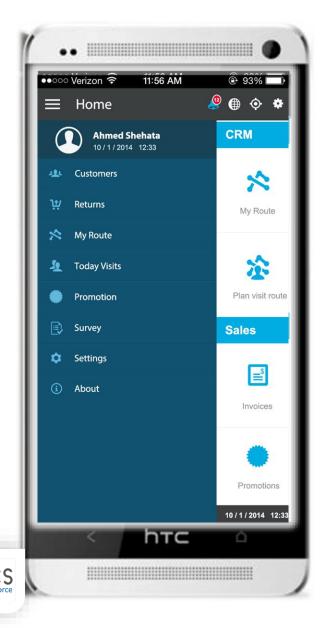
# Sales Force Automation







### SFA Key features



- ✓ Powerful planning tool
- ✓ Customizable workflow
- ✓ Perform <u>dynamic business activity</u> on the move real time
- ✓ Unlimited number of <u>promos, discount & bonus</u> schemas
- ✓ Online and offline mode
- ✓ Windows <u>Handheld</u> & <u>Android</u> tablets
- ✓ GPS tracking
- ✓ Powerful <u>analytics</u> and business intelligence tool
- ✓ Push notifications and alerts
- ✓ ERP integrated



### **Customer Self-services**

**Product** information Shopping cart and order creation

**Order History** 

Order tracking

Customer statement Offers & **Promos** 

News & Push notification

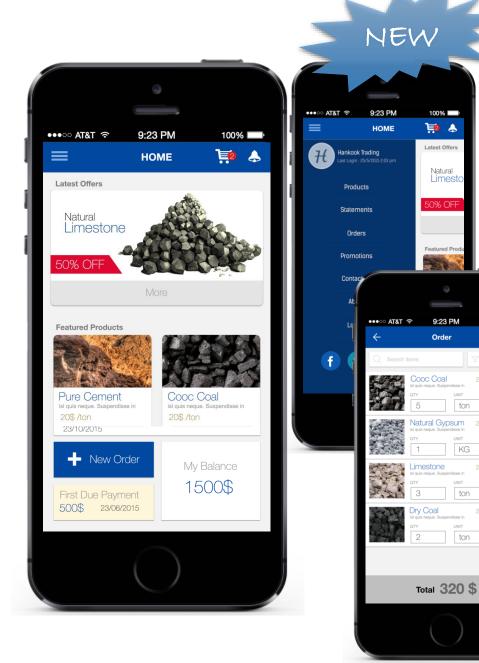
Submit

Contacts us

Company Profile

Social Media links (FB,







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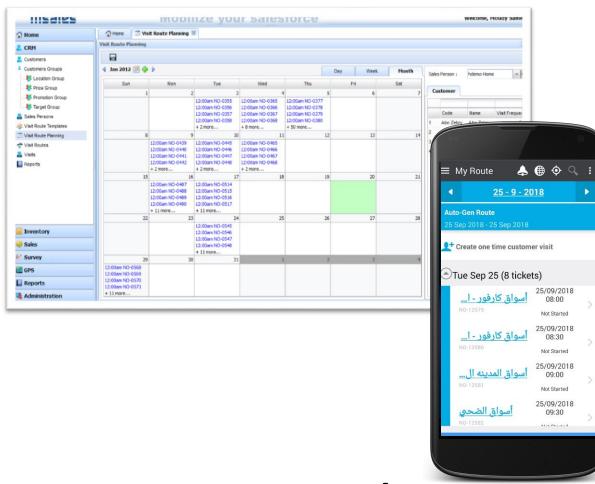




Before the visit ...







Visit Route Planning
Optimization

- 1. Smart planning based on customer preferences
  - Reoccurrence model
  - Monthly/weekly/daily plan
- 2. User planning from mobile
- 3. Ad-hoc planning







## Sales Targets

Supports sales targets on different levels:

- Product
- Customer
- And to the level of a specific visit.

Supports sales targets on <u>different types</u>:

