As we pursue our mission to empower every person and every organization on the planet to achieve more, we see great opportunity for our customers, partners and company. We also recognize that with that opportunity come important responsibilities to society. That is why we are continuously working to apply technology in ways that empower all people, strengthen communities globally and protect our planet. It is also why our policies and business practices are rooted in a commitment to timeless values such as trust, privacy, inclusion, and transparency.

This commitment not only guides the products and services we develop, but also how we operate around the world. While we are pleased to share our progress on addressing important societal issues during fiscal year 2018, we recognize there is much work to be done, and that our customers, partners, and stakeholders hold us to high standards.
Impact at a glance:

Working to help everyone achieve more.

- 61 technology companies joined us in signing the Cybersecurity Tech Accord

- 12 million young people were provided with computer science learning experiences through 97 nonprofits in 54 countries

- Through our TEALS program, 1,000+ technology professional volunteers were paired with classroom teachers to provide computer science education to 13,000 students in 342 U.S. high schools

- $3 billion was spent with minority, disabled, veteran, and woman owned businesses in FY18

- Through our partnership with the Markle Foundation, thousands of people gained in-demand skills and job opportunities, putting us on track to empower 50,000 workers by 2020.

- 96 million learners around the world have participated in a Minecraft Hour of Code tutorial since 2015
Advancing social and economic opportunity.

$1.4 billion in software and services was donated to nonprofits around the world

$158 million was donated by our employees to nonprofits serving our local communities and the world

96,384 nonprofit organizations were served, putting us on pace to exceed our goal of empowering 300,000 nonprofits in three years

$30 million in technology and cash donations provided to emergency response organizations and organizations serving refugees
Safeguarding our planet’s most valuable resources.

100% carbon neutral operations were attained, and we surpassed our goal of sourcing 50% of the electricity used by our datacenters from renewable energy sources by the end of 2018.

75% reduction in carbon emissions planned through continued carbon neutrality and energy commitments.

$50 million over five years dedicated to getting cloud and AI tools in the hands of those solving global environmental challenges.

20% reduction in product packaging weight for new devices in FY18.

Call to Action

We want to help customers make informed choices about our products and services and to ensure all stakeholders can evaluate our commitment to corporate social responsibility.

To learn more about how we’re meeting our CSR commitments, explore the full 2018 CSR Report at Microsoft.com/CSR.