

Microsoft Tech Summit

Build your skills with the latest in
cloud technologies



Microsoft Tech Summit

28 February – 1 March 2018, Trafo Baden



MS Teams, the Unicorn of my Enterprise

Samuel Zuercher
Principal Consultant / Partner





Samuel Zuercher

*Responsive Organizations will be the Key
Element of future Success...*

- > Principal Consultant, Architect, Evangelist
- > Co Founder Experts Inside
- > SharePoint 10+ Years
- > Office 365 8 Years
- > Co-Founder of the Communities:
SharePointCommunity.ch
Community365.ch
- > MVP 7 Years, Teams Elite Member
- > Twitter: @sharepointszu
- > Blog: Sharepointszu.com



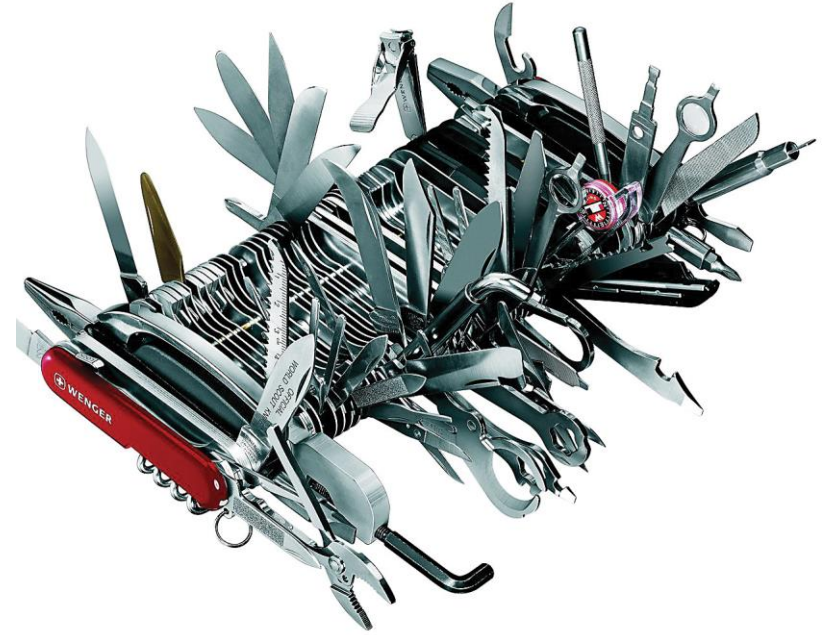
The Unicorn's horn
was said to have
the power to
render poisoned
water potable and
to heal sickness...

It's MAGIC

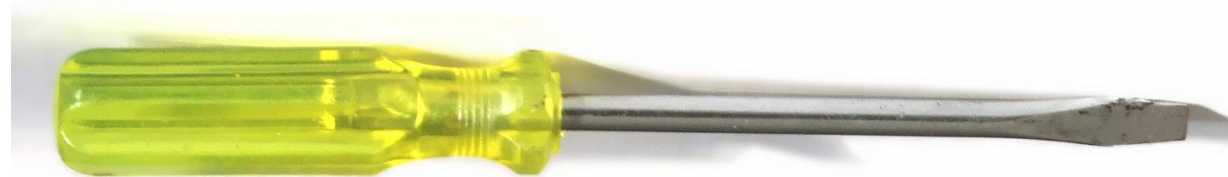


What you can have and what you need

What IT implements



What Users want



Today's Collaboration / Daily Work

- E-Mails in Outlook
- Corporate Files in SharePoint
- Personal Files in OneDrive for Business / Dropbox
- Social in Yammer / Whatsapp
- A Number of LOB Systems
- Intranet in the Browser (SharePoint?)
- Calls and Chat in Skype for Business
- Knowledge Management in Wiki
- Task Management in Excel / Wunderlist / SharePoint List