- Sales value
- Number of units

Top Down planning based on sales of history



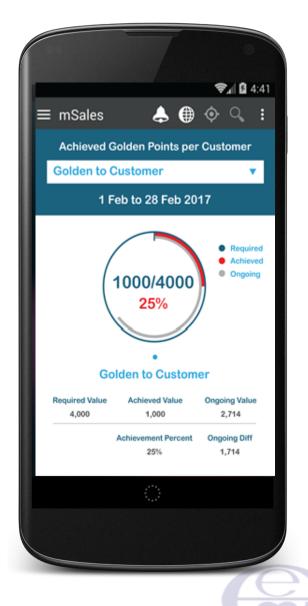


### Sales Person KPIs





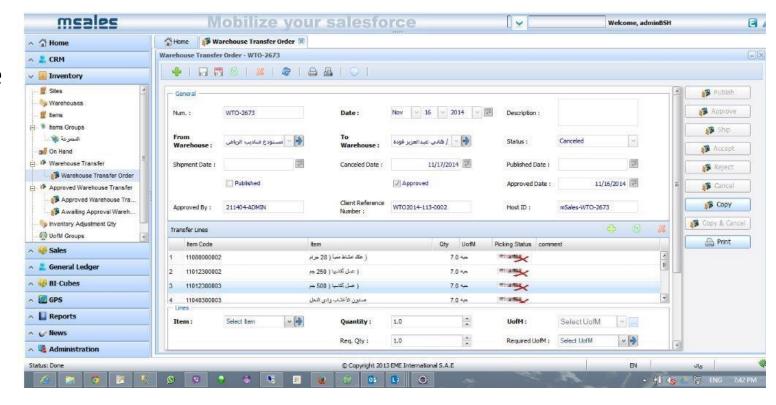






## Van loading and replenishment

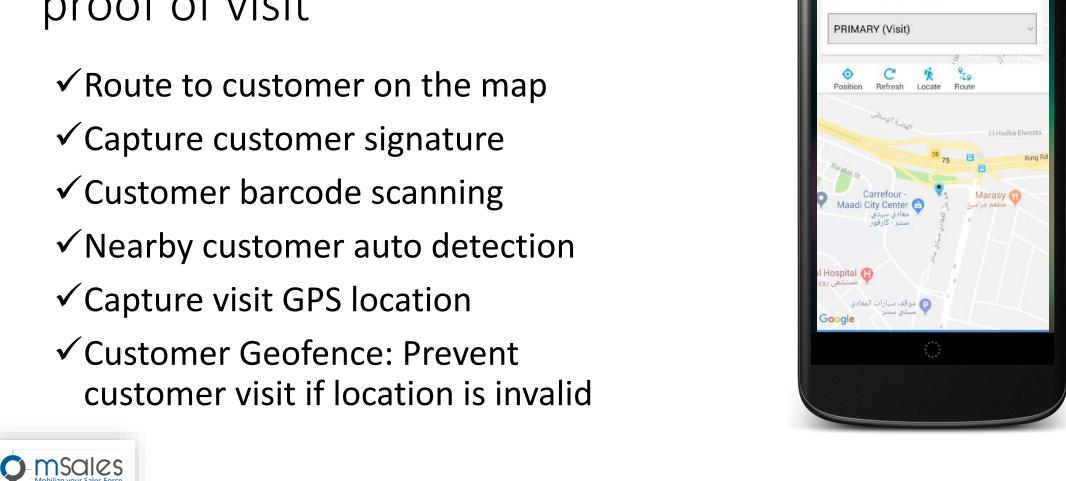
- ✓ Load van using handheld
- ✓ Barcode scanning for ease of use
- ✓ One-way or Dual or tripe confirmation
  - Sales person request quantity form HH
  - 2. Warehouse owner ship from portal
  - 3. sales receive from Handheld)
- ✓ Smart van loading based on
  - next day visits and forecasting
  - 2. Ideal load template







## Customer location & proof of visit



**Customer Location** 

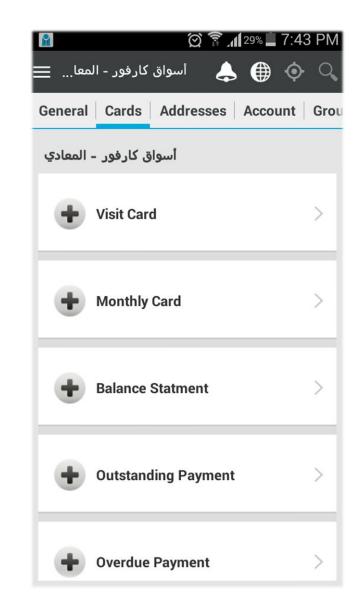
أسواق كارفور - المعادي





### Customer card on HH

- ✓ Full customer information including basic info, payment terms, credit limit, map location
- ✓ Credit balance
- ✓ Open invoices
- ✓ Balance statement
- ✓ Visits history for last 4-8 visits including
  - ✓ consumption, sales, returns, stock count per item
  - ✓ Average sales and payment
  - ✓ Total sales, payment and returns







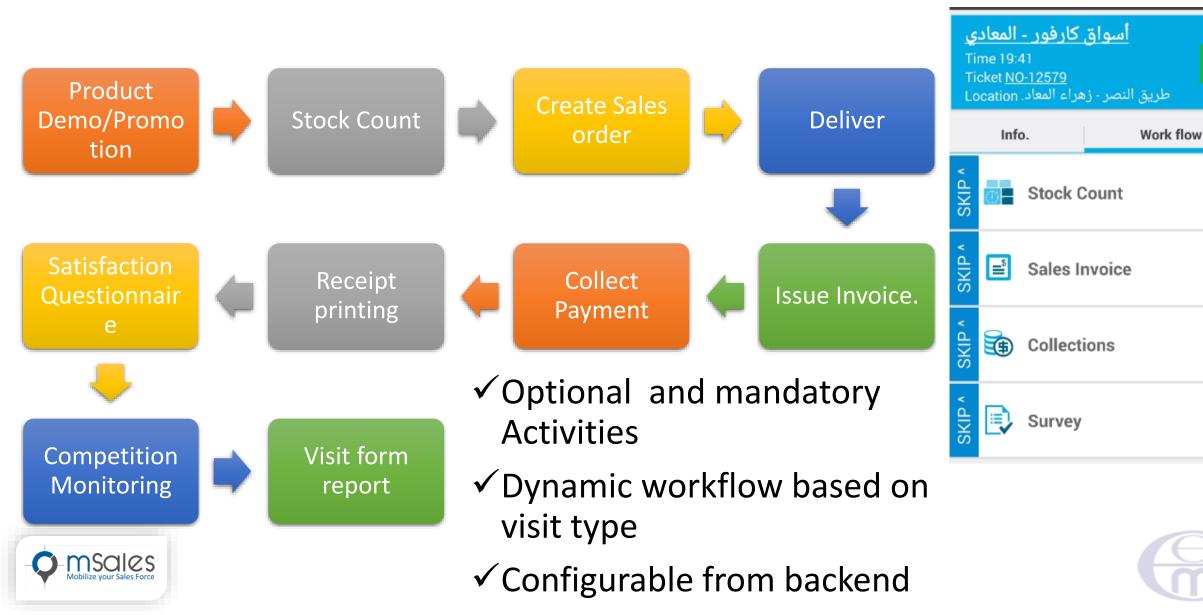






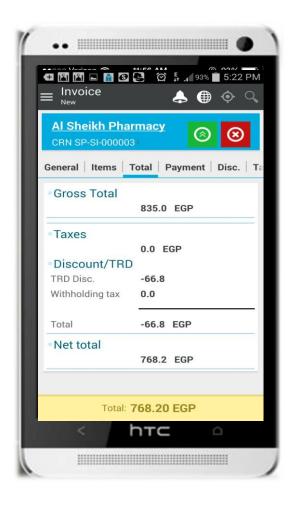


### Dynamic Customer Visit Workflow



### Direct sales and Pre-order

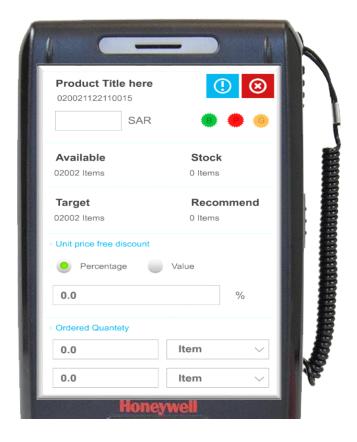
- Orders, Invoices and Returns are submitted instantly to the backend
- Print a Hardcopy invoice using Bluetooth Printer
- Discounts and bonus auto calculation







