

Dictate globally : anywhere, anytime, any device

# Dictalogic with Microsoft Azure and IBM Watson Artificial Intelligence Speech service

Enterprise cloud dictation solutions for the legal and medical industries



## What is Dictalogic?

**It is an advanced dictation solution for the global enterprise, built on Microsoft Azure cloud technology for standards, security and high availability 24/7. Create authors, transcribers, global office pool groups, distribute work from anyone to any office.**

As a world first, Dictalogic's solution interfaces uniquely with IBM® Watson™ Speech to Text services to enable speech transcription.

This exciting new service uses machine intelligence and AI, to provide information about grammar and language structure, as well as composition of the audio signal. It further incorporates IBM® Watson's™ acoustic customisation, which takes both environmental as well as speech accents into consideration.

The Dictalogic solution continuously returns and retroactively updates transcriptions, as more speech is heard. Using cognitive techniques and custom dictionaries, it further enhances accuracy and end user experiences.



## Azure Cloud 24/7 Security with data protection

### Scalable and Secure

- 24/7 global availability
- Ensures your dictation is secure
- Unlimited users & dictations

## Integrate with your systems

### We can connect to

- Your legacy case management
- Active directory with single sign on
- Your Document management system

## Customers challenges

### We want it always available

- Our cloud service is 24/7

### We want mobility

- We cover IOS, android and Windows smartphones and tablets

### We want it affordable

- Savings up to 30% on legacy solutions are not uncommon.
- Based on a very flexible end-user consumption model.

## Global Support 24/7

### We are here to support you

- We support you globally with teams in strategic time zones
- We provide full training
- We provide Management as a service.
- We provide support every day of the year.

## Our Partner network



# How Dictalogic with Microsoft Azure and IBM Watson helps



## Security and compliance

- Built on the Microsoft Azure platform, customers' security and GDPR regulations are complied with. Data is kept secure in the country of origin and held in accordance with pre-defined retention policies.



## IBM Artificial Intelligence Speech service

- The Dictalogic solution continuously returns and retroactively updates transcriptions as more speech is heard. Using cognitive techniques and custom dictionaries, it further enhances accuracy and end user experiences.



## Office workflow with full reporting via a single admin window and dashboard

- Work can be monitored 24/7 across departments over your global office networks. Manage your entire workload from a single window console, and view analytics and reports from the built in dashboard.

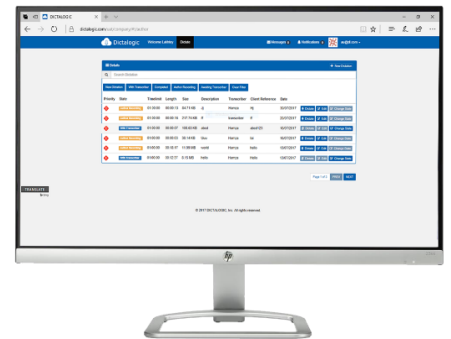
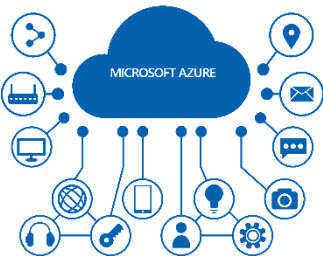
## Intelligence built in

Customize your speech model to improve accuracy for language and content you care most about, such as product names, sensitive subjects or names of individuals.

## Jump start - free consultancy & implementation to get you up and running.

- Includes unlimited use of dictalogic
- Free consultancy and onsite support
- We configure dictalogic to your office setup and requirement
- Free training to get you started

## Dictate & Transcribe on secure cloud



## Dictalogic with Microsoft Azure and IBM Watson Benefits

- Mobile working, security and compliance, 24/7 availability
- IBM Artificial Intelligence speech services and custom speech models based on your industry lexicons
- Monthly subscription & no on site hardware required

## Our vision & Philosophy

To provide the smartest, secure and intelligent cloud dictation solution on the market. We have set ourselves an amazing challenge. No over complicated systems or server dependency – just a very intelligent dictation system. We believe our customers are part of the design philosophy, so send us your suggestions and get that feature you always wanted. Now that's a smart thing.

# Features

## Automation through IBM Artificial Intelligence

Send your transcription to the A.I robot to convert speech to text and receive your text in minutes. You can also upload MP3 files to our Robot and receive a translated text saving many hours of human transcription time.

## Multiple Languages for Speech to Text

We can translate in nine of the world's largest and popular languages. Automatically transcribe audio from 9 languages in real-time. Speech to Text service uses speech recognition capabilities to convert Arabic, English, Spanish, French, Brazilian Portuguese, Japanese, Korean, German, and Mandarin.