Context Change is Poison too



~40 Sec



~20 Sec

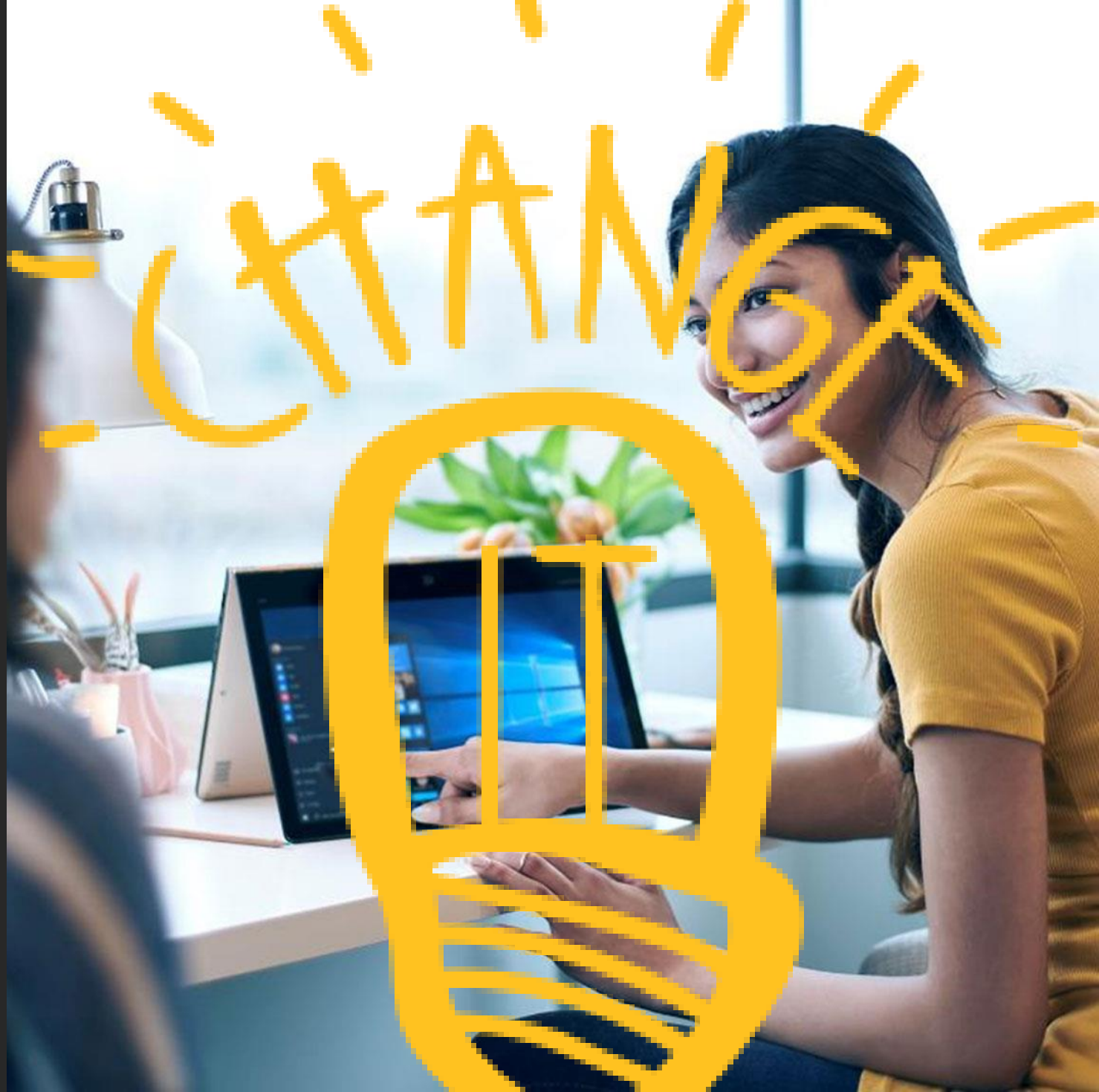


Normal	Roman	ABC
1	I	A
2	II	B
3	III	C
4	IV	D
5	V	E
6	VI	F
7	VII	G
8	VIII	H
9	IX	I
10	X	J

Core Collaboration Needs

- Chat (persistent)
- Work on Documents
- Work on deadlines
- Knowledge Management
- Invite Partners / Customers for Cowork / Sharing
- Call / do online Meetings / Whiteboard
- Plan your day
- Work on different 3rd party / LOB Systems

Just because we
always did it that
way this does not
mean we cannot
change



With Microsoft Teams you can...

- Manage Documents
- Share
- Chat
- Call
- Meet
- Work on Tasks
- Connect 3rd Party Applications

- → ALL WITHOUT LEAVING THE APP

Teams is transformable but starts simple



From...



To...



Generational Workstyle Preferences

	Baby Boomer (1946-1964)	Generation X (1965-1979)	Millennial (1980-1997)	Generation Z (1998-2020)
In Person Meeting	●	◐	◐	●
Virtual Online Meeting (No Video)	◐	●	●	◐
Virtual Online Meeting (Video)	○	◑	◐	●
Outlook Email	●	●	◐	○
Team Workspaces	◐	●	●	●
Instant Message (IM)	◑	●	●	◐
Enterprise Social Networking	○	◑	◑	◐
Persistent Chat	○	◑	◑	●
Conversational User Interfaces	○	○	◐	●



See Teams in Action

Different Needs lead to different Strategies

- Activity 4
- Chat
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- Meetings
- Files
- Calls
- Apps
- Feedback

Search

Teams

- Northwind Traders
 - General
 - Marketing
 - Overview
 - Performance 1
 - Shiproom
 - Telemetry
 - 32 more channel
- Tailspin Toys
- Account Team
 - General
 - Accounting
 - Finance
 - FY2017 Planning
 - Strategy
 - 6 more channels

Add team

Northwind Traders > Marketing

Conversations Files OneNote +

Hey all, as the date for the big FY 2017 pitch nears, I wanted to express how appreciative I am of all of you and the hours that you all have put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them, I just ask that we all give one last push to really polish our deck and pitch. This is a really important account and it is very important that we win this.

Several of you have asked, but the current agenda is still TBD as we are waiting for the client to confirm the time. Thanks!!

[See more](#)

← Reply

Marie Beaudouin added Will Little and Cecily de Crum to the team

Charlotte de Crum 9:18 AM
I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck.

4 replies from Maja, Franz, and Miguel

Daniela Mandera 9:18 AM
I'm not confident in recommending option 2 or 5 again and feel that we should cut those options from the deck. We've discussed those options with the client before and she believes those are too costly for the brand. If we don't acknowledge those concerns, she may lose confidence in our recommendations.

← Reply

Babak Shammass 9:18 AM
Daniela, Daichi mentioned that the client had some changes to our design for the July promotional splash page. Could you make those edits before our Wednesday client sync?

5 replies from Franz, Giselle, and Inna

Kadji Bell 9:18 AM
I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget approved for July.