### Sales Advisor (guidance)



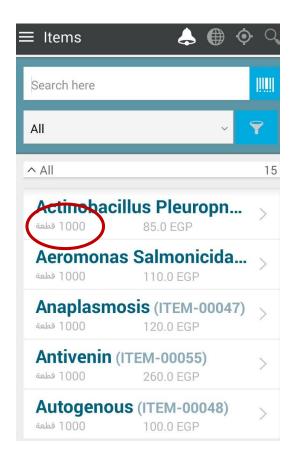
**Recommended Item Qty** 

Based on customer target and stock count



**Applicable promotions** 

Show Matching promotions alerts



Stock level

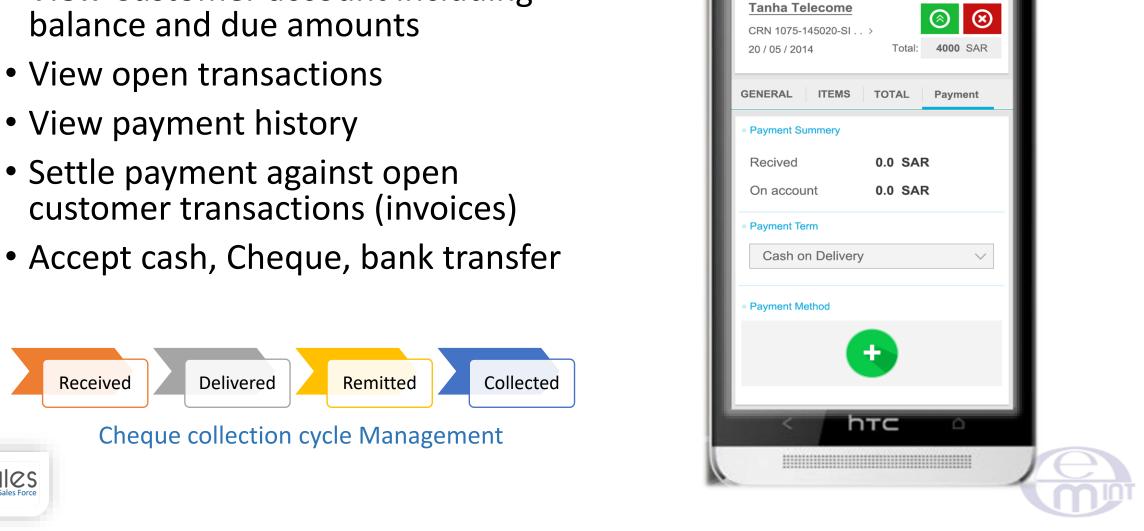
View van stock level for decision guidance



### Payment & Cheque collection

- View Customer account including balance and due amounts
- View open transactions
- View payment history
- Accept cash, Cheque, bank transfer

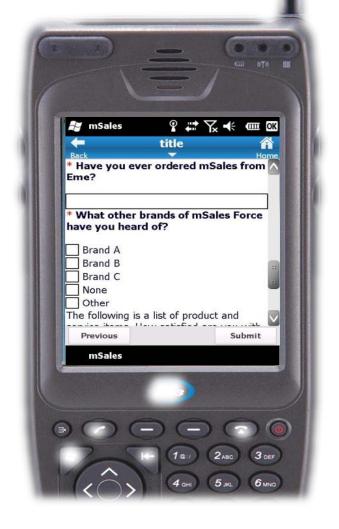


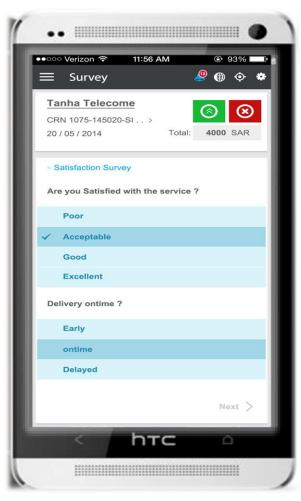


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Order

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## Survey Collection and Competition Monitoring

- Customer-defined Survey questions in easy MCQ format to be filled by sales person onsite.
- Cost-effective in gathering daily market intelligence.
- Multiple type of questions
  - ✓ MCQ
  - ✓ Yes/No
  - ✓ Essay
  - ✓ Attachment
  - ✓ Signature
  - ✓ Camera
  - ✓ Branch logic





### Trade Deals

offers, Promotions, Discounts, Bonus Schemas

1- Pricing
Discounts:
price discount for certain quantity

2- Bonus
Products: free

products for certain quantity or/and specialty packages

3- Invoice discount

5 1- Defined Period

2- Defined quantities

3- Defined Zone or Customer group

4- Multiplicity and Repeatness

1- Line Item promotion

2- Multi-line promotion

3- Total invoice

្នាំ 1- Item qty or value

ے 2- Item combinations

3- Payment method

4- Invoice amount

5- Cash amount

6- Item Visibility

### **Promotions Mix**

- Multiple Exclusive and inclusive promotions and trading deals.
- Prioritize promotions and trading deals



### Credit notes and vouchers

- Generated based on
  - Volume sales
  - Pre-defined promotions
  - specific customers or products
- Print vouchers from back office
- Vouchers is settled based on monthly or quarterly sales
- Vouchers deducted from coming invoices

