Using Slack? Here’s why it’s time to make the switch to Microsoft Teams

Microsoft Teams is a hub for teamwork that enables teams to be more productive by giving them a single and secure location for everything a team needs: chats, meetings, calls, files, apps, and tools. Here’s why now is the time for enterprise customers using Slack’s limited feature set to make the switch.

1. One tool for more than just chat

Teams offers a centralized workspace with access to people, content, and tools needed to get work done. No more toggling between apps.

Slack lacks built-in Office 365 capabilities like:
- Intelligence features powered by the Microsoft Graph and cognitive services
- In-app co-authoring
- Office apps built in, including Word, Excel, PowerPoint, SharePoint, Power BI, and Planner
- Specialized notetaking services with OneNote
- An integrated calendar with Outlook
- Enterprise-grade guest access

2. Communication and collaboration converge

Teams has evolved beyond collaboration to support enterprise communication needs, such as:

1. Calling and meetings, including audio conferencing, a Modern Phone System and Calling Plan
2. Intelligent Communications including message translation, meeting recording, transcriptions and translations, and more

Slack only offers chat.

Intelligent Communications harnesses the intelligence of cognitive services, machine learning, and Microsoft Graph to make communications more intuitive and connected.

3. Secure & compliant enterprise-grade service

Data centers in 9 global regions with a 99.9% financially backed uptime guarantee

Slack data is only stored in the U.S.

Industry leading security and compliance standards including SOC 1, SOC 2, EU Model Clauses, HIPPA, and more

Slack Enterprise Grid only meets SOC 2 Type I & II, SOC 3, NIST 800-53, FINRA, HIPAA, and EU/US Privacy Shield standards

Built-in eDiscovery, data loss prevention (DLP), and offsite backup

Slack requires third-party integrations

Available in 39 languages, 181 markets

Slack only offers 5 languages

Data is always encrypted at rest and in transit

Slack requires third-party integration

24/7 on-call support

Only Slack Enterprise Grid customers get basic enterprise support

4. Undeniable customer momentum

“The real-time nature of collaboration within our Teams environment is a vast improvement, and we all work more efficiently as a result.”

Mark Mincin, Senior Vice President and Chief Information Officer

“Our mission to transform transportation relies on strong teamwork across every aspect of our business. Microsoft Teams enables our employees to connect across geographical and organizational boundaries through a single place to access all the conversations, files, and content...”

Fred Kileen, CTO

Teams is dedicated to growth and innovation. Follow our commitment with the public facing roadmap

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1Only available in specific countries
2Full list of compliance standards: https://aka.ms/TrustCompliance
3Only available with specific SKUs or add-on. Find detailed SKU breakdown here: https://aka.ms/MSFT365
4Teams public roadmap: https://aka.ms/Office365Map

See full customer story: https://aka.ms/McAfeeStory

See full customer story: https://aka.ms/GeneralMotors