← Reply

Send a message

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- Calls**
- Apps

Search

- Contacts
- History
- Voicemail** 1

Contacts

Featured My Contacts

Speed dial

Add to Speed dial

<p>Aadi Kapoor Program Manager Available Call contact</p>	<p>Alvin Tao Program Manager Available Call contact</p>	<p>Babek Shamas Program Manager Available Call contact</p>	<p>Hilary Reyes Program Manager Available Call contact</p>
<p>Cassandra Dunn Program Manager Available Call contact</p>	<p>Kadji Bell Program Manager Available Call contact</p>	<p>+99 23-234-8872 AUSTRALIA Call back</p>	<p>Chris Naido Program Manager Available Call contact</p>
<p>+1 (425) 678-8829 San Francisco, CA Call back</p>	<p>Lawrence Gilbertson Program Manager Available Call contact</p>	<p>Tom Davis Designer Available Call contact</p>	

Suggested

<p>MJ Price Program Manager Available Call contact</p>	<p>Sarah Roach Program Manager Available Call contact</p>	<p>Kayo Miwa Senior Researcher Available Call contact</p>	<p>Bruno Zhao Manager Available Call contact</p>
<p>Keiko Tenaka Program Manager Available Call contact</p>	<p>Reta Taylor Program Manager Available Call contact</p>		

Your number: +1 (435) 672-1706

Input field for dialing a number

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#



Feedback



- Activity 4
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- Apps

Search

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Your number: +1 (435) 672-1706

☒

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#



Contacts

Featured My Contacts

Search contacts A-Z Favorites (6) Colleagues (15) Patent Team (6) ... Add a contact

Name	Phone number	Position	
Karin Blair	+1 (425) 782-7384	Sales Manager	
Tom Davis	+1 (202) 555-0184	Designer	
Carianne Gentry	+1 (608) 555-0159	Program Manager	
Charlotte de Crum	+1 (608) 555-0191	Design Researcher	
Chris Naidoo	+1 (202) 555-0121	Designer II	
Donald Scott	+1 (202) 555-0120	Senior Designer	
Darren Mouton	+1 (425) 705-1900		
Sarah Roach	+1 (202) 555-0173	Software Engineer	
Erica Taylor	+1 (518) 555-0154	Engineering Manager	
Deniz Sezer	+1 (518) 555-0197		
Alvin Tao	+1 (518) 555-0169	Executive Sales Lead	
Svetlana Voronova	+1 (609) 555-0198	Customer Service Representative	

Feedback

- Activity 4
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Search

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Your number: +1 (435) 672-1706

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#

Contacts

Featured My Contacts

Search contacts

A-Z Favorites (6) Colleagues (15) **Patent Team (6)** ... Add a contact

Patent Team

Add to contact group
 Message group
 Call group
 Rename group
 Delete group

Name	Phone number	Position	
Adrian Alvestad	+1-302-555-0189	Sales Manager	
Da-Eun Gim	+1-302-555-0189	Designer	
Beth Davies	+1-302-555-0110	Program Manager	
Lilly Georgsen	+1-302-555-0179	Design Researcher	
Darren Mouton	+1-302-555-0196	Designer II	
Joshua Vanburen	+1 (425) 782-7384	Senior Designer	

- Activity 4
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Search

- Contacts
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Your number: +1 (435) 672-1706

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#

History

Name	Type	Duration	Date
Aadi Kapoor	Incoming	30s	5:30 pm ...
Babek Shamas	Outgoing	30s	5:30 pm ...
Reta Taylor	Incoming	30s	5:30 pm ...
Beth Davies	Outgoing	30s	5:30 pm ...
+1 (425) 705-1900	Outgoing	30s	5:30 pm ...
LG Lily Georgsen	Outgoing	30s	5:30 pm ...
Miguel Silva	Missed		5:30 pm ...
Hilary Reyes	Outgoing	30s	5:30 pm ...
DS Deniz Sezer	Incoming	30s	5:30 pm ...
Shirley Tran	Missed		5:30 pm ...
+99 23-234-8872	Incoming	30s	5:30 pm ...
Pete Turner	Incoming	30s	5:30 pm ...
+1-302-555-0196	Incoming	30s	5:30 pm ...
Jazmine Simmons	Missed		5:30 pm ...

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




Search

Contacts

History

Voicemail

Voicemail

Name	Duration	Date	Time
 Charlotte de Crum	45s	6/21	5:30 pm ...
 +1 (302) 555-0196	1m 27s	6/20	5:30 pm ...
 Alvin Tao	20s	6/18	5:30 pm ...
 Bryan Wright	2m 5s	6/17	5:30 pm ...
 +99 23-234-8872	1m 6s	5/1	5:30 pm ...

Your number: +1 (435) 672-1706

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#



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Search

- Contacts
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- Voicemail**

Your number: +1 (435) 672-1706

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4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#



Voicemail

Name	Duration	Date	Time
Charlotte de Crum	45s	6/21	5:30 pm
<p> - 00:45 </p> <p>Hi Jenny. I was hoping to catch you to talk about the marketing campaign we're planning for next week. It looks like the materials are mostly ready, but there are some remaining items to be done. Anyways give me a call and we can talk about the next steps. It looks like the materials are mostly ready, but there are some remaining items to be done. but there are some! See ya!</p>			
+1 (302) 555-0196	1m 27s	6/20	5:30 pm
Alvin Tao	20s	6/18	5:30 pm
Bryan Wright	2m 5s	6/17	5:30 pm
+99 23-234-8872	1m 6s	5/1	5:30 pm

- Activity 4
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Search












- Contacts
- History
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Contacts







