

Case Study Hellers



As a rapidly expanding business, Hellers are inherently aware of the role health and safety plays in the growth of an organisation. As both staff numbers and the size of their facilities continue to increase, they recognised the need to adopt a system that would improve efficiency and boost the health and safety of their staff.

The Challenge

Despite having more than 700 staff based at their two plants, Hellers' existing health and safety programme still relied heavily on manual processes. Staff and supervisors were required to submit paper-based reports, which were then entered into the payroll system.

Because of this system's limitations it was difficult to analyse information, track corrective action progress and assign responsibilities, and took considerable time to manage and maintain.

Factoring in the impending changes to the Health and Safety in Employment Act, which will place an onus on companies to be more proactive in their approach to health and safety, Hellers realised they needed an automated system that was both simple and effective.

The Solution

We provided Hellers with a user-friendly system designed to enhance participation and increase accountability. Drop down lists, tick boxes and a logical, step-by-step process make it easy for staff at all levels to use, encouraging everyone to take an active role in the maintenance of a safe and healthy workplace.

Managing their health and safety program is made easier by the transparent system, which allows the administrators to clearly define roles and responsibilities. It also helps them to adopt the forward-thinking approach necessary to comply with the new legislation.





The Outcome

Uptake of the system by both managers and staff exceeded Hellers' expectations. Managers can now see trends and hazards within their departments at a glance, and can rapidly complete investigations and risk assessments by following basic prompts.

The administrators can assign tasks to specific managers, track medical and rehabilitation progress, and produce a comprehensive range of reports. Overall, the new system saves them time, enhances visibility and provides new levels of accountability. It also ensures they're equipped to fulfill their legal obligations and, most importantly, allows Hellers to provide a safe and healthy workplace for every one of their employees.

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"With Assura we can rest easy, secure in the knowledge we're protecting our people. We can now investigate and track safety incidents efficiently and effectively, and ensure managers are always aware of their ongoing safety performance. The system contributes significantly to the safety culture within our organisation and helps us fulfill our enduring goal of getting every member of our team home safely each day. The Hindin team have been a pleasure to work with, and their advice, service and support has been superb."

Carole Peterson,
HR Manager, Hellers.

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