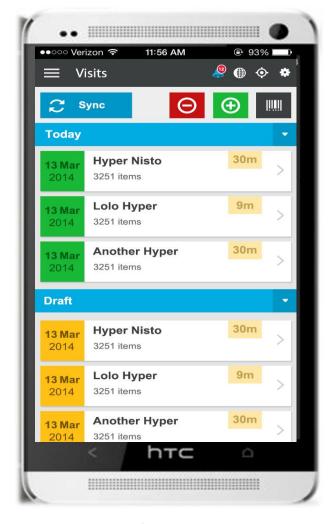


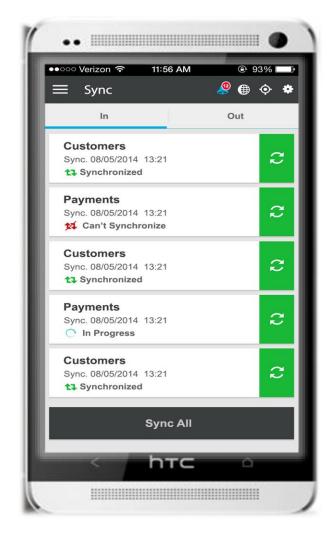




### And more

- MSOLES Mobilize your Sales Force







Visits history

Offline mode

My profile



## Limit Management



#### Sales Person account

- Van total stock value limit
- Cash collection limit
- Assigned customer over due limit
- Block or warn mode

#### **Customer account**

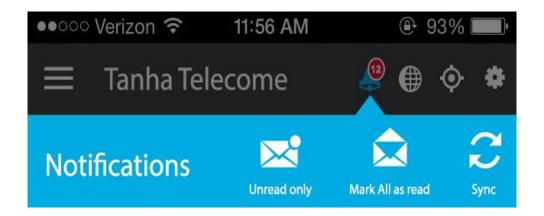
- Block or warn for overdue payment
- Block/warn for exceeded balances
- Filter open invoices



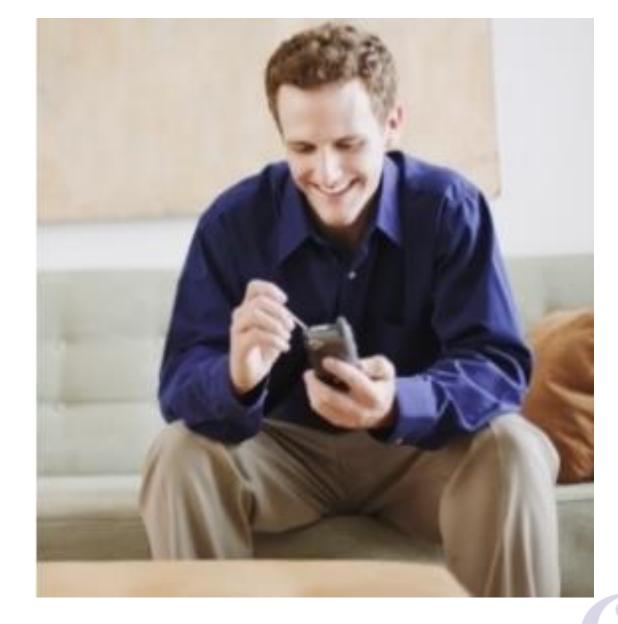




## Instant messaging to Field Force during the day



- Send important notifications
- To field force instantly
- With no extra cost.



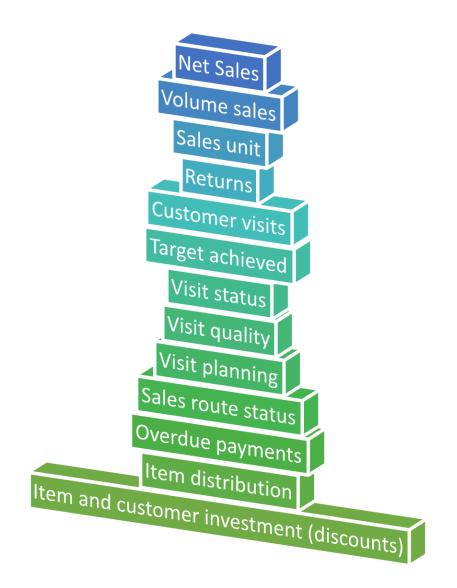


After the visit ...