Featured My Contacts

Speed dial

Add to Speed dial

 <p>Aadi Kapoor Program Manager Available Call contact</p>	 <p>Alvin Tao Program Manager Available Call contact</p>	 <p>Babek Shamas Program Manager Available Call contact</p>	 <p>Hilary Reyes Program Manager Available Call contact</p>
 <p>Cassandra Dunn Program Manager Available Call contact</p>	 <p>Kadji Bell Program Manager Available Call contact</p>	 <p>+99 23-234-8872 AUSTRALIA Call back</p>	 <p>Chris Naido Program Manager Available Call contact</p>
 <p>+1 (425) 678-8829 San Francisco, CA Call back</p>	 <p>Lawrence Gilbertson Program Manager Available Call contact</p>	 <p>Tom Davis Designer Available Call contact</p>	

Suggested

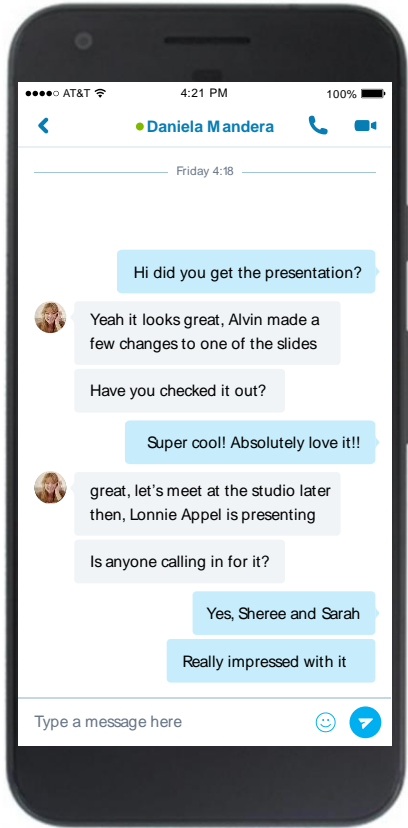
 <p>MJ Price Program Manager Available Call contact</p>	 <p>Sarah Roach Program Manager Available Call contact</p>	 <p>Kayo Miwa Senior Researcher Available Call contact</p>	 <p>Bruno Zhao Manager Available Call contact</p>
 <p>Keiko Tenaka Program Manager Available Call contact</p>	 <p>Reta Taylor Program Manager Available Call contact</p>		