## Mobile dictations

Dictate on the move, and get your documents completed while travelling. Our application can be downloaded for iOS, Android and Windows smartphones or tablets.

## Offline mode

Dictate on the move even without internet service. Simply upload your dictation when you have Wi-Fi back and get your documents completed while travelling. Our application can be downloaded for iOS, Android and Windows smartphones or tablets.

## Global Admin Dashboard & Reporting

Our admin console is a single window to manage your entire enterprise from one dashboard. This powerful functionality allows the administrator to have a clear global view of what has been setup and configured. Manage users accounts, pool groups, workflows, queues and much more. We also provide various analytics on your business dictations. There are numerous reporting analytics based on dictation data captured by your business.

## Single Sign on with your Active Directory

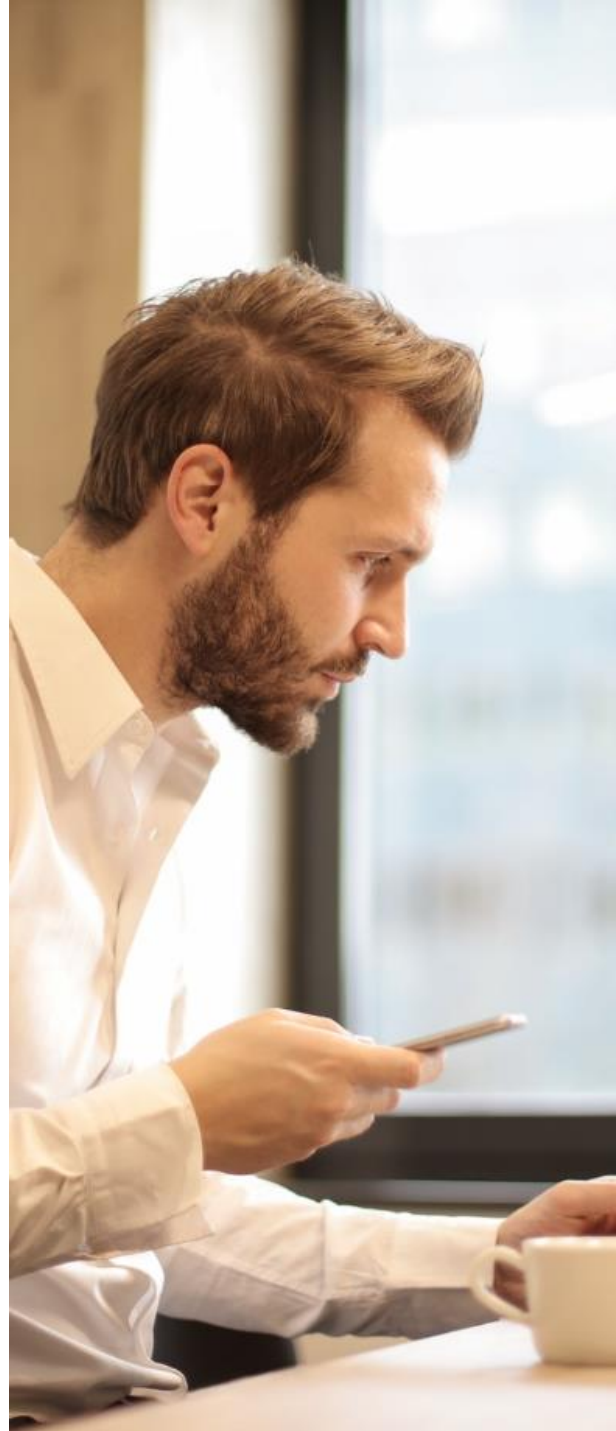
We can connect Dictalogic with your Active Directory to provide a seamless experience

## Integration with your legacy system

Our developers are fully experienced in providing integration into your existing systems.

## Data Security and protection

We take data security seriously and ensure all data is safe, secure, and GDPR compliant. All our data is held in the country of where our customer resides. Data is saved on Microsoft Azure for automatic file encryption and HTTPS security during dictation. The Azure environment is GDPR compliant and built in automatic data retention, along with strong industry proven password features. In addition, we have a robust data protection policy to protect your data.



# Industry Applications

## Legal Sector

Driven by time pressures, Every minute counts. Using Dictalogic's cloud solution allows lawyers to save valuable time by automating and streamlining the complete dictation process across the cloud.

The dictation process is extremely user friendly yet very powerful. You can be up and running in minutes dictating to your transcribers anywhere around the world.

We provide clear visibility of all your transcription workflow - where, when and by whom was the work completed by. Full reporting can be used to maximise your transcriber resources.

Use any smart device, anywhere, any time is our mission. No restrictions. Our solution works on all desktops, tablet, smartphones, and Philips seechmikes.

## Medical dictation application

Easily create a custom model by feeding examples of words and phrases the application users might say, including medical terms, drug names, etc.

