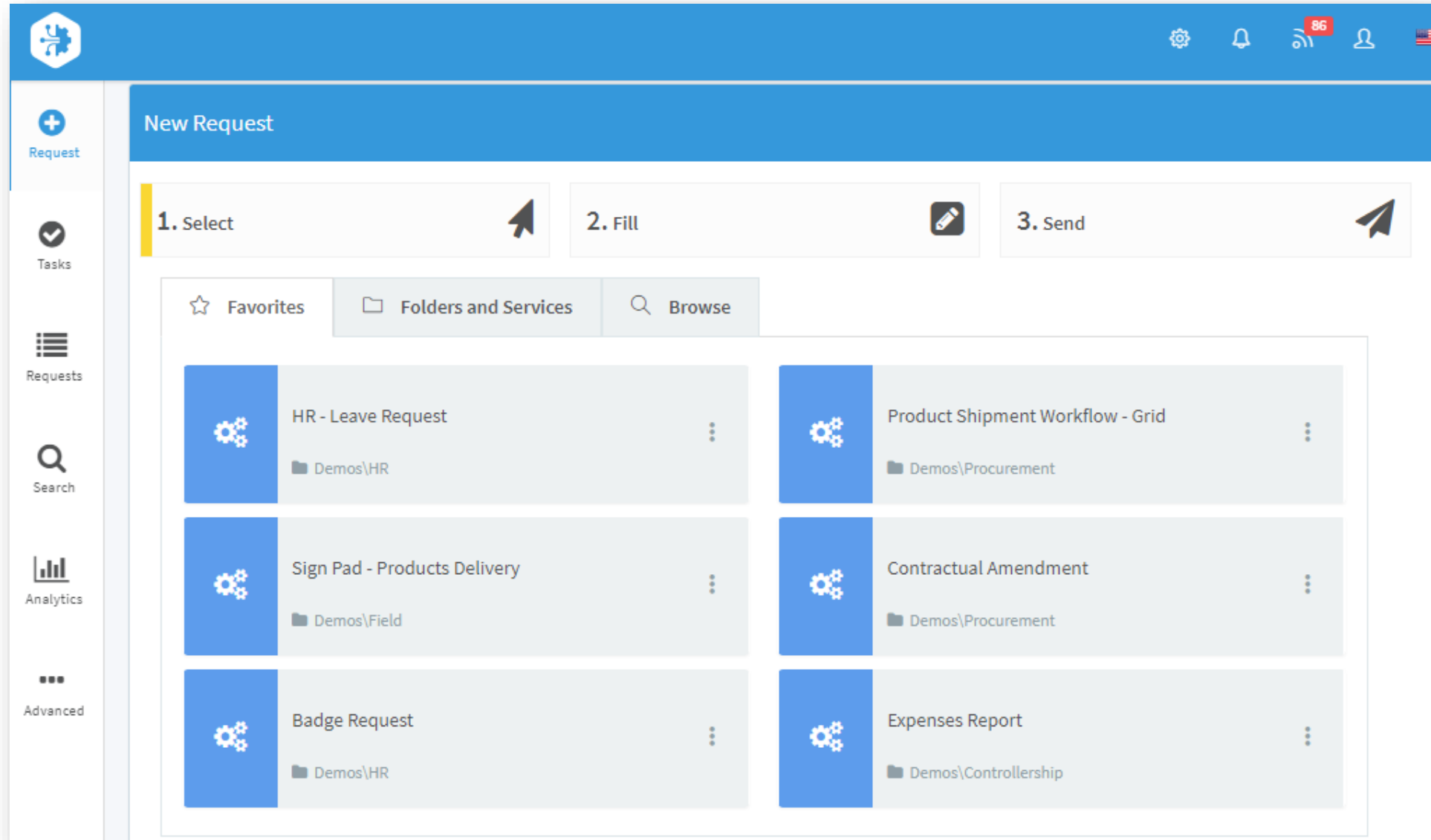
Simplicity

Flexible

No Diagrams

No Techs

Corporate Processes Catalog!





www.capworkflow.com

do **not demand** BPM Experts
fair **cost benefit**
near to **zero code**
simple to use.

Contact: sales@capworkflow.com