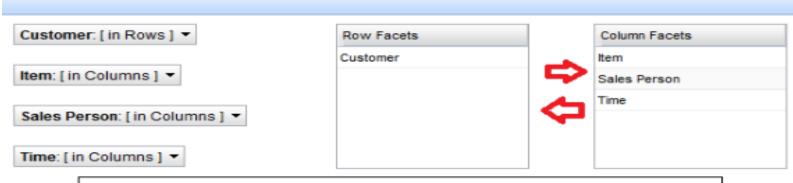






Multi-Dimensions, Scenarios & Metrics Analytics and BI





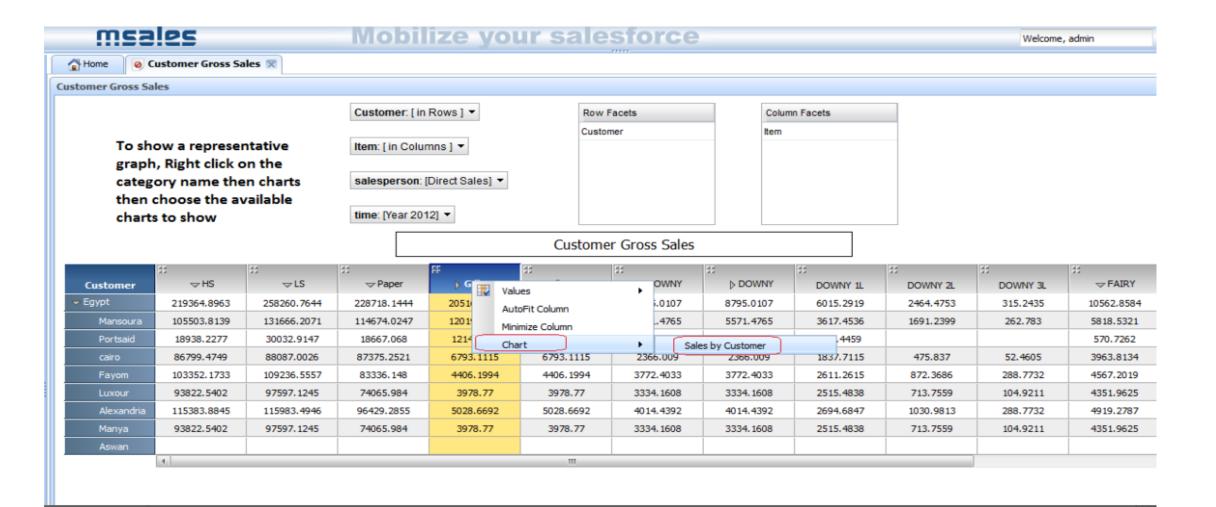
#### **Customer Gross Sales**

Item		-	HS	
Sales Person	▶ Pre	e-Order	▶ Dire	ect Sales
	22	55	85	22
Customer		∀Year 2012		⇒ Year 2012
→ Egypt	5.5794	942933.2363	152.6205	219364.8963
Mansoura				
Portsaid				18938.2277
cairo	5.5794	825409.471	88.6905	86799.4749
Fayom		117481.898		103352.1733
Luxour		117481.898		93822.5402
Alexandria		157339.4566		115383.8845
Manya		117481.898		93822.5402
Aswan				
	4	111		