Your number: +1 (435) 672-1706

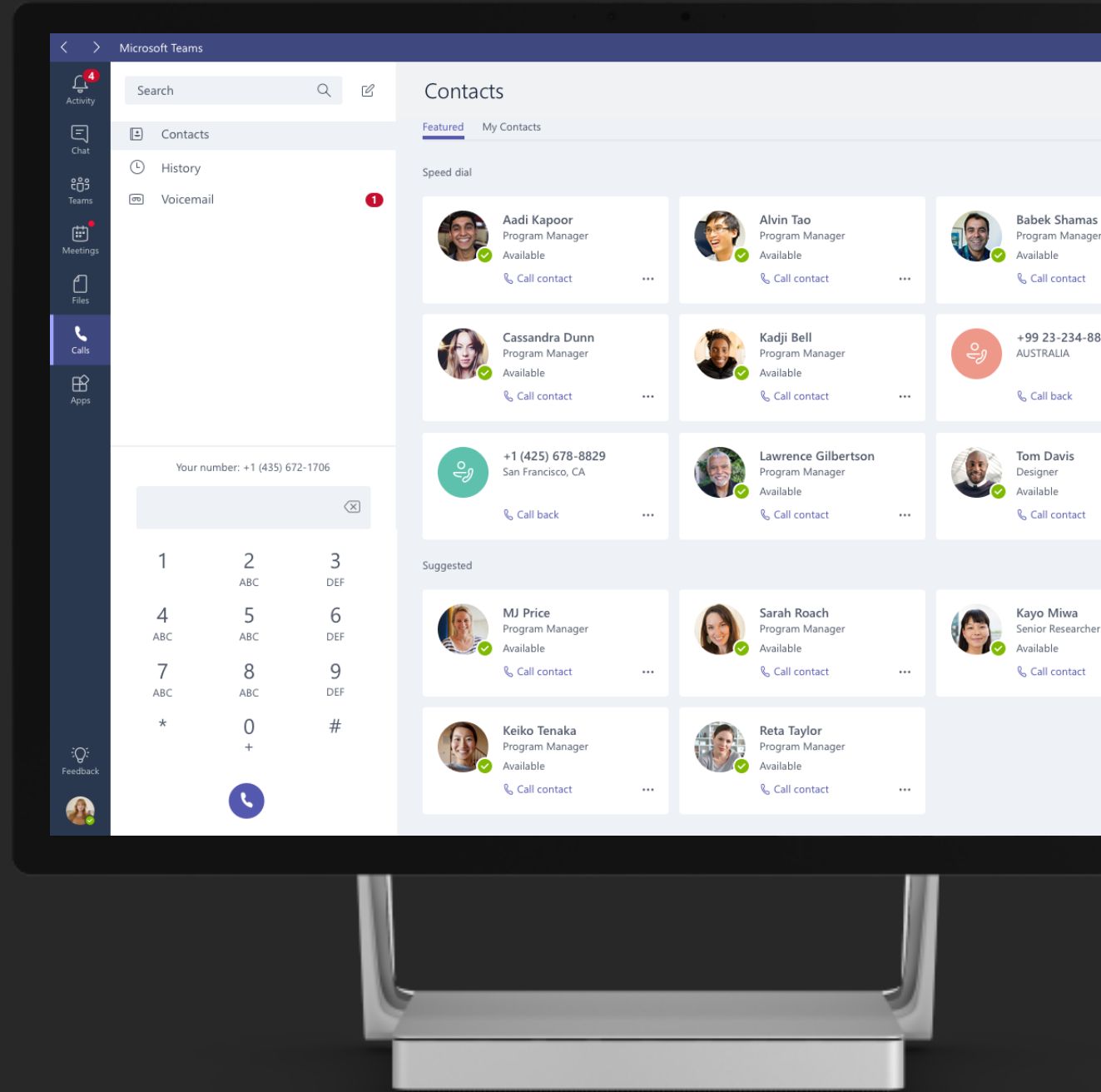
Input field for dialing a number

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#

Call button

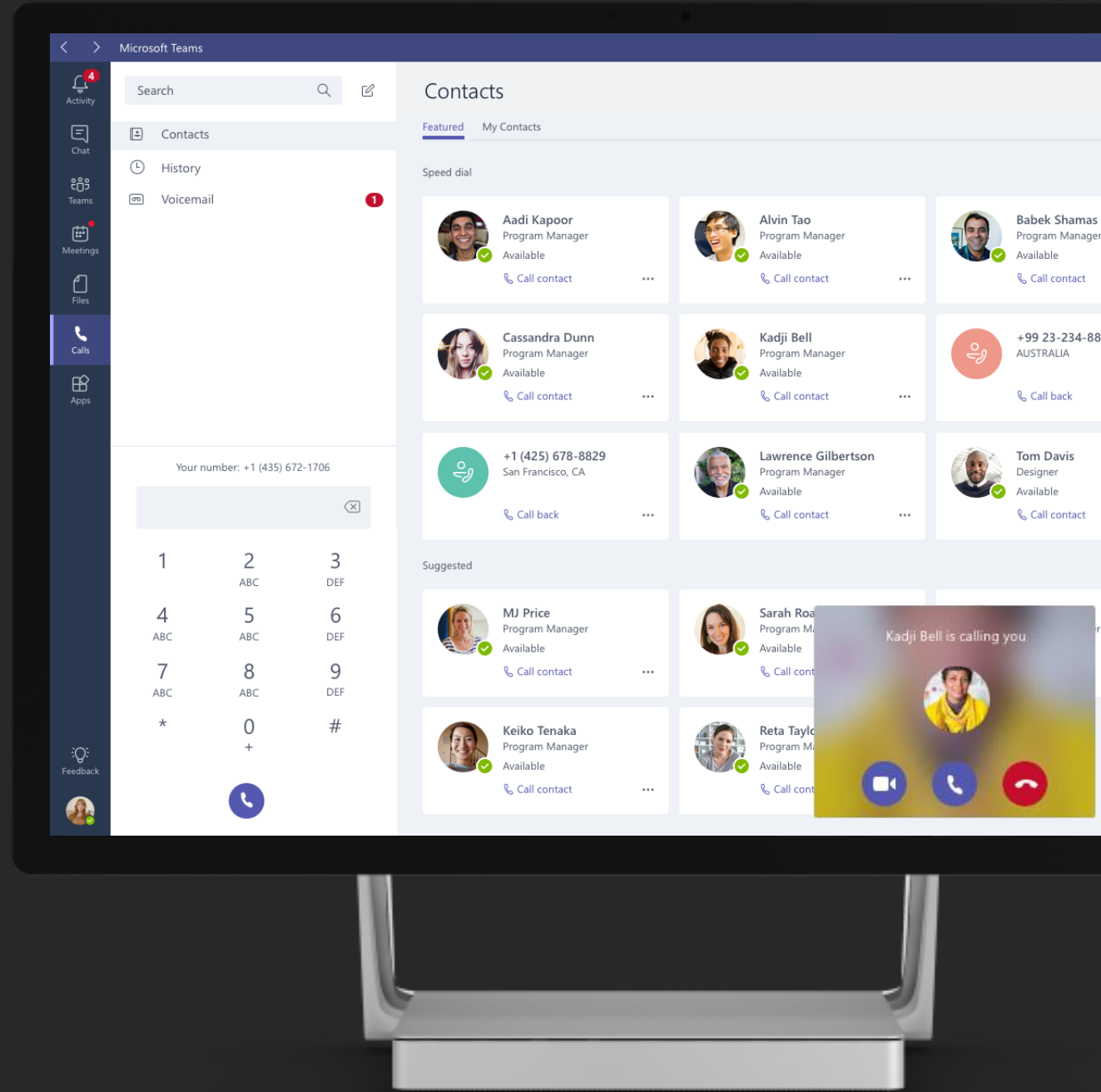


 Skype for Business





 Skype for Business





 Skype for Business





Activity

Call with Kadji Bell 00:02



Kadji is using Skype for Business. Some Microsoft Teams features won't be available.



Chat



Teams



Meetings



Files



Calls



Apps



Feedback



Kadji Bell






Activity

Call with Kadji Bell 00:02



 Kadji is using Skype for Business. Some Microsoft Teams features won't be available.



