



As the largest municipality in the province of Saskatchewan, the City of Saskatoon is committed to continuously providing quality governmental programs and services to its citizenship. The city's IT Division accomplishes this mission by supporting a multifaceted technology infrastructure and using strategic business partner relationships to deliver business-solutions services.

SITUATION

The number and diversity of project requests for the IT division were more than its existing infrastructure could handle effectively for good government practices, plus project tracking was cumbersome. The City of Saskatoon deployed Project Online to scale as needed and more efficiently allocate its limited budget and labor resources.

BENEFITS

- Better-informed prioritization driving greater efficiencies of resources, schedules, and shared services
- A more-engaged staff balancing a high volume of projects more effectively
- More accurate information leading to better business planning and road maps
- Rich reporting for more accountability to the organization, government officials, and the public

"With Project Online, we now have a flexible, scalable platform to prioritize, track, and execute complex ongoing projects aligned with strategic road maps. These road maps are critical to providing effective service delivery to other civic divisions and ultimately to the citizens we serve."

Kevin Shewchuk,

Manager of IT Governance and Strategy, City of Saskatoon



Project