

Microsoft Digital Civility Index Resource Guide

**Safer Internet Day 2018**

The following table details the 20 risks included in Microsoft’s 2018 Digital Civility Index. Listed alongside each risk is a “Getting Started” recommended resource from Microsoft or another organization, designed to provide general advice and guidance to consumers facing these online risks. We also include links to additional related resources from Microsoft and other groups that may be useful. In cases of immediate or persistent threats, always contact local law enforcement authorities. All of Microsoft’s online safety resources can be found at [www.microsoft.com/saferonline](http://www.microsoft.com/saferonline).

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| **ONLINE RISK** | **“GETTING STARTED” RESOURCE** | **RELATED RESOURCES & LINKS** |
| BEHAVIOURAL CATEGORY | [Digital Citizenship Begins with You](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1ImTs) | [UK’s general guidance on a healthy digital “diet”](https://www.childrenscommissioner.gov.uk/2017/08/06/digital-5-a-day/) |
| Treated Meanly | [Safer online socializing](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1I7hg) | [Public Service Announcement: Don’t make ugly comments online](https://www.youtube.com/watch?v=5tcYvVHetWk)  [Talking safely online](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1I7hj)  [Digital citizenship begins with you](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1ImTs) |
| Trolling | [Responding to online bullying and harassment](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3u) | [Public Service Announcement: Don’t make ugly comments online](https://www.youtube.com/watch?v=5tcYvVHetWk)  [Take the Digital Civility Challenge](http://www.microsoft.com/digitalcivility) |
| Online Harassment | [Responding to online bullying and harassment](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3u) | [Digital citizenship begins with you](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1ImTs) |
| Cyberbullying | [Help kids stand up to online bullying](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3q) | [Responding to online bullying and harassment](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3u)  [The Internet’s Most Wanted: The Bully](https://www.youtube.com/watch?v=8SSI23y-rlc)  [NoBully website](http://www.nobully.org) |
| Swatting | [U.S. Public Safety information on “Swatting”](https://www.911.gov/pdf/National_911_Program_Public_Safety_Information_Swatting_2015.pdf) |  |
| Microaggressions | [Talking safely online](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1I7hj) | [Digital citizenship begins with you](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1ImTs) |
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| PERSONAL/ INTRUSIVE CATEGORY |  |  |

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| **ONLINE RISK** | **PRIMARY RECOMMENDED RESOURCE** | **RELATED RESOURCES & LINKS** |
| Unwanted Contact | [Teach kids to identify misinformation and hate speech](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3v) | [New Microsoft resources to report hate speech](https://blogs.microsoft.com/on-the-issues/2016/08/26/new-resources-report-hate-speech-request-content-reinstatement/) |
| Discrimination | [Anti-Defamation League Resource Library](https://www.adl.org/education-and-resources/resource-knowledge-base) |  |
| Terrorism Recruiting | [Stay alert to online grooming](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3n) | [Institute for Strategic Dialogue website](https://www.isdglobal.org/) |
| Misogyny | [Responding to online bullying and harassment](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3u) | [Report inappropriate conduct to Xbox Live](https://www.xbox.com/en-US/live/abuse/) |
| Hoaxes, Frauds, Scams | [Online Fraud: Your guide to prevention, protection and recovery](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhJ) | [Protect yourself from identity theft online](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhL)  [Protect yourself from phishing scams](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhM)  [Making safer financial transactions online](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhI)  [Defend your devices against internet dangers](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhH)  [The Internet’s Most Wanted: The Fisherman](https://www.youtube.com/watch?v=U_fsC61OXd4) |
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| REPUTATIONAL CATEGORY |  |  |
| Doxing | [Protecting your privacy online](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1IkhN) | [UK on types of fraud](https://www.actionfraud.police.uk/types_of_fraud) |
| Damage to Personal & Professional Reputation | [Take charge of your online reputation](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1I7hi) | [Sharing too much?](https://i.ytimg.com/vi/gLbLiZSg06U/hqdefault.jpg?sqp=-oaymwEXCNACELwBSFryq4qpAwkIARUAAIhCGAE=&rs=AOn4CLCFChhw6ZUghZKfm7zD4oeibcHd7g)  [Children’s internet rights – Internet Matters](https://www.internetmatters.org/issues/online-reputation/)  [Taking Care of Your Digital Footprint – Childnet International](http://www.childnet.com/blog/online-reputation-taking-care-of-your-digital-footprint) |
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| SEXUAL  CATEGORY |  |  |
| Unwanted Sexting (received or sent) | [Let’s get real about sexting](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3o) | [Risks of sexting](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3m)  [Public Service Announcement: Sexting](https://www.youtube.com/watch?v=oz0yC3p0nOo) [UKCCIS Overview of Sexting](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/647389/Overview_of_Sexting_Guidance.pdf) |
| Sexual Solicitation | [Stay alert to online grooming](https://query.prod.cms.rt.microsoft.com/cms/api/am/binary/RE1If3n) | [Reporting images in the US](http://www.missingkids.com/gethelpnow/cybertipline)  [Reporting images in the UK](https://report.iwf.org.uk/en) |

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| **ONLINE RISK** | **PRIMARY RECOMMENDED RESOURCE** | **RELATED RESOURCES & LINKS** |
| Sextortion | How to know if you’re a target of sextortion and what you can do about it | Public Service Announcement: Stop Sextortion - Thorn  Public Service Announcement: European “Say No” campaign |
| Revenge porn | Helping victims remove “revenge porn” from Microsoft services | Cyber Civil Rights Initiative’s Online Removal Guide |