



Microsoft Core Online Services Subprocessor List

This list identifies the subprocessors authorized to access customer data (including personal data contained therein) in Microsoft's Core Online Services, as defined in the [Online Services Terms](#) (Appendix A). Any such subprocessors will be permitted to process customer data only to deliver the services Microsoft has retained them to provide, and they are prohibited from using customer data for any other purpose. These subprocessors (including their subsidiaries) may provide services to one or more of the Core Online Services. The list below does not apply to previews or other services not yet in general release.

Subprocessors who provide technologies to power certain Microsoft Core Online Services

The following subprocessors provide technologies used to deliver specific Microsoft Core Online Services. If you deploy one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access customer data (including personal data contained therein) in the course of helping to provide that service.

Subprocessor	Service Provided	Corporate Location
Accenture LLC	SAP HANA on Azure (Large Instances)	Ireland
Akamai CDN	Content Delivery Network (CDN)	United States
Databricks, Inc	Azure DataBricks	United States
TeleSign	Multi-factor Authentication	United States
Twilio Inc	Multi-factor Authentication	United States
Verizon Digital Media Services (f/k/a Edgecast Networks)	Content Delivery Network (CDN)	United States

Subprocessors who provide ancillary services to support Microsoft Core Online service

The following subprocessors provide ancillary services to help support, operate, and maintain the online service. In such cases, the subprocessor(s) identified may process, store, or otherwise access limited customer data (including personal data contained therein) in the course of providing their ancillary services.

Subprocessor	Service Provided	Corporate Location
Binary Tree Inc	FastTrack - Migration for specific scenarios	United States
Mover Inc	FastTrack - Migration for specific scenarios	Canada
Quest	FastTrack - Migration for specific scenarios	United States
Sentry (Added to the list November 20, 2018)	StaffHub - Customer Support	United States
TeleSign	Multi-factor Authentication and invitations	United States
UserVoice (Added to the list November 20, 2018)	Process customer feedback	United States
Valorem Consulting Group LLC	FastTrack - Migration for specific scenarios	United States



Subprocessors who provide contract staff

The following subprocessors provide contract staff that work in close coordination with Microsoft employees to help support, operate, and maintain the Microsoft Core Online Services and in the course of doing so may be exposed to customer data (including personal data contained therein). In all such cases, customer data still resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision. For example, a subprocessor may perform remote troubleshooting on a Microsoft server and in the course of doing so may be exposed to snippets of customer data in a server crash dump log. Activities of these subprocessors are in scope for the applicable third party audits covering Core Online Services

Subprocessor	Corporate Location
2rbConsulting, Inc	United States
Accenture LLP (d/b/a Avanade Inc.)	Ireland
Addison Professional Financial Group LLC (dba AIM Consulting Group) (Added to the list November 20, 2018)	United States
Adecco Recursos Humanos S.A.	Switzerland
Affluent Global Services Private Limited	India
AgileSight	Argentina
Akvelon Inc	United States
APEX Systems Inc	United States
Aquent LLC (Added to the list November 20, 2018)	United States
Artech Consulting (f/k/a Vega Consulting LLC) (Added to the list November 20, 2018)	United States
Arvato Digital Services LLC	Germany
Atos IT Solutions and Services Inc	France
Avora Holdings Ltd	United States
Axelerate LLC (fka MP Tech Consulting)	United States
Axianseu Digital Solutions S.A (f/k/a Novabase IIS - Infraestruturas e Integração de Sistemas Informáticos, S.A.)	Portugal
Beyondsoft	China
Biblioso Corporation (Added to the list November 20, 2018)	United States
Binary Tree Inc	United States
Bluehawk LLC (Added to the list November 20, 2018)	United States
Blueprint Consulting Services	United States
Brillio LLC	United States
Business Builders	United States
Casaba Security, LLC	United States

Cascade Business Group LLC	United States
Catalysis Corporation	United States
Chameleon Technologies Inc	United States
Ciber Inc	United States
Cloudfit Software, LLC (f/k/a Composable Systems, LLC)	United States
Cognizant Technology Solutions	United States
Collabera	United States
CompuCom Systems Inc (Excell)	United States
Convergys (Convergys Customer Management Group Inc.)	United States
Covestic Inc	United States
CSI Interfusion Inc aka ChinaSoft International Technology Services Limited	China
CSRA Inc (Added to the list November 20, 2018)	United States
Cybage Software PVT Ltd	India
Daher Acquisitions Inc dba Denali Advanced Integration (f/k/a 3MD TECHNOLOGIES INC (Denali))	United States
Data Glove IT Solutions Pvt Ltd (Trimax Americas)	India
Design Laboratory Inc. dba DLI Consulting	United States
Digital Intelligence Systems, LLC (dba DISYS)(f/k/a XTREME CONSULTING GROUP INC)	United States
Direct Apps Inc., dba Launch Consulting, 110 Consulting (fka Matrix Resource Partners, Inc. d/b/a Averro)	United States
E-Search (Added to the list June 12, 2018)	Serbia
Experis (Manpower Group)	United States
FA Talent (f/k/a Person Consulting) (Added to the list November 20, 2018)	China
First Information Technology Services Inc.	United States
Grant Thornton LLP (f/k/a Arryve)	United States
H10 CAPITAL	United States
Harman Connected Services (f/k/a ADITI TECHNOLOGIES PVT LTD)	United States
Harvey Nash	United Kingdom
HCL Technologies Ltd (HCL America Inc)	India
HEWLETT-PACKARD SERVICE/SPARES	United States
InConsulting Inc. (Added to the list June 12,2018)	United States
Infosys Ltd	India
InsideView Technologies, Inc.	United States
Insight Global Inc	United States
Inspur Worldwide Services Ltd	China
International Business Services	Egypt
Japan Business Systems	Japan