Our advanced speech to text solution is seen as the one of the leading digital transformation technologies of future health organisations. As productivity increases more time is spent on dealing with patient's health. Our developers are experts in systems integration to your Medical Electronic Patient Records (EPR) system.

## Call-centre transcription application

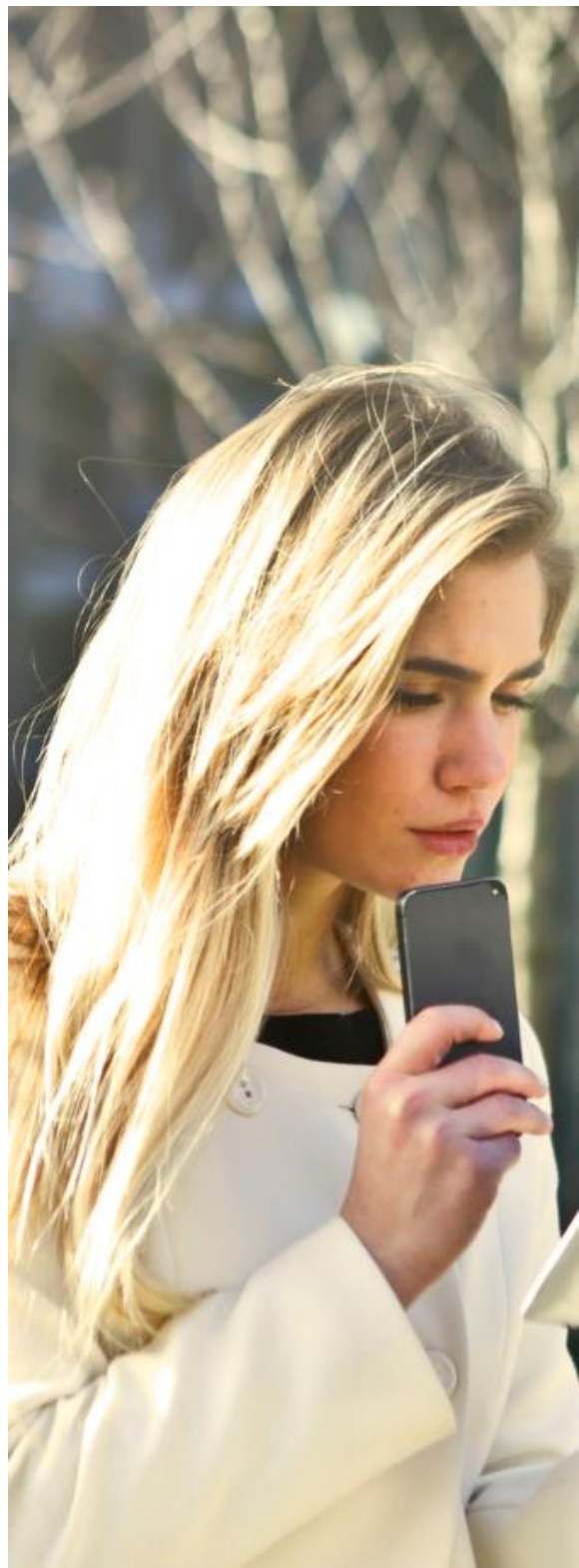
Use custom models to accurately transcribe company names, product names, and industry-specific words and phrases in customer service interactions. We can analyse 1000s of audio recording from your call centre to provide meaningful analytics.

## Retail conversation applications

Create a custom model to transcribe any product name and turn your retail bot into a more effective sales associate. Transcribe any product name and turn your retail bot into a more effective sales associate.

## Manufacturing

Many environments require users to be physically active, especially in the manufacturing environment and have little time to enter data into their computers systems. To achieve a hands-free environment, allow us to demonstrate the ability to convert speech to text to complete your computer data entry. We also are able to convert speech to actual machine instructions which are based on a custom speech model for your specific manufacturing language dictionary.





# How Dictalogic Compare with Big Hand



## IBM Artificial Intelligence Speech service

The Dictalogic solution continuously returns and retroactively updates transcriptions as more speech is heard. Using cognitive techniques and custom dictionaries, it further enhances accuracy and end user experiences. IBM Watson speech technology is the worlds leading AI service proven in multiple industries, and available in in nine of the worlds top languages.



Datalogic is the only dictation service using this AI innovative service. We are unique and pioneers.

Dictalogic is between 20% to 30 % less than equivalent service from Big Hand



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## Sectors

### Legal

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### Medical

We provide the doctors the ability to dictate and send the recording to a transcriptionist who will ensure it is typed out much quicker Any dictation can be done from any device or place, so again saving time by using the mobile smartphone or tablet.

implementation to get you up and running.



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