Why businesses choose Office 365 and Microsoft Teams over Slack

Microsoft Office 365 is a universal toolkit for collaboration and the most complete, intelligent, and secure service for digital work. Designed to meet the unique workstyles of every group, Microsoft Teams offers Office 365 customers a hub for teamwork that provides easy access to the information they need and services they use every day—including Word, Excel, PowerPoint, OneNote, SharePoint, and Power BI[1].

Chat for today's teams

See content and chat history anytime in team chat or in private chat. Schedule small group or team meetings. Post an email in the thread to keep the team in the loop. Search for public teams to collaborate on shared projects.

A hub for teamwork

Give your team instant access to everything they need right in Office 365:

• All your content, tools, people, and conversations are available in the team workspace

• Enjoy built-in access to SharePoint, OneNote, and Skype for Business

• Work on documents right in the app

• Get rich scheduling features inside Microsoft Teams, plus ad-hoc 1-1 and group calling

Customizeable for each team

Tailor your Microsoft Teams workspace to quickly access key documents and tools, explore data and get updates from the apps your teams uses every day. Create different chat channels for the team based on work streams or topics. Customize notifications so you don't miss important activity and information.

Security teams can trust

Microsoft Teams provides the enterprise security and compliance features you expect from Office 365, including eDiscovery and legal hold for channels, chats, and files. Tooltip about the availability of the features. Available in 81 markets and 19 languages, Microsoft Teams encrypts data at all times, at-rest and in-transit, and includes multi-factor authentication to enhance identity protection.

No other chat-based workspace on the market, including Slack, offers such integrated Office 365 experiences with enterprise-grade security. **Learn how we compare:**

	Slack Plans				Microsoft Teams
	Free	Standard	Plus	Grid	Office 365 Enterprise and Business Plans
Productivity Features					
1:1, Team messaging within channels/workspaces	√	√	√	√	√
Organization-wide channels/workspaces				√	√
1:1, Group voice and video calls	No group calls	√	√	√	√
Online meetings screen sharing and collaboration tools (whiteboarding, polling, and file sharing)	No collaboration tools	No collaboration tools	No collaboration tools	No collaboration tools	√
Personal expression through rich editing, gifs, stickers, emoticons	No rich editing	√	√	√	√
Power user features (commands, shortcuts, code snippets, etc.)		√	√	√	Limited
Search across messages, channels, #hashtags, @users, etc.	10k most recent	√	√	√	No #, @user search
Guest access for external participants to join the discussion		√	√	√	
Storage limits for the team or user	5GB/team	10GB/team	20GB/team	1TB/user	1TB–unlimited/user[3]
Integrated Calendar with Outlook that comes built in					√
Built-in authoring tools like Word, Excel, PowerPoint					√
Dedicated document Library built into each channel					√
Specialized note-taking services that come built in					√
Project Planning Tools that come built in					√
Power BI integration with real-time data visualizations					√

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Customizable Experiences					
Modifiable User Groups and Profiles for each team		√	√	√	√
Customizable Tabs to streamline work					√
Personalized Experiences with themes and notifications	√	√	√	√	Limited
Bots and Connectors that extend platform functionality		√	√	√	√
APIs, integrations, and third-party apps to expand features	Up to 10 integrations	√	√	√	√
Security and Compliance					
Compliance Standards (ISO 2700/ 27018, SSAE SOC1/2/3, NIST 800-53, HIPAA, FERPA, GLBA, EU/US Privacy Shield)	No ISO 27018, SSAE SOC1, FERPA, or GLBA				√
Data Encryption in transit and at rest			√	√	√
Custom retention policies for messages and files		√	√	√	√[4]
Archiving, Legal Hold, and eDiscovery					√[2]
Data Loss Prevention					√[4]
Management and Support					
Sign On via OAuth via Google or SAML-based single sign-on (SSO)	OAuth via Google		√	√	SSO only
Native Active Directory sync capabilities					√
User provisioning and deprovisioning			√	√	√
Enterprise Support with 24/7 support for services issues	"Priority" only		4-hour response	2-hour response	√
99.9% Financially-backed Uptime SLA			√	√	√
Dedicated account and customer success teams				√	√
Reporting dashboard for administrators				√	

Start Using Microsoft Teams Today

Moving forward, Microsoft will provide a regular rhythm of new features and capabilities to Microsoft Teams. It has already committed to addressing feature gaps outlined above, like guest access capabilities and greater notification preferences. In addition, it will continue to build its existing library of more than 150 integrations and third-party applications. Expect this pace of innovation to continue to be rapid and responsive to customer needs.

Built on more than 25 years of experience—and the Microsoft mission "to empower every person and every organization on the planet to achieve more"—Office 365 continues to reinvent productivity. To learn more about how Office 365 can help your organization, visit www.whymicrosoft.com.

[1] Requires E3 SKU

[2] Requires E3 or E5 SKU

[3] E1 subscription plans include 1 TB per user in OneDrive for Business storage, whereas E3 and E5 plans provide unlimited storage

[4] Security and compliance features vary across Office 365 Enterprise & Business SKUs