

# Using Slack? Here's why it's time to make the switch to Microsoft Teams

Microsoft Teams is a hub for teamwork that enables teams to be more productive by giving them a single and secure location for everything a team needs: chats, meetings, calls, files, apps, and tools. Here's why now is the time for enterprise customers using Slack's limited feature set to make the switch.

## 1 One tool for more than just chat

**Teams offers a centralized workspace with access to people, content, and tools needed to get work done. No more toggling between apps**

**Slack lacks built-in Office 365 capabilities like:**

- Intelligence features powered by the Microsoft Graph and cognitive services
- In-app co-authoring
- Office apps built in, including Word, Excel, PowerPoint, SharePoint, Power BI, and Planner
- Specialized notetaking services with OneNote
- An integrated calendar with Outlook
- Enterprise-grade guest access



## 2 Communication and collaboration converge

**Teams has evolved beyond collaboration to support enterprise communication needs, such as:**

1. **Calling and meetings, including audio conferencing, a Modern Phone System and Calling Plan<sup>1</sup>**
2. **Intelligent Communications including message translation, meeting recording, transcriptions and translations, and more**

Slack only offers chat

Slack cannot power Office 365, cognitive services, or AI



**Intelligent Communications harnesses the intelligence of cognitive services, machine learning, and Microsoft Graph to make communications more intuitive and connected**

## 3 Secure & compliant enterprise-grade service<sup>2</sup>

**Data centers in 9 global regions with a 99.9% financially backed uptime guarantee**

Slack data is only stored in the U.S.

**Industry leading security and compliance standards including SOC 1, SOC 2, EU Model Clauses, HIPAA, and more<sup>2</sup>**

Slack Enterprise Grid only meets SOC 2 Type I & II, SOC 3, NIST 800-53, FINRA, HIPAA, and EU/US Privacy Shield standards



**Built-in eDiscovery, data loss prevention (DLP), and offsite backup<sup>3</sup>**

Slack requires third-party integrations

**Available in 39 languages, 181 markets**

Slack only offers 5 languages

**Data is always encrypted at rest and in transit**

Slack requires third-party integration

**24/7 on-call support**

Only Slack Enterprise Grid customers get basic enterprise support

## 4 Undeniable customer momentum

**"The real-time nature of collaboration within our Teams environment is a vast improvement, and we all work more efficiently as a result."**

Mark Mincin,  
Senior Vice President and Chief Information Officer  


See full customer story: <https://aka.ms/McAfeeStory>

**"Our mission to transform transportation relies on strong teamwork across every aspect of our business. Microsoft Teams enables our employees to connect across geographical and organizational boundaries through a single place to access all the conversations, files, and content..."**

 Fred Killeen  
CTO

See full customer story: <https://aka.ms/GeneralMotors>

**Teams is dedicated to growth and innovation. Follow our commitment with the public facing roadmap<sup>4</sup>**

<sup>1</sup>Only available in specific countries <sup>2</sup>Full list of compliance standards: <https://aka.ms/TrustCompliance>

<sup>3</sup>Only available with specific SKUs or add-on. Find detailed SKU breakdown here : <https://aka.ms/MSFT365> <sup>4</sup>Teams public roadmap: <https://aka.ms/Office365Map>