### Multi-Scenarios and Metrics



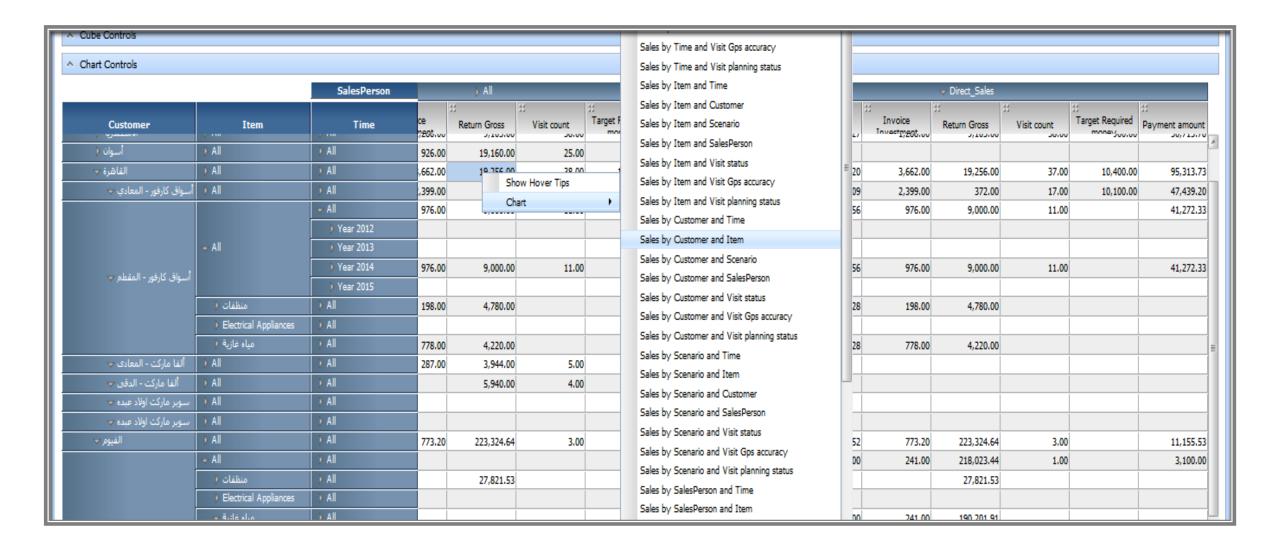




### Drill down options



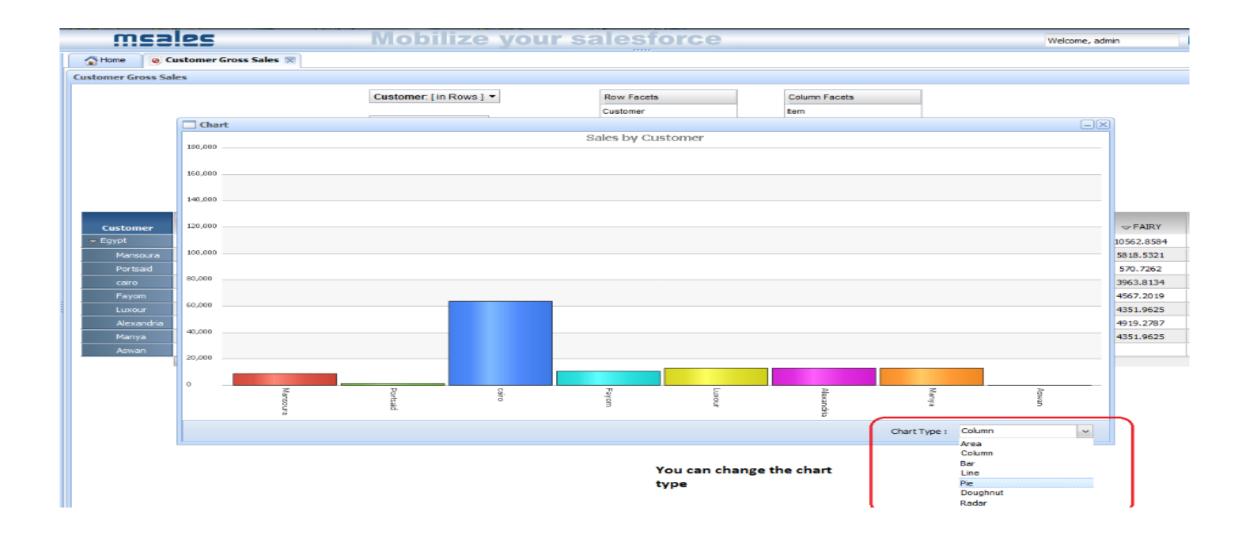




### Drill down options





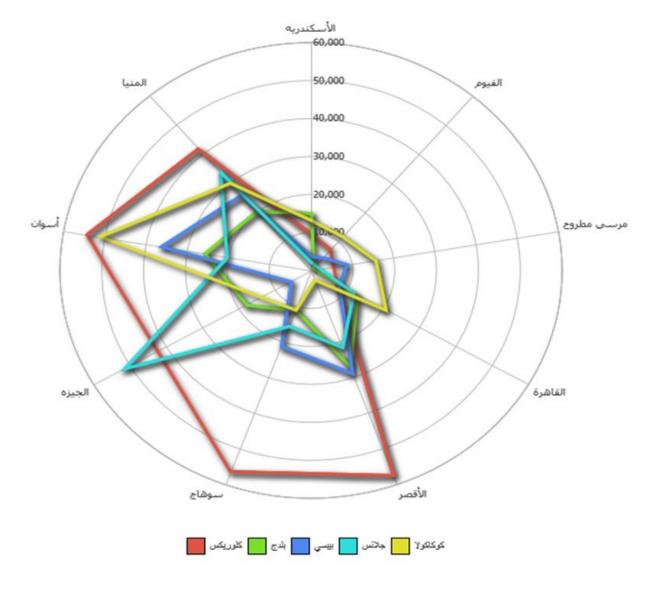


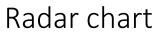
### Multiple chart types







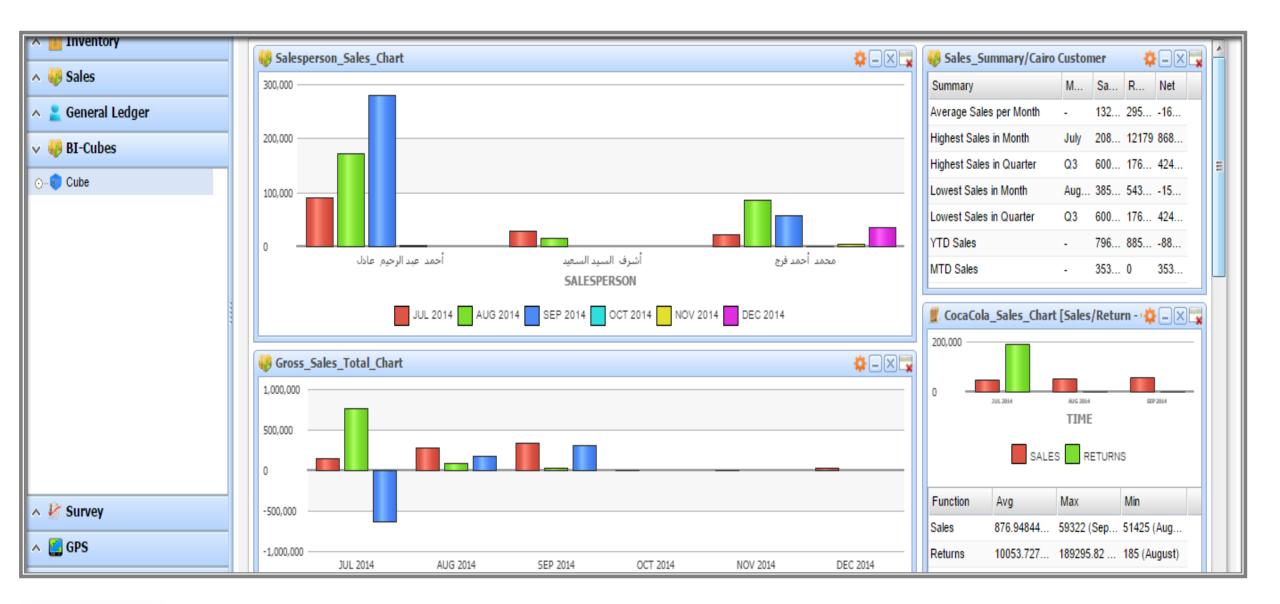




Analytics and BI

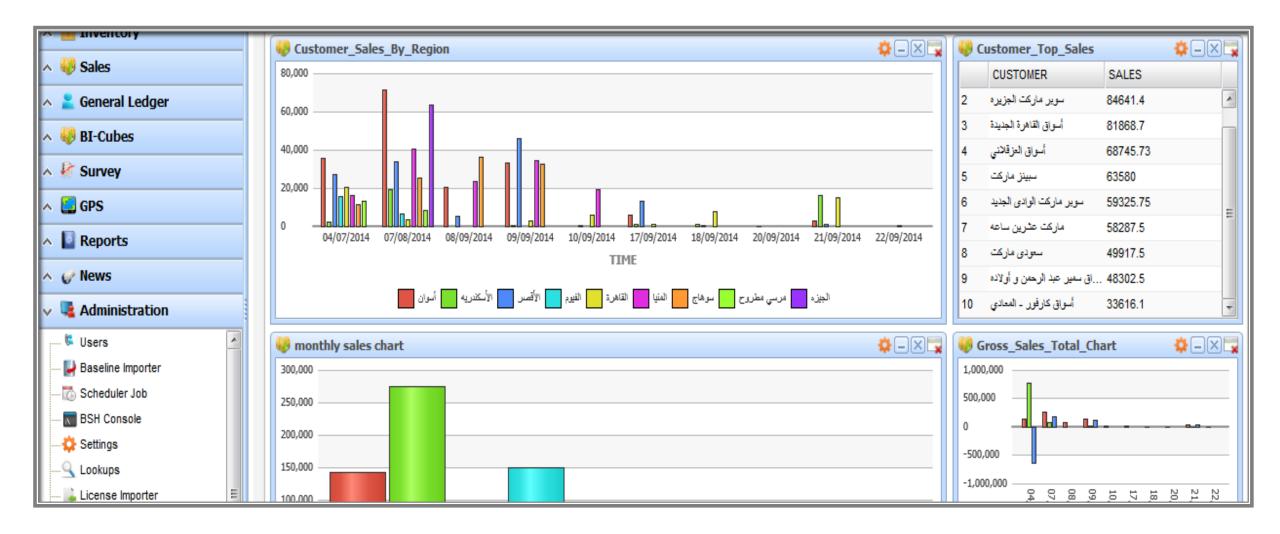










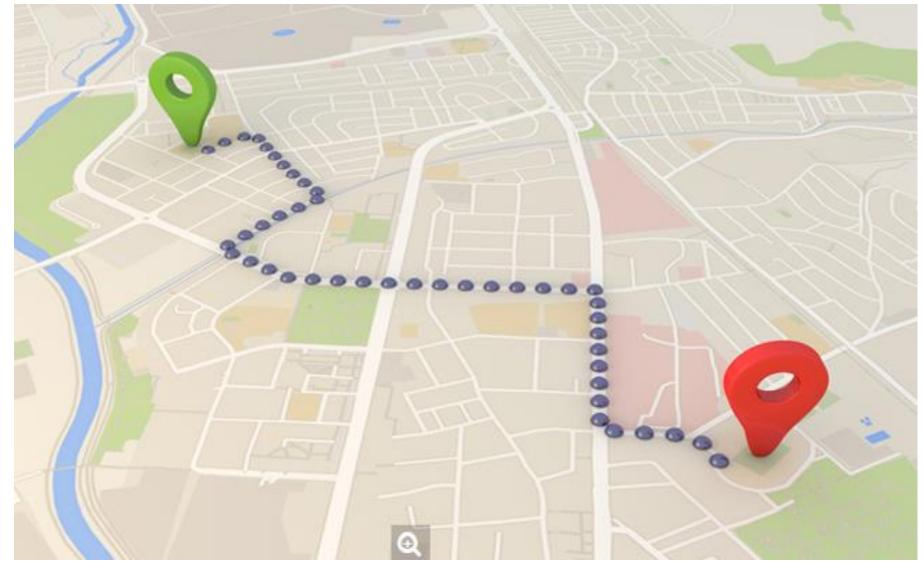






## **GPS Tracking**

Real time Field Team monitoring

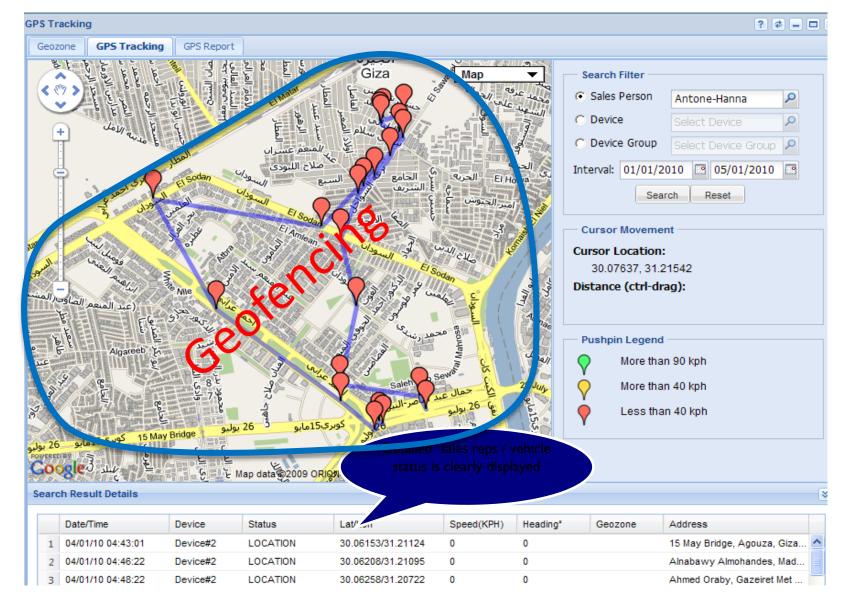






## **GPS** tracking

TRACK your field force in REAL TIME







## **GPS** tracking



- Speed limit violation
- Idle Time Violation
- Geozone arrival / departure
- Visit location deviation
- Sales route deviation

### **Violation Alarms**







## **GPS** tracking

- Detailed accurate reports control costs and give proof of service.
- Match activity to routes, prevent fraud visits and route deviations.

الرق				This report describes Sa	les Person	motion	
#	Date	Time	Status	Lat/Lon	Speed	Address Geozone Custor	mer
Sales	Person Code Sta	arting With Letter:	A				
Antor	ne Hanna (Anton	ne-Hanna )				Device (De	vice#2)