Chat



Teams



Meetings



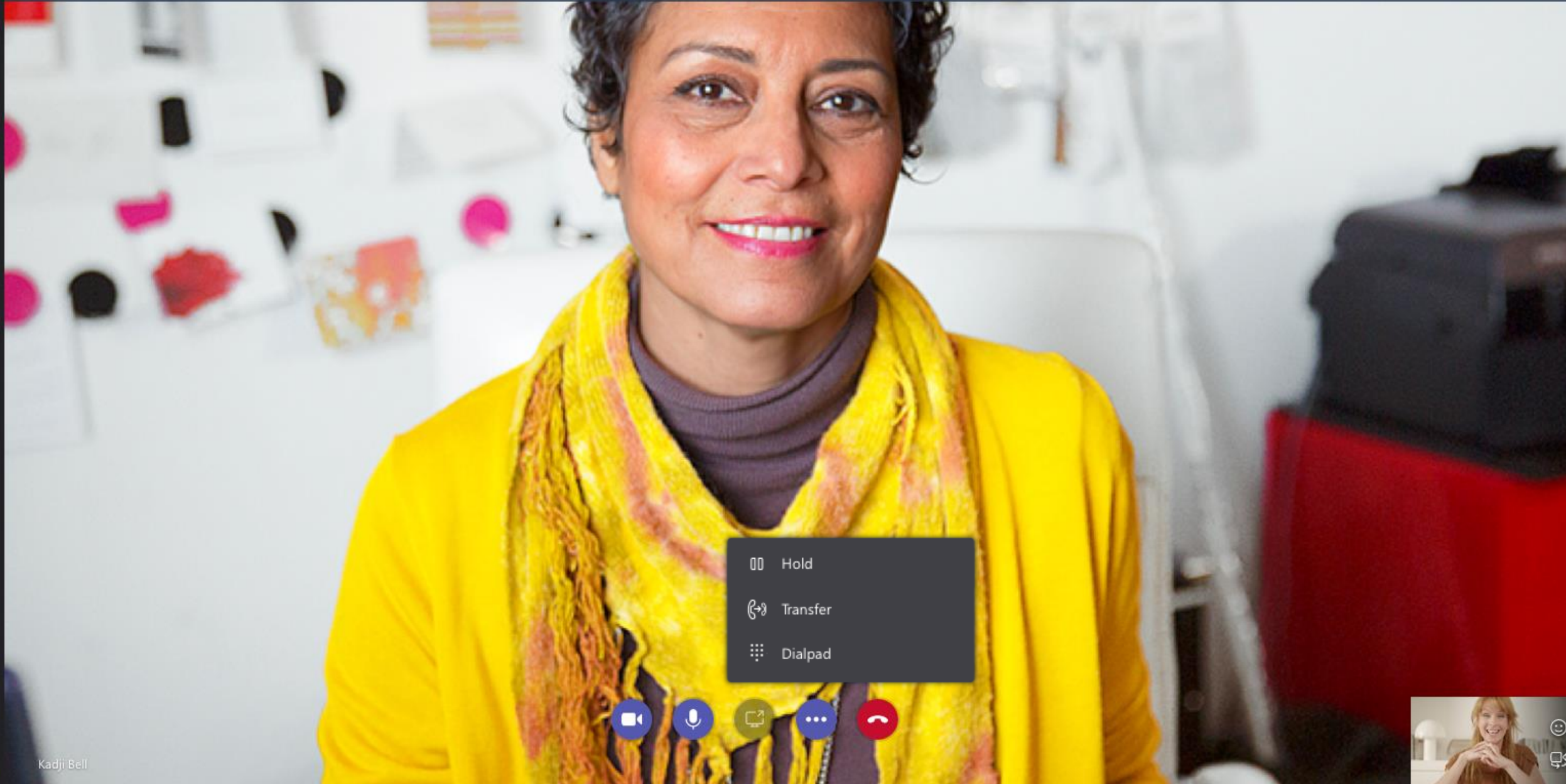
Files






Calls



Apps



-  Hold
-  Transfer
-  Dialpad



Feedback



Kadji Bell





Activity

Call with Kadji Bell 00:02



Chat



Teams



Meetings



Files

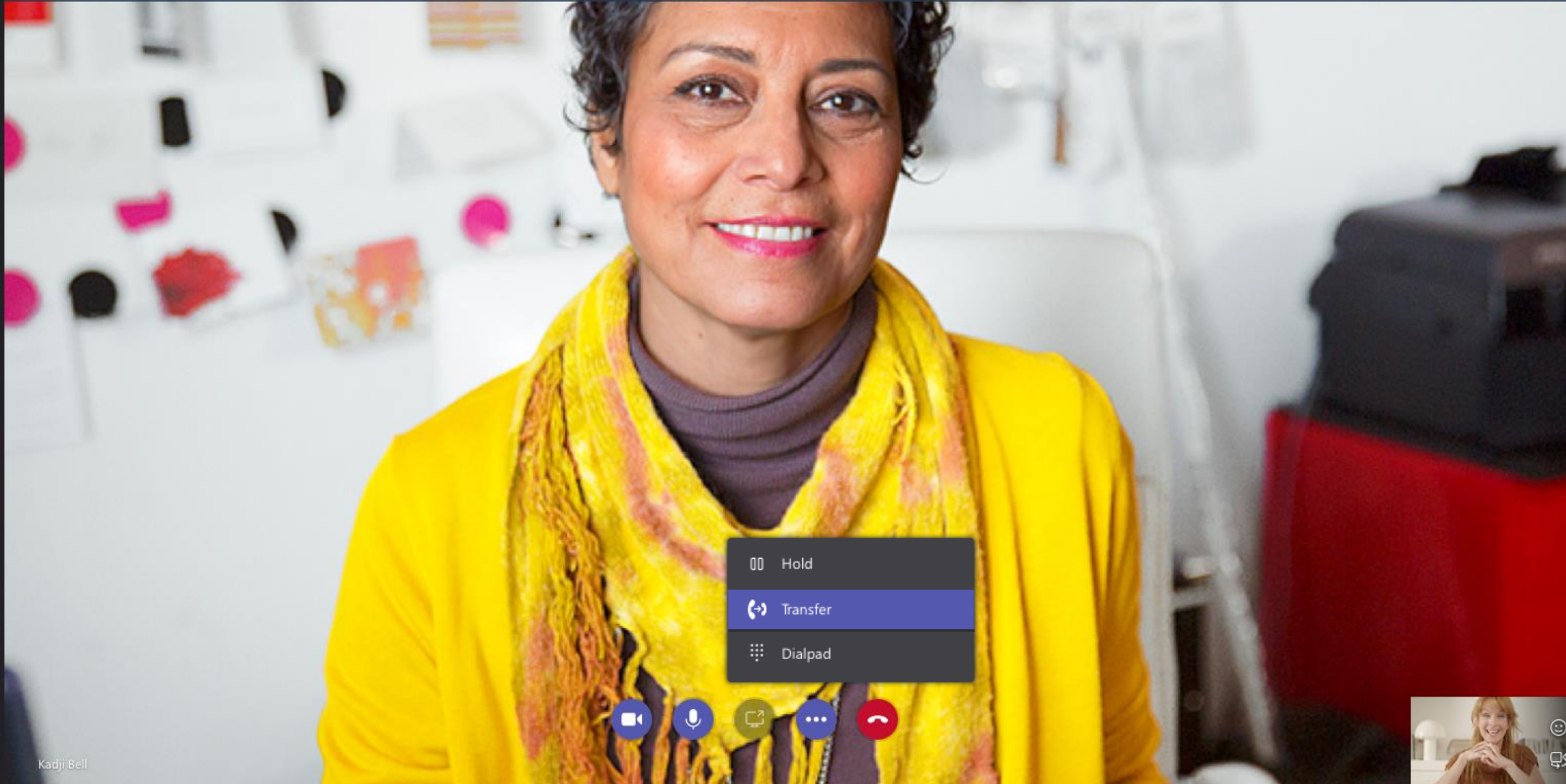


Calls



Apps

Kadji is using Skype for Business. Some Microsoft Teams features won't be available.



- Hold
- Transfer
- Dialpad



Feedback



Kadji Bell





Activity



Chat



Teams



Meetings



Files



Calls



Apps



Feedback








Call with Kadji Bell 00:02



Ⓢ Kadji is using Skype for Business. Some Microsoft Teams features won't be available.

Transfer the call to

Search a name or number 

-  **Krystal McKinney**
Executive Assistant
-  **Babek Shammass**
Program Manager
-  **Beth Davies**
Design Director
-  **Alfred Faray**
Receptionist

Cancel Transfer



Kadji Bell




- Activity 4
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- Apps
- Feedback

Call with Kadji Bell 00:02



Kadji is using Skype for Business. Some Microsoft Teams features won't be available.

Transfer the call to



Beth Davies
Design Director

Cancel Transfer



Kadji Bell




Call with Kadji Bell 00:02



Ⓢ Kadji is using Skype for Business. Some Microsoft Teams features won't be available.

- Activity 4
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Transfer the call to


Beth Davies
Design Director

Cancel
Transfer



Kadji Bell





Activity

Call with Kadji Bell 00:02



Chat



Teams



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Calls



Apps

Ⓢ Kadji is using Skype for Business. Some Microsoft Teams features won't be available.



↔ Transferring to Beth Davies



Feedback



Kadji Bell



Activity

Call with Kadji Bell 00:02



Chat



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Calls



Apps

Ⓢ Kadji is using Skype for Business. Some Microsoft Teams features won't be available.



↔ Transfer complete



Feedback



Kadji Bell

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Search












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- History
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Contacts