(Added to the list November 20, 2018)	
Karmahub Inc (Added to the list February 22, 2019)	United States
Konkasoft LLC	United States
Leidos Inc	United States
LG CONSULTING SERVICES LLC	United States
Lincoln Bay Company LLC	United States
Lionbridge Technologies Inc	United States
MAQ, LLC (MAQ Software) (Added to the list November 20, 2018)	United States
Matchpoint	Israel
Microland Limited	India
MindSource Inc	United States
Mindtree Limited	India
Moravia IT s.r.o. (Added to the list November 20, 2018)	Czech Republic
Murphy & Associates	United States
MXP Industrial S.A. DE C.V.	Mexico
Myriad System (Added to the list November 20, 2018)	United States
NATIONAL COMMUNICATIONS SERVICES IN (NCS)	United States
NTT (NTT Communication)	Japan
Pactera Technologies Inc	China
Pasona Inc.	Japan
Persistent Systems Ltd (Added to the list November 20, 2018)	India
Prohumán 2004 Kft. (Added to the list November 20, 2018)	Hungary
Protiviti Inc (Added to the list November 20, 2018)	United States
Ramp Technology Group LLC	United States
RECEIVABLE MANAGEMENT SERVICES	United States
Recruitment Estonia OÜ (Added to the list November 20, 2018)	Estonia
Red Door Collaborative, LLC. (Added to the list November 20, 2018)	United States
REDMOND TECHNOLOGY PARTNERS LLC	United States
Resources Global Professionals	United States
REVEL CONSULTING	United States
RINF Temps	Romania
Robert Bosch Engineering and Business	India
Siemens	Germany
Slalom Consulting	United States
Capgemini (Sogeti USA LLC)	France

Sonata Software North America Inc	India
Statera Inc (Added to the list November 20, 2018)	United States
Tata Consultancy Services Ltd	India
Tech Mahindra Ltd	India
Tek Experts	Bulgaria
TEKsystems	United States
Teleion Consulting LLC (Added to the list November 20, 2018)	United States
Teleperformance (Teleperformance USA)	France
The Evergreen Group LLC	United States
Tyler Technologies (Added to the list November 20, 2018)	United States
Valorem Consulting Group LLC	United States
VEDA Software Solutions (India)	India
Vitalyst LLC (Added to the list November 20, 2018)	United States
VMC Consulting Corporation	United States
Waferwire LLC (WaferWire Cloud Technologies) (Added to the list November 20, 2018)	United States
Wickersoft, Co. Ltd (Wickersoft North America Ltd)	China
WIMMER SOLUTIONS CORPORATION	United States
Wipro Ltd	India
Zen3 Infosolutions Private Limited (Added to the list November 20, 2018)	United States

Microsoft controlled subsidiaries and affiliates

The following Microsoft controlled subsidiaries and affiliates support, operate, deliver, and maintain the online services and in the course of doing so may process, store, or otherwise access customer data (including personal data contained therein) in the course of providing the online services. Customer data still resides only in Microsoft facilities, on Microsoft systems, and subject to Microsoft policies and supervision.

Subsidiary Affiliates	Location(s)
3288212 Nova Scotia Limited	Canada
Europäisches Microsoft Innovations Center GmbH	Germany
Microsoft MCIO Schweiz GmbH	Switzerland
Microsoft (China) Company Limited	China
Microsoft 1968 South Africa (Pty) Limited	South Africa
Microsoft 1985 France SARL	France
Microsoft Canada Development Centre Co.	Canada
Microsoft Corporation (Abu Dhabi branch)	United Arab Emirates
Microsoft Corporation (India) Pvt Ltd	India

Microsoft Datacenter (Australia) Pty Limited	Australia
Microsoft Datacenter (Austria) GmbH	Austria
Microsoft Datacenter Chile S.A.	Chile
Microsoft Datacenter Holdings (HK) Limited	Hong Kong
Microsoft Datacenter Netherlands B.V.	Netherlands
Microsoft Deutschland MCIO GmbH	Germany
Microsoft Development Center Copenhagen ApS	Denmark
Microsoft Development Center Serbia	Serbia
Microsoft do Brasil Importação e Comércio de Software e Vídeo Games LTDA	Brasil
Microsoft Egypt, a Limited Liability Company	Egypt
Microsoft Ireland Operations Ltd.	Ireland
Microsoft Israel Research and Development (2002) Ltd.	Israel
Microsoft Japan Co., Ltd.	Japan
Microsoft Korea, Inc. (Added to the list April 2, 2018)	South Korea
Microsoft Licensing, GP	USA
Microsoft Ltd.	United Kingdom
Microsoft Operations Pte Ltd	Singapore
Microsoft Oy	Finland
Microsoft Payments (Malaysia) Sdn Bhd	Malaysia
Microsoft Research & Development France SAS	France
Microsoft Research Lab India Private Ltd.	India
MSFT MCIO Limited	United Kingdom

Change Description

This update includes several changes from the previously published Microsoft Core Online Services Subprocessors List.

- Binary Tree Inc and Valorem, subprocessors already on the list, were added to the ancillary services section.
- Karmahub Inc, was added to the staff augmentation section.
- Subprocessors no longer used were removed from the list.

NOTICE AND DISCLAIMER: This document is subject to change at any time. Last updated on February 22, 2019.