1	04/01/2010	2:43:01 PM GMT+02:00	LOCATION	30.06154 / 31.21124	0.00	15 May Bridge, Agouza, Giza, Egypt	1
2	04/01/2010	2:46:22 PM GMT+02:00	LOCATION	30.06208 / 31.21096	0.00	Alnabawy Almohandes, Madenet El Aalam, Agouza, Giza, Egypt	
3	04/01/2010	2:48:22 PM GMT+02:00	LOCATION	30.06258 / 31.20722	0.00	Ahmed Oraby, Gazeiret Met Okba, Agouza, Giza, Egypt	
- 4 - 4	04/01/2010	2:50:22 PM GMT+02:00	LOCATION	30.06592 / 31.20799	0.00	Ebn Khaldon, Madenet El Aalam, Agouza, Giza, Egypt	
5 عم ال	04/01/2010	2:52:22 PM GMT+02:00	LOCATION	30.06886 / 31.20725	0.00		
6	04/01/2010	CN	ccurate art time	0.07076 / 31.20807	(	Proof of visit and time on site	
7	04/01/2010	2:56:22 r GMT+/	LOCATION	30.07107 / 31.20833	0.00		
9 8	04/01/2010	2°	LOCATION	30.07149 / 31.20886	0.00	El Sawahel Can. Dewal, Embaba, Giz	
9	04/01/2010	3:00:22 PM GMT+02:00	LOCATION	50.07230731.20900	0.00	El Sawahel Canal, Tay El Dewal, Embaba, Giza, Egypt	
10	04/01/2010	3:02:22 PM GMT+02:00	LOCATION	30.07340 / 31.20999	0.00	Haret Takay Ali, Embaba, Central Farah Centr Giza, Egypt	Farah
<b>e</b> 3 11	04/01/2010	3:06:37 PM	LOCATION	30 07421 / 31 21023	0.00	Sayed Mohamed, Tag El Dewal, Embaba, Siza, Egyp	