Featured My Contacts

Speed dial

Add to Speed dial

 <p>Aadi Kapoor Program Manager Available Call contact</p>	 <p>Alvin Tao Program Manager Available Call contact</p>	 <p>Babek Shamas Program Manager Available Call contact</p>	 <p>Hilary Reyes Program Manager Available Call contact</p>
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Suggested

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 <p>Keiko Tenaka Program Manager Available Call contact</p>	 <p>Reta Taylor Program Manager Available Call contact</p>		

Your number: +1 (435) 672-1706

1	2 ABC	3 DEF
4 ABC	5 ABC	6 DEF
7 ABC	8 ABC	9 DEF
*	0 +	#

Call icon

Envisioning intelligent communications for calls and meetings

Before

Insights, history,
and deeper context

During

Everyone connected

After

Notes and action items
automatically captured

Activity 4

Chat

Teams

Meetings

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Feedback



Search

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Voicemail

Your number: +1 (435) 672-1706

Input field for phone number










1	2	3
	ABC	DEF
4	5	6
ABC	ABC	DEF
7	8	9
ABC	ABC	DEF
*	0	#
	+	









Contacts


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Suggested

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 <p>Keiko Tenaka Program Manager Available Call contact</p>	 <p>Reta Taylor Program Manager Available Call contact</p>	



Babek Shamas
Available
Program Manager
Marketing • Contoso

[Add to Speed dial](#)

[Chat](#)
[Email](#)
[Video](#)
[Call](#)
⋮

Contact >


[Babekshamas_1@contoso.com](#)
 +1 (425) 701-7232 X2789
 +1 (425) 701-7232
 Building 4 / 19056

Calls >








Incoming 1:04 pm
[Call notes](#)
[View transcript](#)







Incoming Yesterday
[Call notes](#)

Missed 3/5

[LinkedIn](#) >

Program Manager
 Fabrikam • 2012 – now

Works with >

 <p>Hilary Reyes Program Manager Available Call contact</p>	
 <p>Chris Naido Program Manager Available Call contact</p>	
 <p>Bruno Zhao Manager Available Call contact</p>	

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Call with Babek Shamas 00:02

- ≡
- 📄
- 💬
- ⚙️
- ℹ️



- 📹
- 🎤
- 🖥️
- ⋮
- 📞



^ Notes

B *I* U ~~A~~ ...