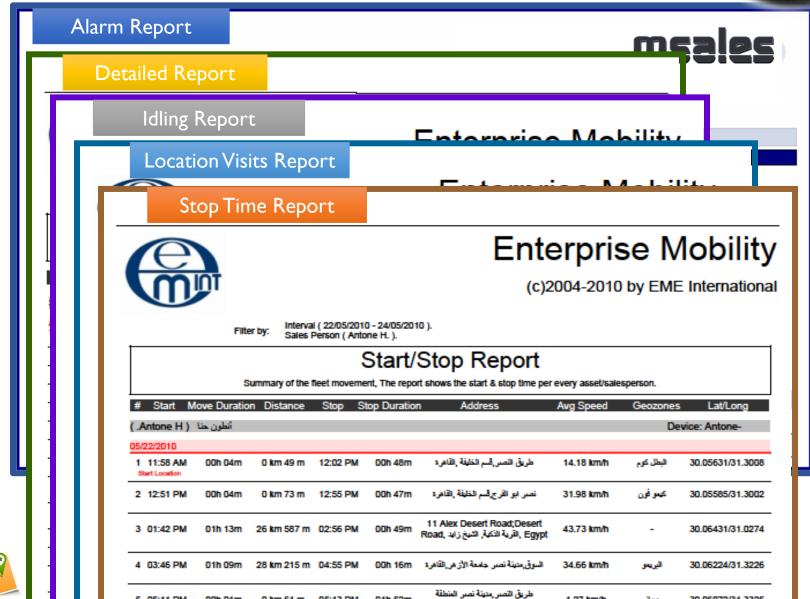


## **GPS Tracking**

5 05:11 PM

- MSOLES Mobilize your Sales Force





0 km 61 m 05:13 PM 01h 52m

1.27 km/h

30.06072/31.3325

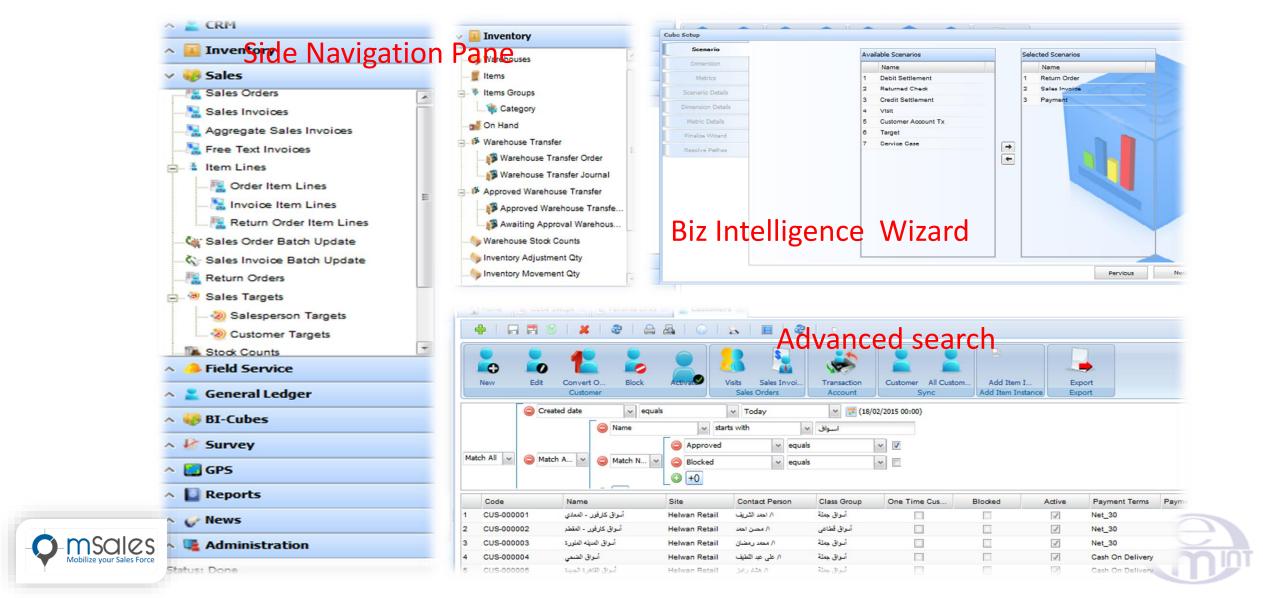


## Flexible admin portal

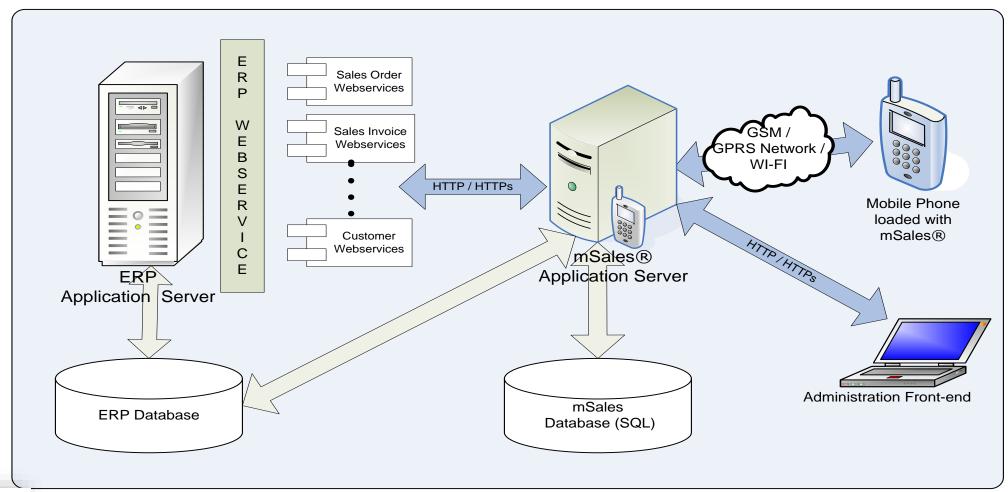




## User-friendly interface



## High Level Architecture





### Businesses We Serve







## Thank you!