- Map out cross app concepts
- Create comps for the "mine" experience
- Create draft backlog
- Roll up strategic thinking on glass installation

- Meeting Notes 3/12
- Call notes 5/17
- Call notes 5/12

[See past notes in Wiki](#)

^ Tasks

- Update spec feedback on the Morrison acct
- Set up Site Surveyor #build
- Schedule on-site meeting with clients for progress
- + Add a task

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Call with Babek Shamas 00:02



- Video
- Microphone
- Screen share
- More options
- End call



- Menu
- Transcript
- Search transcript
- Close
- Filter

- Transcript
- Babek Shamas** 8:00 am
Hey, the iFrame API that we're using. Let's review the opportunities we can embrace moving forward with the project work items and post beta features.
 - Beth Davies (Me)** 8:02 am
Sounds good. Let me find the project overview
 - Shared a file. 8:10 am
Project_Overview_01.01.01.pptx
 - Babek Shamas** 8:00 am
Hey, the iFrame API that we're using. Let's review the opportunities .
 - Beth Davies (Me)** 8:02 am
Sounds good. Let me find the project overview
 - Babek Shamas** 9:55 am
Added a flag to the timeline.
 - Beth Davies (Me)** 8:02 am
Let's review the opportunities we can embrace moving forward with the project work items and post beta features.

- Closed caption
- Download
- Change Language

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Search

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- Voicemail

History

Today June 26



 **Babek Shamas** 12m 45s 9:18 AM 
Incoming


 **Recorded Call** ...
Stream Player 12m 45s
[View Transcript](#)


Notes ▾
Should we go full color on hover and selected states? Could reduce angst among 3Ps. But could produce challenges with the color of the app bar. Maybe try the icon in a white container with color showing up over the white. That would also mean that our icons would have to have a color. Which might be kind of nice, maybe. Should try it at least.


- Tasks** ▾
- Schedule on-site meeting with clients for progress
 - [+ Add a task](#)

 **+1 (425) 705-1900** 2m 45s 9:18 AM 
Missed

 **Pete Turner** 32m 5s 9:18 AM 
Outgoing

 **JulyPromotion.docx** ...
box.com/s/w9eo6eua89keqH/JulyPromotion.docx

 **JulyStrategyPitch.pptx** ...
Northwind Traders > Marketing

 **+99 23-234-8872** 25m 45s 9:18 AM 
Outgoing

 **Hilary Reyes** 45m 10s 9:18 AM 
Incoming

- Tasks** ▾
- Babek Shamas Finish outlining the customer reports for upcoming All-Hands
 - Meet on Thursday to discuss next steps on the Promotion presentation
 - [+ Add a task](#)

 **Kardii Bell** 2m 45s 9:18 AM 

Your number: +1 (435) 672-1706

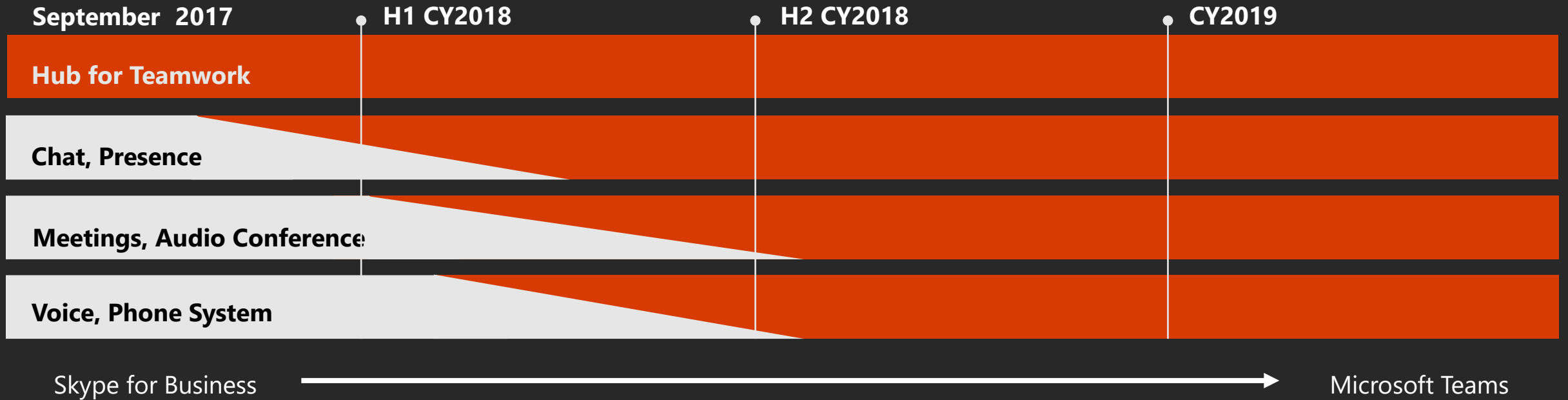
- | | | |
|----------|----------|----------|
| 1 | 2
ABC | 3
DEF |
| 4
ABC | 5
ABC | 6
DEF |
| 7
ABC | 8
ABC | 9
DEF |
| * | 0
+ | # |



Feedback



Teams Roadmap



Please Complete your Session Evaluations

Get your cool IoT Dev Kit!

Fill out your feedback form and turn it in before you leave.



